


DEC 19 2012

 <p><b>DOT Auto Safety Hotline</b>  <b>Vehicle Owner's Questionnaire</b>                  To Report Vehicle Safety Defects                  1-888-DASH-2-DOT                  (1-888-327-4236)                  INTERNET: www.nhtsa.dot.gov/hotline</p>		FOR AGENCY USE ONLY 100148	
		Date Received 23-OCT-2012	Repository <input type="checkbox"/> Reference No. 10481974
<b>OWNER INFORMATION (Type or Print)</b>			
Name	[REDACTED]		Daytime Telephone Number
Address	[REDACTED]		E-mail Address
City	SMITHTOWN	State	NY
Zip Code	[REDACTED]	Evening Telephone Number	SAME
<p>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</p>			
<b>VEHICLE INFORMATION</b>			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 3GNGK26G53G [REDACTED]		Make CHEVROLET	Model SUBURBAN
Model Year 2003		Engine: No. Cylinders 8	Fuel Type: GAS
Date Purchased 5/31/2003	Dealer's Name and Telephone Number Pohanka Chev.		Original Owner <input checked="" type="checkbox"/>
Dealer's City CHANTILLY	State VA	Zip Code 20151	Transmission Type AUTO
<input checked="" type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:	Incident Date(s) 21-OCT-2012
<input checked="" type="checkbox"/> Cruise Control			
<b>FAILED COMPONENT(S)/PART(S) INFORMATION</b>			
Vehicle Component Code: BRAKES (PWS)		Failure Mileage 40000	Failure Speed SLOWLY BACKING UP
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b>			
Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:	
Tire Component Code	Tire Failure Type:		
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b>			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
<b>APPLICABLE INCIDENT INFORMATION</b> (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)			
Crash <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0
Reported to Police N			
<b>Narrative Description of Incident(S), Crash(es), and Injury(ies).</b> Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).			
<p>TL* THE CONTACT OWNS A 2003 CHEVROLET SUBURBAN. THE CONTACT STATED THAT WHILE REVERSING FROM A RESIDENTIAL DRIVEWAY, THE BRAKE PEDAL ABNORMALLY TRAVELED TO THE FLOORBOARD AND THE VEHICLE DID NOT RESPOND. AS A RESULT, THE CONTACT REVERSED AND CRASHED INTO A TREE. THERE WERE NO INJURIES. THE VEHICLE WAS TOWED TO A MECHANIC WHERE IT WAS DISCOVERED THAT ALL OF THE BRAKES LINES WERE RUSTED THROUGH. THE VEHICLE WAS NOT REPAIRED. THE FAILURE AND THE CURRENT MILEAGES WERE 40,000.</p>			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.		ATTACH ADDITIONAL SHEETS IF NECESSARY	
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>			

**Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)**

got into truck & WAS BACKING UP very slowly  
~~brake & don't stop~~ & stepped ON brake. ~~brake~~  
~~depressed~~ there WAS NO brake) Pedals went to  
floor - HAD to CALL FOR Flat Bed to take to  
have ENTIRE brake system fixed AS ~~undercarriage~~ brake  
lines were completely rusted out. Spent over \$2000 -  
As Chev. doesn't make parts for 2500-Suburban AND  
HAD to be MADE by HANDS! (Damage to bumper)  
**This could have CAUSED A FATAL accident**

ATTACH ADDITIONAL SHEETS IF NECESSARY

IF I WERE ON A HIGHWAY OR LOCAL STREET  
I WOULD BE DEAD - & NO ONE WOULD BE  
KILLED!

U.S. Department  
of Transportation

**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382

Official Business  
Penalty for Private Use \$300



**NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES**

**BUSINESS REPLY MAIL**  
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210**  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382



**Think your vehicle has a safety defect?**

**If so:**

**Use the enclosed form to file a report.**

**or visit:**

**www.safercar.gov**

**or call:**

**Vehicle Safety Hotline**

**888-327-4236**

**\*\*\*\*\***  
**NHTSA**  
**\*\*\*\*\***  
www.nhtsa.gov

Vehicle Owners' Questionnaire (VOQ)  
U.S. Department of Transportation  
National Highway Traffic Safety Administration

**safercar.gov**