


INFORMATION Redacted PURSUANT TO THE FREEDOM OF

 <p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>		<p>INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) DOT Auto Safety Hotline</p> <p>Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline</p>		<p>FOR AGENCY USE ONLY 100148</p>	
<p>Date Received NOV 28 2012 15-OCT-2012</p>		<p>Repository <input type="checkbox"/></p> <p>Reference No. 10480186</p>			
<p>OWNER INFORMATION (Type or Print)</p>					
<p>Name [REDACTED]</p>		<p>Daytime Telephone Number [REDACTED]</p>		<p>E-mail Address</p>	
<p>Address [REDACTED]</p>		<p>Evening Telephone Number</p>			
<p>City HARVEST</p>	<p>State AL</p>	<p>Zip Code [REDACTED]</p>			
<p><i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i></p>					
<p>VEHICLE INFORMATION</p>					
<p>17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 2FAPP73W13X [REDACTED]</p>		<p>Make FORD</p>	<p>Model CROWN VICTORIA</p>	<p>Model Year 2003</p>	
<p>Date Purchased 2010</p>	<p>Dealer's Name and Telephone Number PRIVATE SALE</p>		<p>Engine: No: Cylinders V8</p>	<p>Fuel Type: GAS</p>	
<p>Original Owner <input type="checkbox"/></p>	<p>Dealer's City AA</p>	<p>State FL</p>	<p>Zip Code</p>		
<p>Transmission Type</p>	<p><input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control</p>	<p>Powertrain</p>	<p>Multiple Failure:</p>	<p>Incident Date(s) 15-OCT-2012</p>	
<p>FAILED COMPONENT(S)/PART(S) INFORMATION</p>					
<p>Vehicle Component Code: LIGHTING (PWS)</p>			<p>Failure Mileage 95343</p>	<p>Failure Speed 40</p>	
<p>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</p>					
<p>Tire Make</p>	<p>Tire Model (Name or Number)</p>		<p>Tire Size (Example P215/65R15)</p>		
<p>DOT No. (Example: DOTM19ABC036)</p>	<p><input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair</p>	<p>Failure Location:</p>			
<p>Tire Component Code</p>			<p>Tire Failure Type:</p>		
<p>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</p>					
<p>Make:</p>	<p>Date Manufactured:</p>	<p>Model No./Name:</p>			
<p>Seat Type:</p>	<p>Installation System:</p>				
<p>Child Seat Component Code:</p>		<p>Failed Part:</p>			
<p>APPLICABLE INCIDENT INFORMATION <i>(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)</i></p>					
<p>Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>	<p>Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>	<p>Number of Persons Injured 0</p>	<p>Number of Deaths 0</p>	<p>Reported to Police N</p>	
<p>Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).</p>					
<p>TL* THE CONTACT OWNS A 2003 FORD CROWN VICTORIA. THE CONTACT STATED THAT WHILE DRIVING APPROXIMATELY 40 MPH, THE HEADLIGHTS FAILED AND WOULD NOT RE-ILLUMINATE. THE CONTACT HAD TO LEAVE THE VEHICLE SITTING OVERNIGHT AND THE FOLLOWING DAY, THE LIGHTS STILL WOULD NOT ILLUMINATE. THE VEHICLE HAD NOT BEEN INSPECTED BY A DEALER OR AN INDEPENDENT MECHANIC. THE MANUFACTURER WAS NOT CONTACTED. THE FAILURE AND CURRENT MILEAGES WERE APPROXIMATELY 95,343. THE VIN WAS UNAVAILABLE.</p>					
<p>Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY</p>					
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

* SEE COMMENT ON OTHER SIDE * I TRIED TURNING ON CAR TWO DAYS LATER AND THE LIGHTS CAME ON. THE LIGHTS WORKED FINE UNTIL WE WERE OUT ON NOVEMBER 7TH 2012. WHEN WE LEFT THE STORE WE WERE SHOPPING AT TO GO TO ANOTHER STORE THE LIGHTS DID NOT COME ON. I HAD TO PULL AND HOLD THE PASS HIGH BEAM FLASH ARM TO HAVE LIGHTS TO DRIVE HOME THAT NIGHT. THE LIGHTS CAME ON WHEN CAR WAS STARTED ON NOV. 8TH. I HAVE NOT TAKEN INTO DEALERSHIP FOR REPAIR YET.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE. Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300

BIRMINGHAM AL 35201

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POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation National Highway Traffic Safety Administration Office of Defects Investigation, NVS-210 1200 New Jersey Avenue SE. Washington, D.C. 20077-9382



Think your vehicle has a safety defect?



If so: Use the enclosed form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline 888-327-4236

