

 U.S. Department of Transportation National Highway Traffic Safety Administration		INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) DOT Auto Safety Hotline		FOR AGENCY USE ONLY 100148	
<b>Vehicle Owner's Questionnaire</b> To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline				Date Received <b>DEC 10 2012</b> 23-OCT-2012	Repository <input type="checkbox"/>  Reference No. 10481981
<b>OWNER INFORMATION (Type or Print)</b>					
Name		Daytime Telephone Number		E-mail Address	
Address		Evening Telephone Number			
City	State	Zip Code			
SAN ANTONIO	TX				
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
<b>VEHICLE INFORMATION</b>					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model	Model Year	
TG6K7549XXU		CADILLAC	STS	1999	
Date Purchased	Dealer's Name and Telephone Number		Engine:	Fuel Type:	
1998	Covender Cadillac 210,226-7221		No: Cylinders	gas	
Original Owner <input type="checkbox"/>	Dealer's City	State	Zip Code		
	SAN ANTONIO	TX			
Transmission Type	<input checked="" type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:	Incident Date(s)	
Auto	<input checked="" type="checkbox"/> Cruise Control	North Star V-8 Motor	Failed TWICE	01-JUL-2010	
<b>FAILED COMPONENT(S)/PART(S) INFORMATION</b>					
Vehicle Component Code: ENGINE (PWS)			Failure Mileage	Failure Speed	
			80000	45 MPH	
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b>					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM9ABC036)		<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair		Failure Location:	
Tire Component Code:		Tire Failure Type:			
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b>					
Make:		Date Manufactured:	Model No./Name:		
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
<b>APPLICABLE INCIDENT INFORMATION</b> (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police	
		0	0	N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 1999 CADILLAC STS. THE CONTACT STATED THAT WHILE DRIVING AN UNKNOWN SPEED, THE ENGINE RPMS INCREASED AS SMOKE WAS RELEASED FROM UNDER THE HOOD. THE VEHICLE WAS TOWED TO THE MECHANIC WHO PERFORMED A DIAGNOSTIC. THE FAILURE WAS LOCATED AT THE ENGINE MOTOR BOLTS, WHICH HAD BECOME DISCONNECTED DUE TO DEFECTIVE METAL. THE BOLT COIL AND THREAD WAS REPLACED HOWEVER, THE FAILURE RECURRED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE VIN WAS NOT AVAILABLE. THE VEHICLE WAS NOT FURTHER REPAIRED. THE FAILURE MILEAGE WAS 80,000 AND CURRENT MILEAGE WAS 100,000.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. <span style="float: right;">ATTACH ADDITIONAL SHEETS IF NECESSARY</span>					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

When the cylinder head bolts pulled out of the aluminum block, the head became separated. All power is lost. I was lucky going down hill and got to the shoulder of the road with a wheel as I was "stuck in the water". The Cadillac Northstar motor is famous for separating since inception and should have been recalled and been redesigned, but was not. I paid and rebuilt the motor, but it broke again. I lost the car.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

**BUSINESS REPLY MAIL**  
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382



Think your vehicle has a safety defect?

If so:

Use the enclosed form to file a report.

or visit:

[www.safercar.gov](http://www.safercar.gov)

or call:

Vehicle Safety Hotline  
888-327-4236

**NHTSA**

CUSTOMER NO. <b>12501</b>	CLINICAL ADVISOR <b>CARLOS VILLARREAL</b>	TAG NO. <b>849 3985</b>	INVOIC DATE <b>12/23/11</b>	WORK NO. <b>CDCS420502</b>
	LABOR RATE	NET AMT. <b>144,615</b>	COLOR <b>STERLING/BL</b>	STOCK NO.
	YEAR / MAKE / MODEL <b>99/CADILLAC/SEVILLE/4 DOOR SEDAN</b>		OFF INVTY DATE <b>11/03/98</b>	OFF INVTY AMT <b>39</b>
<b>SAN ANTONIO, TX</b>	VEHICLE ID. (VIN) <b>1G6KY549XXU</b>		REF INVTY DEALER NO.	PRODUCTION DATE
	F.Y.F. NO.	P.O. NO.	R.O. DATE <b>11/22/11</b>	REPRINT# <b>2</b>
RESIDENT PHONE	BUSINESS PHONE	COMMENTS		

