

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

**Vehicle Owner's Questionnaire**

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository

19-OCT-2012

DEC 10 2012

Reference No.

10481156

**OWNER INFORMATION (Type or Print)**

Name

Address

City FESTUS

State MO

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1G2AL15FX77

Make PONTIAC

Model G5

Model Year 2007

Date Purchased

4/30/09

Dealer's Name and Telephone Number

Engine:  
No: Cylinders

Fuel Type:

Original Owner

Dealer's City

State

Zip Code

Transmission Type

Antilock Brakes

Powertrain

Multiple Failure:

Incident Date(s)

01-OCT-2012

Cruise Control

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Vehicle Component Code: FUEL/PROPULSION SYSTEM (PWS)

Failure Mileage

89,635

Failure Speed

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

Original Equipment  
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

Yes  No

Fire

Yes  No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

**Narrative Description of Incident(S), Crash(es), and Injury(ies).**

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL\* THE CONTACT OWNS A 2007 PONTIAC G5. THE CONTACT STATED THAT THERE WAS A STRONG SMELL OF FUEL AROUND THE VEHICLE. THE VEHICLE WAS TAKEN TO A MECHANIC WHO INSPECTED THE VEHICLE AND ADVISED THAT THERE WAS A CRACK ON THE RETURN PORT AT THE FUEL PUMP. THE VEHICLE WAS REPAIRED BY THE MECHANIC. THE MANUFACTURER WAS NOTIFIED WHO STATED THAT ALTHOUGH THERE WAS A RECALL FOR THE FAILURE UNDER NHTSA CAMPAIGN ID NUMBER: 12V459000 (FUEL SYSTEM, GASOLINE: DELIVERY: FUEL PUMP), HER VIN WAS NOT INCLUDED. THE MANUFACTURER OFFERED NO FURTHER ASSISTANCE. THE FAILURE MILEAGE WAS UNKNOWN.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**BATES AUTOMOTIVE**  
 1890 HWY Z  
 Pevely, MO. 63070  
 Phone - 636-479-9777 Fax - 636-479-7977

INVOICE  
 4573

Print Date : 10/03/2012

**INVOICE**

2007 Pontiac - G5  
 2.2L, In-Line4, VIN (F)  
 Lic # : [REDACTED] Odometer In : 83241  
 Unit # : [REDACTED] Odometer Out : 83241  
 Vin # : 1G2AL15FX77 [REDACTED]  
 Hat # : [REDACTED]

Festus, MO [REDACTED]  
 Office [REDACTED] Ext [REDACTED] Cellular [REDACTED] Ext [REDACTED]  
 Cust ID : [REDACTED] 25 Ref # : [REDACTED]

Part Description / Number	Qty	Sale	Extended	Labor Description	Hours	Extended
FUEL FILTER A42-GF824	1.00	46.10	46.10	CAR SMELLS LIKE FUEL FOUND FUEL TANK STAINED.REMOVED TANK AND SMOKE TESTED.FOUND FUEL RETURN LINE AT FUEL PUMP MODULE CRACKED AND LEAKING.	N/A	N/C
FUEL PUMP MODULE ASSEMBLY A43-MU1970	1.00	259.61	259.61	FUEL PUMP - Remove & Replace - Electric Pump, In Tank REPLACED FUEL PUMP AND FILTER.	3.00	210.00
Shop Supplies		9.17	9.17			

[ Technicians : BATES, J ]

Org. Estimate \$550.41	Revisions \$0.00	Current Estimate \$ 550.41	Additional Cost	Revised Estimate	<b>Labor:</b> 210.00
					<b>Parts:</b> 314.88
					<b>Sublet:</b> 0.00
					<b>Sub:</b> 524.88
					<b>Tax:</b> 25.53
					<b>Total:</b> 550.41
					<b>Bal Due:</b> \$550.41

[ Payments - ]

I hereby authorize the above repair work to be done along with the necessary material and hereby grant you and/or your employees permission to operate the car or truck herein described on street, highways or elsewhere for the purpose to testing and/or inspection. An express mechanic's lien is hereby acknowledged on above car or truck to secure the amount of repairs thereto. Warranty on parts and labor is one year or 12,000 miles whichever comes first. Warranty work has to be performed in our shop & cannot exceed the original cost of repair.

SIGNATURE: [REDACTED] Date: 10/3/12 Time: [REDACTED]  
 Written By: Bates, Jeff Page 1 of 1 01.17.07 Copyright Mitchell 1 Invoic11

**Vehicle Make / Model: Model Year(s):**

CHEVROLET / COBALT 2007-2009  
CHEVROLET / EQUINOX 2007  
PONTIAC / G5 2007-2009  
PONTIAC / TORRENT 2007  
SATURN / ION 2007

**Manufacturer:** General Motors LLC

**Report Receipt Date:** SEP 19, 2012

**NHTSA CAMPAIGN ID Number:** 12V459000

**NHTSA Action Number:** N/A

**Component:** FUEL SYSTEM, GASOLINE:DELIVERY:FUEL PUMP

Potential Number of Units Affected: 40,859

**Summary:**

General Motors (GM) is recalling certain model year 2007 Chevrolet Equinox and Pontiac Torrent vehicles originally sold or currently registered in Arizona, California, Nevada, and Texas; model year 2007 Chevrolet Cobalt, Pontiac G5, and Saturn ION vehicles originally sold, or currently registered in, Arizona, California, Florida, Nevada, or Texas; model year 2008 Chevrolet Cobalt and Pontiac G5 vehicles originally sold, or currently registered in, Arizona; and model year 2009 Chevrolet Cobalt and Pontiac G5 vehicles originally sold, or currently registered in, Arkansas, Arizona, California, Nevada, Oklahoma, or Texas. Some of these vehicles have a condition in which the plastic supply or return port on the fuel pump module may crack, which could cause a fuel leak.

**Consequence:**

Fuel leakage in the presence of an ignition source may result in a fire.

**Remedy:**

GM will notify owners, and dealers will replace the fuel pump module, free of charge. The manufacturer has not provided a notification schedule. Owners may contact General Motors at 1-800-521-7300.

**Notes:**

GM's campaign number is 12190. This recall is an expansion of recall 09V-419. Owners may also contact the National Highway Traffic Safety Administration's Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).