

INFORMATION (FOIA), 5 U.S.C. 552(B)(6)
FOR AGENCY USE ONLY 100148



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

Date Received 02-NOV-2012	Repository ☐ Reference No. 10483202
Daytime Telephone Number [REDACTED]	E-mail Address [REDACTED]
Evening Telephone Number [REDACTED]	

OWNER INFORMATION (Type or Print)

Name [REDACTED]	Address [REDACTED]	City APACHE JUNCTION	State AZ	Zip Code [REDACTED]
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The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side WB10319A54Z [REDACTED]		Make BMW	Model R SERIES R 1200 C	Model Year 2004
Date Purchased	Dealer's Name and Telephone Number		Engine: No: Cylinders 2	Fuel Type: gasoline
Original Owner ☐	Dealer's City	State	Zip Code	
Transmission Type	☐ Antilock Brakes ☐ Cruise Control	Powertrain	Multiple Failure:	Incident Date(s) 03-SEP-2012

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: FUEL/PROPULSION SYSTEM (PWS)	Failure Mileage 20000	Failure Speed
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM9ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N
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Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2004 BMW R-SERIES. THE CONTACT STATED THAT HE SMELLED FUEL BEING EMITTED FROM THE VEHICLE WHILE IT WAS PARKED IN A RESIDENTIAL GARAGE. THE VEHICLE WAS TAKEN TO THE DEALER FOR DIAGNOSIS AND THE CONTACT WAS INFORMED THAT THE O-RING IN THE FUEL LINE QUICK-DISCONNECT COUPLING WOULD NEED TO BE REPLACED. THE VEHICLE WAS REPAIRED. THE CONTACT WAS THEN INFORMED OF A RECALL FOR THE FAILURE UNDER NHTSA CAMPAIGN ID NUMBER: 04V028000 (FUEL SYSTEM, GASOLINE: DELIVERY: HOSES, LINES/PIPING, AND FITTINGS). THE MANUFACTURER WAS NOTIFIED BUT ADVISED THE CONTACT THAT HIS VIN WAS NOT INCLUDED IN THE RECALL AND OFFERED NO FURTHER ASSISTANCE. THE FAILURE AND CURRENT MILEAGE WAS 20,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I Smelled fuel from a distance of up to 10' even when the bike was outside. Dealer ship advised me that it was a problem with the Quick-disconnects and that BMW had changed them from plastic to metal. My bike still had the old plastic ~~the~~ Quick disconnects and the dealership changed them with the updated version. This resolved the problem. I believe that the old plastic Quick disconnects ~~are~~ on these bikes are a fire hazard ~~but~~ and don't understand why my bike was not included in the recall ATTACH ADDITIONAL SHEETS IF NECESSARY even if it had the problem described in the recall.

U.S. Department
of Transportation

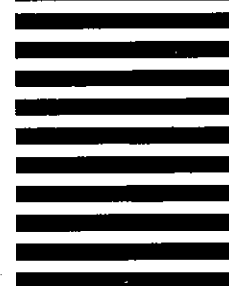
National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE,
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



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US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
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Washington, D.C. 20077-9382



Think your vehicle
has a safety defect?

If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline

888-327-4236

NHTSA