**JOB# 1 CHARGES**

**LABOR**  
**J# 1 11CDZ**      **H/O LINE DIAG**      **TECH(S):844**      **112.00**  
 CUST. STATES HAS OVERHEAT CONDITION HAS POLICY ENGINE OIL COOLER IS RUPTURED AND HAS CONTAMINATED COOLING SYSTEM. PUTTING MOTOR OIL IN COOLANT AND ALSO COOLANT IN ENGINE. HAS OVERHEATING CODE SET. P1258 FOR POSSIBLE HEAD GASKETS LEAKING. CUSTOMER INFORMED US THAT HEAD GASKETS AND STEEL INSERTS HAVE BEEN REPLACED BEFORE. CUSTOMER DECLINED REPAIRS. NOTE: CATALYTIC CONVERTER HAS BEEN REMOVED. ALUMINUM BLOCKS GET FATIGUED AFTER YEARS OF USE. HEATING AND COOLING OF ALUMINUM WEAKENS AND THE HEAD BOLT THREADS PULL CAUSING THE HEAD GASKETS TO START SEAPING. THE BLOCK THREADS HAVE TO BE DRILLED AND TAPPED AND NEW STEEL INSERT COILS INSTALLED. THIS PROCESS CAN ONLY BE PERFORMED ONCE. IF IT EVER REOCCURS, THE BLOCK WOULD HAVE TO BE REPLACED. BLOCK IS NOT AVAILABLE. RECOMMEND ENGINE REPLACEMENT IF THIS PROCESS HAS ALREADY BEEN PERFORMED AND THE HEAD GASKETS ARE LEAKING AGAIN. NOTE: ALSO HAS TRANSMISSION LEAKS. WOULD RECOMMEND SHIFT SOLENOIDS WHILE LEAK REPAIRS WERE PERFORMED. CK FOR BATTERY AND VOLTAGE. BATTERY IS PRESENT AND HAS 12 VOLTS AFTER CHARGE. NEW ENGINE REPLACEMENT WITH PARTS, LABOR AND TX = \$9435.90 PLUS ANY UNFORSEEN OR HIDDEN PROBLEMS WOULD BE ADDITIONAL. CATALYTIC CONVERTER IS MISSING, P+L W/TX=\$1,238.27 TOTAL OF \$10,674.17 IF ENGINE, EXHAUST, AND PARTS ARE STILL AVAILABLE (PENDING) 562

**DISCLAIMER OF WARRANTIES**  
 Any warranties on the products sold hereby are those made by the manufacturer. This dealership hereby expressly disclaims all warranties, either express or implied, including any implied warranties of merchantability or fitness for a particular purpose, and this dealership neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Customer gives the dealership an express merchant's lien on the vehicle described, such lien to secure the cost of the repairs made to such vehicle.

**AUTHORIZATION TO REPAIR**  
 I hereby authorized the below repair work to be done along with the necessary material, and hereby grant you and/or your employees permission to operate the car or truck herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby given on this vehicle. Receipt from the undersigned the vehicle described on repair order number(s) above for the repair of alterations is hereby acknowledged by dealer. Said customer is hereby notified that the said property is not insured or protected to the amount of the actual cash value thereof, or otherwise, by the undersigned dealer against loss occasioned by theft, fire or vandalism while the property remains with the dealer. Customer claims no interest in personal property have been left in the vehicle, and dealer is not responsible for inspection thereof.

**JOB# 1 TOTALS**      **LABOR**      **112.00**

**JOB# 1 JOURNAL PREFIX CDCS**      **JOB# 1 TOTAL**      **112.00**

**JOB# 2 CHARGES**

**LABOR**  
**J# 2 27CDZ06**      **TOWING**      **TECH(S):997**      **0.00**  
 DANNYS TOWING COMPLETE.

SUBLET	PO#	VEND INV#	INV. DATE	DESCRIPTION	
	164464	39335	11/22/11	DANNYS TOWING INVOICE39335	60.00
<b>TOTAL - SUBLET</b>					<b>60.00</b>

**JOB# 2 TOTALS**      **SUBLET**      **60.00**

**JOB# 2 JOURNAL PREFIX CDCS**      **JOB# 2 TOTAL**      **60.00**

**NOTICE PURSUANT TO PROPERTY CODE § 70.001**  
 THE PERSON OR AGENT ACTING ON BEHALF OF THE PERSON WHO IS OBLIGATED TO PAY FOR THE REPAIR OF THE MOTOR VEHICLE SUBJECT TO THE REPAIR AGREEMENT UNDERSTANDS THAT THE VEHICLE IS SUBJECT TO REPOSSESSION IN ACCORDANCE WITH BUSINESS & CONSUMER CODE § 60.02, IF PAYMENT FOR THE REPAIR OF THE MOTOR VEHICLE BY A CHECK, MONEY ORDER, OR A CREDIT CARD TRANSACTION IS STOPPED, CASHONCE BECAUSE OF INSUFFICIENT FUNDS, NO FUNDS, OR BECAUSE THE MAKER OR DRAWER OF THE ORDER OR THE CREDIT CARD HOLDER HAS NO ACCOUNT OR THE ACCOUNT UPON WHICH IT IS DRAWN OR THE CREDIT CARD ACCOUNT HAS BEEN CLOSED.

I understand the above notice and agree to the terms of the repair agreement.

**COURTESY TRANSPORTATION**

RENT CAR       YES       NO

SHUTTLE       YES       NO

ONE WAY       TWO WAY