INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)

DEC 19 2012

U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received	Repository ☐
01-NOV-2012	Reference No. 10482891

OWNER INFORMATION (Type or Print)

Name	[redacted]	Daytime Telephone Number [redacted]	E-mail Address
Address	[redacted]	Evening Telephone Number	
City SHIRLINGTON	State PA	Zip Code [redacted]	

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
4A32B2FF5A[redacted]	MITSUBISHI	GALANT	2010

Date Purchased	Dealer's Name and Telephone Number			Engine:	Fuel Type:
Nov 18 2011	Anthonys Chrysler Jeep Dodge 610-286-9450			No: Cylinders	
Original Owner ☐	Dealer's City Morgantown / Elverson	State Pa	Zip Code		

Transmission Type	☐ Antilock Brakes ☐ Cruise Control	Powertrain	Multiple Failure:	Incident Date(s) 31-OCT-2012

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 140000 AIR BAGS	Failure Mileage	Failure Speed
	46883	0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL9ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code		Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No	1	0	N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2010 MITSUBISHI GALANT. THE CONTACT STATED THAT AFTER ACCELERATING FROM A STOP LIGHT AND ATTEMPTING A RIGHT TURN, THE DRIVER SIDE AIR BAG DEPLOYED WITHOUT WARNING. THE CONTACT SUSTAINED INJURIES TO THE LEFT HAND AS A RESULT. THE POLICE WERE NOT CONTACTED. THE CONTACT WAS LATER TRANSPORTED TO THE HOSPITAL FOR TREATMENT. THE VEHICLE WAS NOT INSPECTED BY A DEALER OR AN INDEPENDENT MECHANIC FOR THE ERRONEOUS AIR BAG DEPLOYMENT. THE MANUFACTURER WAS NOT CONTACTED. THE FAILURE AND CURRENT MILEAGES WERE APPROXIMATELY 46,883.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Making right turn from Red light was making turn air bag went off. I could not see. Stop car opened door hard breath. A person came to help me - he turned off horn cut air bag My Husband came took car home, On 11-1-12 called my insurance + Anthony where we got car from around 8:45AM took car to Anthonys they told us they cannot help us we had to a Mitsubishi Dealership, way back from Anthonys I went to St Joseph Health Urgent Care. Diversion, my left hand xrayes check from air bag left hand was xrayed swelling discolored skin ring finger, hand, headache, bad taste from air bag. Also my passenger side floor was wet about 1" water-front to back of car, after air bag went off. I called Mitsubishi talked to Dietra they never sent anyone to look at my car, they called me and said I must have lit something which I did not. my insurance sent Frank he said there was no damage to make air bag go off. [redacted] ATTACH ADDITIONAL SHEETS IF NECESSARY if you need more info. Thank you

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

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Penalty for Private Use $300

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NVS 226

LEHIGH VALLEY PA 180

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