

 U.S. Department of Transportation National Highway Traffic Safety Administration		INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
NAME INFORMATION (Type or Print) Name: [REDACTED] Address: [REDACTED] City: UPPER SADDLE RIVER State: NJ Zip Code: [REDACTED]		Date Received: DEC 13 2012 25-OCT-2012		Repository ☐ Reference No.: 10482194	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit vehicle identification number located at bottom of windshield on driver's side WBAFU9C57CC [REDACTED]		Make: BMW		Model: 5-SERIES 550-i	
Date Purchased: Sept 2012		Dealer's Name and Telephone Number: Prestige BMW		Engine: No: Cylinders 8	
Original Owner: ☒		Dealer's City: Ramsey		State: NJ Zip Code: 07446	
Transmission Type: ☐ Antilock Brakes ☐ Cruise Control		Powertrain		Multiple Failure: Incident Date(s): 24-OCT-2012	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Codes: 190000 TIRES, 192000 TIRES: SIDEWALL				Failure Mileage Failure Speed	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make: GOODYEAR		Tire Model (Name or Number): EAGLE		Tire Size (Example P215/65R15): 245/40R19	
DOT No. (Example: DOTMALSABC036)		☒ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code: 192000 TIRES:SIDEWALL				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:		Child Seat Component Code: Failed Part:	
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash: ☐ Yes ☒ No		Fire: ☐ Yes ☒ No		Number of Persons Injured: 0	
				Number of Deaths: 0	
				Reported to Police: N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2012 BMW 550IX EQUIPPED WITH GOODYEAR EAGLE P245/40/R19. THE CONTACT STATED THAT WHILE DRIVING 45 MPH AN ALERT ON HIS DASHBOARD ILLUMINATED INSTRUCTING HIM THAT THE VEHICLE SHOULD NOT BE DRIVEN MORE THAN 50 MILES AS THE TIRE WAS RUNNING FLAT. 30 MILES LATER THE VEHICLE WAS STOPPED AND THE FRONT DRIVER SIDE TIRE HAD DEVELOPED A CRACK ON THE SIDEWALL. THE VEHICLE DEALER WAS NOTIFIED BUT OFFERED NO ASSISTANCE. THE MANUFACTURER OF THE VEHICLE WAS NOTIFIED BUT OFFERED NO ASSISTANCE. THE TIRES HAD NOT BEEN REPLACED. THE VIN WAS NOT AVAILABLE. THE FAILURE MILEAGE WAS UNKNOWN. failure mileage ~ 10,300 mi Dealer acknowledged problem with the Goodyear Eagle LS-2 P245/40/R 19 tires and replaced all four tires with Michelin tires at no additional cost. If only all dealers were like Prestige BMW!					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					