

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received FEB 28 2013 10-OCT-2012	Repository ☐ Reference No. 10479673
OWNER INFORMATION (Type or Print)			
Name		Daytime Telephone Number	
Address		Evening Telephone Number	
City	State	ID	Zip Code
NAMPA			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).			
VEHICLE INFORMATION			
17 digit vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model
2C3HC56G9XH		CHRYSLER	LHS
Model Year		1999	
Date Purchased	Dealer's Name and Telephone Number		Engine: 3.5L
8/27/12?	Private Party		No: Cylinders 6
Original Owner	Dealer's City	State	Zip Code
☐			
Transmission Type	☒ Antilock Brakes	Powertrain	Multiple Failure:
Automatic	☒ Cruise Control		Incident Date(s)
			27-AUG-2012
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Code: VISIBILITY/WIPER (PWS)		Failure Mileage	Failure Speed
		157000	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment ☐ Prior Repair		Failure Location:
Tire Component Code			Tire Failure Type:
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
APPLICABLE INCIDENT INFORMATION			
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)			
Crash	Fire	Number of Persons Injured	Number of Deaths
☐ Yes ☒ No	☐ Yes ☒ No	0	0
		Reported to Police	
		N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).			
TL* THE CONTACT OWNS A 1999 CHRYSLER LHS. THE CONTACT STATED THAT WHILE TRYING TO OPEN THE FRONT PASSENGER AND DRIVER SIDE WINDOWS, THE WINDOWS BECAME DISENGAGED FROM THE TRACK. THE VEHICLE WAS NOT TAKEN TO A MECHANIC. THE MANUFACTURER WAS NOT CONTACTED. THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS 157,000 AND THE CURRENT MILEAGE WAS 159,000. This could startle or distract some the driver enough to cause an accident.			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

While driving, I attempted to open both front windows (electric). They both became disengaged from their tracks. This could startle or distract the driver enough to cause an accident. Upon researching this online, I found that this is a common complaint amongst owners.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Washington

Official Business
Penalty for Private Use \$300



BOISE ID 837

11 FEB 2007 PM 4 LT

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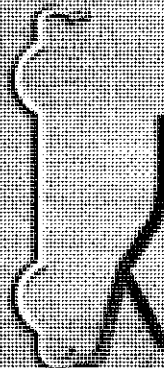
WASHINGTON, DC

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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline

888-327-4236

NHTSA