

 U.S. Department of Transportation National Highway Traffic Safety Administration		INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received DEC 18 2012		Repository ☐ Reference No. 10482069	
OWNER INFORMATION (Type or Print)						Daytime Telephone Number Evening Telephone Number	
Name Address City INDIAN TRAIL State NC Zip Code						E-mail Address	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).							
VEHICLE INFORMATION							
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 3FAHP0JG5BR				Make FORD		Model FUSION	
Date Purchased		Dealer's Name and Telephone Number				Model Year 2011	
Original Owner ☐		Dealer's City		State Zip Code		Engine: No: Cylinders	
Transmission Type ☐ Antilock Brakes ☐ Cruise Control		Powertrain		Multiple Failure:		Incident Date(s) 10-OCT-2012	
FAILED COMPONENT(S)/PART(S) INFORMATION							
Vehicle Component Code: 180000 VEHICLE SPEED CONTROL						Failure Mileage 41000	
Failure Speed 60							
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE							
Tire Make		Tire Model (Name or Number)			Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:			
Tire Component Code					Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE							
Make:		Date Manufactured:		Model No./Name:			
Seat Type:		Installation System:					
Child Seat Component Code:		Failed Part:					
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)							
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured 0		Number of Deaths 0	
Reported to Police N							
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).							
TL* THE CONTACT OWNS A 2011 FORD FUSION. THE CONTACT STATED THAT WHILE TRAVELING 60 MPH, THE CHECK ENGINE WARNING LIGHT ILLUMINATED AS THE VEHICLE STALLED. THE CONTACT WAS ABLE TO MERGE TO THE SIDE OF THE ROAD. THE VEHICLE WAS RESTARTED AND BEGAN TO FUNCTION NORMALLY. THE CONTACT LATER EXPERIENCED THE SAME FAILURE. THE VEHICLE WAS ABLE TO BE DRIVEN TO A PRIVATE MECHANIC WHERE IT WAS CONFIRMED THAT THE THROTTLE BODY HAD FAILED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS CONTACTED ABOUT THE ISSUE. THE FAILURE MILEAGE 41,000 AND THE CURRENT MILEAGE WAS 41,010.							
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.							
ATTACH ADDITIONAL SHEETS IF NECESSARY							
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.							

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)...

WHEN THE THROTTLE BODY MALFUNCTIONS, THE VEHICLE
LOSES ALL POWER. YOU HAVE TO PUT THE VEHICLE IN PARK AND
THEN RESTART THE FORD MOTOR CO. IS AWARE OF THE DEFECTIVE
THROTTLE BODY AND HAS AT LEAST SIX THROTTLE BODIES IN
STOCK AT THEIR DEALERSHIPS. IF SOMEONE HAS THIS VEHICLE
AND HAS NOT MADE THE NECESSARY REPAIRS, WHEN THE VEHICLE
SHUTS OFF WITHOUT WARNING, COULD RESULT A SERIOUS IF
NOT FATAL MOTOR VEHICLE ACCIDENT. THIS VEHICLE LEFT NOT
CORRECTED IS A DANGER TO THE MOTORING PUBLIC. ~~ALL~~

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

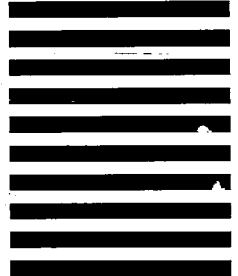
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

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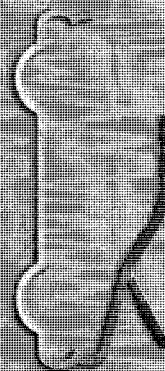
WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



**If so:
Use the enclosed
form to file a report.**

**or visit:
www.safercar.gov**

**or call:
Vehicle Safety Hotline
888-327-4236**



NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
U.S. DEPARTMENT OF TRANSPORTATION
WASHINGTON, D.C. 20590



CROSSROADS FORD OF INDIAN TRAIL, INC.

PO Box 2069
Wake Forest, NC 27588
Phone: (704) 283-8521
Fax: (704) 291-7705



CUST NO.	TAX EXEMPT NUMBER	CUST. P. O. NO.	SHIP VIA	PAY	SOLD BY	INVOICE DATE	INVOICE NO.
66320				CASH	TIM THORNBURG	10/24/12	210437

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INDIAN TRAIL, NC

SHIP QTY.	B. O. QTY	PART NUMBER / DESCRIPTION	BIN	LIST	NET	AMOUNT
1	0	DS7Z-9E926-A THROTTLE BODY	063	171.68	171.68	171.68
SUBTOTAL						171.68
TAX						11.59
FREIGHT						0.00
PAY THIS AMOUNT						183.27

Any warranties on the item/items sold hereby are those made by the manufacturer. The seller, CROSSROADS FORD OF INDIAN TRAIL, INC., hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and CROSSROADS FORD OF INDIAN TRAIL, INC. neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items. Attorney's fees and/or collection cost may be added if collection of past due account becomes necessary.

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PARTS INVOICE

20% RESTOCKING
FEE ON ALL
PARTS RETURNED

NO RETURNS
AFTER 15 DAYS

NO RETURNS ON
ELECTRICAL OR
SPECIAL ORDER ITEMS

NO REFUNDS WITHOUT
THIS INVOICE

THANK YOU
FOR YOUR BUSINESS!

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