

 <p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>		<p>INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) DOT Auto Safety Hotline</p> <p>Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline</p>		<p>FOR AGENCY USE ONLY 100148</p>	
<p>OWNER INFORMATION (Type or Print)</p>		<p>Date Received NOV 13 2012 15-OCT-2012</p>	<p>Repository <input type="checkbox"/></p>		
<p>Name [REDACTED]</p>		<p>Daytime Telephone Number [REDACTED]</p>	<p>Reference No. 10480198</p>		
<p>Address [REDACTED]</p>		<p>Evening Telephone Number [REDACTED]</p>			
<p>City LIBERTY HILL</p>	<p>State TX</p>	<p>Zip Code [REDACTED]</p>			
<p><i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i></p>					
<p>VEHICLE INFORMATION</p>					
<p>17 digit Vehicle Identification Number Located at bottom of windshield on driver's side YV1952ASXB1 [REDACTED]</p>		<p>Make VOLVO</p>	<p>Model S80</p>	<p>Model Year 2011</p>	
<p>Date Purchased</p>	<p>Dealer's Name and Telephone Number VOLVO CENTER 210-8243214</p>		<p>Engine: No: Cylinders 6</p>	<p>Fuel Type: unleaded</p>	
<p>Original Owner <input checked="" type="checkbox"/></p>	<p>Dealer's City 1326 NE LOOP 410 SAN ANTONIO</p>	<p>State TX</p>	<p>Zip Code 78209</p>		
<p>Transmission Type Automatic</p>	<p><input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control</p>	<p>Powertrain</p>	<p>Multiple Failure:</p>	<p>Incident Date(s) 09-SEP-2012</p>	
<p>FAILED COMPONENT(S)/PART(S) INFORMATION</p>					
<p>Vehicle Component Code: 140000 AIR BAGS</p>			<p>Failure Mileage 34000</p>	<p>Failure Speed</p>	
<p>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</p>					
<p>Tire Make</p>		<p>Tire Model (Name or Number)</p>		<p>Tire Size (Example P215/65R15)</p>	
<p>DOT No. (Example: DOTM19ABC036)</p>		<p><input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair</p>	<p>Failure Location:</p>		
<p>Tire Component Code</p>				<p>Tire Failure Type:</p>	
<p>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</p>					
<p>Make:</p>		<p>Date Manufactured:</p>		<p>Model No./Name:</p>	
<p>Seat Type:</p>		<p>Installation System:</p>			
<p>Child Seat Component Code:</p>		<p>Failed Part:</p>			
<p>APPLICABLE INCIDENT INFORMATION <i>(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)</i></p>					
<p>Crash <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No</p>	<p>Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>	<p>Number of Persons Injured 2</p>	<p>Number of Deaths 0</p>	<p>Reported to Police N</p>	
<p>Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).</p>					
<p>TL* THE CONTACT OWNS A 2011 VOLVO S80. THE CONTACT WAS SITTING AT A COMPLETE STOP WHEN A PRECEDING VEHICLE REVERSED AND ABRUPTLY CRASHED INTO THE FRONT END OF THE CONTACT'S VEHICLE. THE AIR BAGS FAILED TO DEPLOY. THE DRIVER SUSTAINED SEVERE INJURIES TO THE RIGHT ARM, SHOULDER AND NECK. IN ADDITION, THE PASSENGER SUSTAINED WHIPLASH. A POLICE REPORT WAS FILED OF THE INCIDENT. THE CONTACT WAS ABLE TO DRIVE THE VEHICLE FROM THE SCENE OF THE CRASH. THE VEHICLE WAS TAKEN TO A COLLISION CENTER AND REPAIRED FOR THE FRONT END DAMAGE. THE DEFECTIVE AIR BAGS HAD NOT BEEN REPAIRED. THE CONTACT STATED THAT IN 2011, THE VEHICLE WAS REPAIRED UNDER NHTSA CAMPAIGN ID NUMBER 10V489000 (AIR BAGS:FRONTAL) ALTHOUGH THERE WAS NO MALFUNCTION WITH THE AIR BAG AT THAT TIME. THE MANUFACTURER WAS NOTIFIED OF THE PROBLEM. THE APPROXIMATE FAILURE MILEAGE WAS 34,000.</p>					
<p>Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.</p>			<p>ATTACH ADDITIONAL SHEETS IF NECESSARY</p>		
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>					