

 <p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>		<p>INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) DOT Auto Safety Hotline</p> <p><b>Vehicle Owner's Questionnaire</b> To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline</p>		<p>FOR AGENCY USE ONLY 100148</p>	
<p>Date Received <b>NOV 27 2012</b> 25-OCT-2012</p>		<p>Repository <input type="checkbox"/></p>		<p>Reference No. 10482206</p>	
<p><b>OWNER INFORMATION (Type or Print)</b></p>					
<p>Name</p>		<p>Daytime Telephone Number</p>		<p>E-mail Address</p>	
<p>Address</p>		<p>Evening Telephone Number</p>		<p></p>	
<p>City <b>BOLIVIA</b></p>		<p>State <b>NC</b></p>	<p>Zip Code</p>		
<p>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</p>					
<p><b>VEHICLE INFORMATION</b></p>					
<p>17 digit Vehicle Identification Number Located at bottom of windshield on driver's side <b>1G2MB35B49Y</b></p>		<p>Make <b>PONTIAC</b></p>	<p>Model <b>SOLSTICE</b></p>	<p>Model Year <b>2009</b></p>	
<p>Date Purchased <b>11/19/2011</b></p>	<p>Dealer's Name and Telephone Number <b>BOB KING BUICK - GMC</b></p>		<p>Engine: No: Cylinders <b>4</b></p>	<p>Fuel Type: <b>GAS</b></p>	
<p>Original Owner <input type="checkbox"/></p>	<p>Dealer's City <b>Wilmington,</b></p>	<p>State <b>NC</b></p>	<p>Zip Code <b>28406</b></p>	<p>Incident Date(s) <b>10-DEC-2011</b></p>	
<p>Transmission Type <b>5 Speed Manual</b></p>	<p><input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control</p>	<p>Powertrain</p>	<p>Multiple Failure:</p>	<p></p>	
<p><b>FAILED COMPONENT(S)/PART(S) INFORMATION</b></p>					
<p>Vehicle Component Code: <b>140000 AIR BAGS</b></p>			<p>Failure Mileage <b>29700</b></p>	<p>Failure Speed <b>0 - car does not is still - sense pass.</b></p>	
<p><b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b></p>					
<p>Tire Make</p>		<p>Tire Model (Name or Number)</p>		<p>Tire Size (Example P215/65R15)</p>	
<p>DOT No. (Example: DOTM19ABC036)</p>		<p><input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair</p>	<p>Failure Location:</p>		
<p>Tire Component Code</p>			<p>Tire Failure Type:</p>		
<p><b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b></p>					
<p>Make:</p>		<p>Date Manufactured:</p>		<p>Model No./Name:</p>	
<p>Seat Type:</p>		<p>Installation System:</p>			
<p>Child Seat Component Code:</p>		<p>Failed Part:</p>			
<p><b>APPLICABLE INCIDENT INFORMATION</b> (Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)</p>					
<p>Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>	<p>Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>	<p>Number of Persons Injured <b>0</b></p>	<p>Number of Deaths <b>0</b></p>	<p>Reported to Police <b>N</b></p>	
<p>Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).</p>					
<p>TL* THE CONTACT OWNS A 2009 PONTIAC SOLSTICE. THE CONTACT STATED THE AIR BAG WARNING OFF INDICATOR ILLUMINATED WHEN A FRONT SEAT PASSENGER WAS PRESENT AND THE OCCUPANT'S WEIGHT WAS 125 POUNDS. THE FAILURE OCCURRED SPORADICALLY. THE VEHICLE WAS TAKEN TO AN AUTHORIZED DEALER WHERE THE FRONT SEAT SENSOR WAS REPLACED. THE FAILURE PERSISTED AND THE VEHICLE WAS TAKEN BACK TO THE DEALER. THE TECHNICIAN PERFORMED A DIAGNOSTIC TEST IN WHICH A TROUBLE CODE WAS NOT DETECTED; HOWEVER THE FAILURE WAS DUPLICATED INVOLVING THE AIR BAG INDICATOR MALFUNCTION. THE MANUFACTURER WAS NOTIFIED OF THE PROBLEM AND THEY STATED THAT THE VEHICLE OPERATED NORMALLY. THE APPROXIMATE FAILURE MILEAGE WAS 29,700. <b>It is important to note that the failure occurred at the Bob King (01/19/12) Service Center when employee/advisor Elicia Sawyer was asked to sit in passenger seat and the airbag on/off signalled OFF. The customer relations mgr. CONNIE witnessed this malfunction and told me to contact GM since it was evident that the problem was not fixed.</b></p>					
<p>Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.</p>			<p>ATTACH ADDITIONAL SHEETS IF NECESSARY</p>		
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The Pontiac Solstice is a tiny 2 Seat Sports Convertible. Every Time a passenger sits in that car they are doing so at considerable risk. The fact that the computer scan doesn't register a problem indicates that my vehicle is not the only unsafe one on the road. Again, 2 Bob King employees saw that the airbag did not register "ON" when it should have - this having happened after the mechanic said they could not detect a defect.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300



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Office of Defects Investigation, NVS-210  
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Washington, D.C. 20077-9382



Think your vehicle has a safety defect?



If so:

Use the enclosed form to file a report.

or visit:

[www.safercar.gov](http://www.safercar.gov)

or call:

Vehicle Safety Hotline

888-327-4236

