U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue, SE
Washington, DC 20590

INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)

November 28, 2012

[redacted]
Leesburg, FL [redacted]

NVS-216 et
Ref. No. 10480485

Dear [redacted]

Thank you for your correspondence concerning your model year (MY) 1995 Ford F-250 diesel truck. Your letter was received by the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or motor vehicle equipment when our investigations indicate that they contain safety defects in their design, construction, or performance. We also monitor the adequacy of manufacturers' recall campaigns. In order for the agency to initiate an investigation, we look carefully at the body of consumer complaints and other available data to determine whether a defect may exist. We cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

You indicate that you encountered engine stalling in your MY 1995 Ford F-250 truck equipped with a 7.3L diesel engine. You state the problem is similar to the recall (NHTSA Safety Recall Campaign no 07V-553) that addresses stalling caused by defective camshaft position sensors in certain MY 1997 through MY 2003 Ford F-250 trucks equipped with 7.3L diesel engines. Therefore, you request that your truck be added to the recall. . In addition, you are willing to pay your dealer to diagnose the stalling problem and will request a reimbursement from Ford if the stalling is caused by a defective camshaft shaft position sensor.

As you know, the MY 1995 Ford F-250 is not included in NHTSA Safety Recall Campaign No. 07V-553. The recall only includes MY 1997 through MY 2003 Ford F-250 trucks equipped with 7.3L diesel engines. There are no plans on expand the scope of the recall to include MY 1995 Ford F-250 trucks at this time. Also, if your dealer were to diagnosis your truck and identify a defective camshaft position sensor, you still will not be eligible for a free remedy or reimbursement under the recall.

In addition, we have reviewed our database and have not identified a safety defect trend with regard to engine stalling in MY 1995 Ford F-250 diesel trucks. At this time there is insufficient evidence to warrant opening a safety defect investigation or recall. The information you provided has been entered into our database and will be considered with future reports to identify any safety defect trends that may require our attention.

Our research did reveal two Ford Technical Service Bulletins (TSB) that address stalling in MY 1995 Ford F-250 trucks by reprogramming the powertrain control module (Articles No. 96318 and 03-21-10, summary enclosed). However, the issuance of a TSB does not necessarily reflect the existence of a safety-related defect in accordance with the National Traffic and Motor Vehicle Safety Act. Therefore, NHTSA cannot require Ford to perform the corrective action described in the TSB's on your truck at no cost to you. We recommend you continue to work with the Ford and your dealer to determine if the TSB's can resolve your stalling problem.

Should you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future, we would appreciate it if you would complete an electronic Vehicle Owner's Questionnaire online at www.nhtsa.dot.gov/ivoq or call the Auto Safety Hotline at 1-888-327-4236. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be obtained at www.nhtsa.dot.gov/cars/problems.

Sincerely,

Randy Reid

Randy Reid, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement