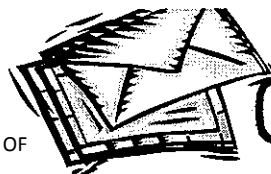


NHTSA ccmMercury Routing Slip

CL-10479617-2916



Congressional

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Printed: 10/19/2012

NHTSA #: ES12-005868

XREF #:

Delivery: MESSENGER ENV.

Rec'd Date: 10/19/2012

Doc Type: CNG

Address To: DOT/I

Referred By: NPO-011

Doc Date: 10/17/2012

Due Date: 11/9/2012

S10 #:

DOT/I #: 2012-246

RMP #:

Subject: FAX ON BEHALF OF [REDACTED] REGARDING A COMPLAINT (ODI# 10479617) HE FILED
CONCERNING FAULTY FUEL GAUGES FOR HIS 2001 CHEVROLET SILVERADO PICKUP TRUCK REPLY
ATTN: ANGELA KREPS OF THE LIBERTY DISTRICT OFFICE

Ack Date:

Sign Office: DIR. GOVT.

AFFAIRS

Cleared Date:

File Loc:

Added By: SHARRIS x62534

Ack By:

Signature: CHAN LIEU

Cleared By:

XREF File:

Modified By: SANDRA.HARRIS

Signed For:

Cleared For:

Closed Date:

Most Recent Comment:

Author:

The Honorable SAM GRAVES
U.S. HOUSE OF REPRESENTATIVES
113 BLUE JAY DRIVE, SUITE 100
LIBERTY, MO 64068

Tel: 816-792-3976 Fax: 816-792-0694 E-mail: Angela.Kreps@mail.house.gov

OCT 22 2012

Assigned To	Task	Asgn Date	Deadline	Returned Date
NVS-200	REPLY	10/19/2012	11/9/2012	
NVS-010	INFORMATION	10/19/2012		10/19/2012
NGA-110	INFORMATION	10/19/2012		10/19/2012

LEGISLATIVE SECRETARIAT

2012 OCT 19 P 2:22

RECEIVED

MC

102212

TGW

Oct. 17. 2012 10:16AM

SAM GRAVES
5TH DISTRICT, MISSOURI

1415 LONGWORTH HOUSE OFFICE BUILDING
WASHINGTON, DC 20515
(202) 225-7041

No. 2623 P. 2

113 BLUE JAY DRIVE, SUITE 100
LIBERTY, MO 64068
(816) 792-3976

201 SOUTH 5TH STREET, ROOM 330
ST. JOSEPH, MO 64501
(816) 233-0818

Congress of the United States
House of Representatives
Washington, DC 20515-2506

October 17, 2012

Mr. Robert Letteney
Deputy Assistant Secretary for Governmental Affairs
U.S. Department of Transportation
Office of the Secretary of Transportation
1200 New Jersey Avenue, SE
Washington, D.C. 20590

Dear Mr. Letteney:

My constituent, [REDACTED], has contacted my office regarding a complaint he filed concerning faulty fuel gauges for Chevrolet pickup trucks; the complaint number is: ODI - 10479617. I am enclosing a copy of the correspondence I received for your consideration.

I would appreciate it if you could review this matter and provide me with information to assist my constituent. If you require additional information or have any questions, please contact Angela in my Liberty District office at 816-792-3976 / Angela.Kreps@mail.house.gov.

Thank you for your time and assistance with this matter.

Sincerely,



Sam Graves
Member of Congress

ES12-005868



PRIVACY RELEASE AUTHORIZATION

U.S. CONGRESSMAN SAM GRAVES
MISSOURI'S SIXTH CONGRESSIONAL DISTRICT

www.graves.house.gov/



Mr. Mrs. Ms (circle one):

Address:

City/State/Zip:

Gladstone, Mo

SSN:

DOB:

Alien #:

Email Address:

Contact Numbers: (Home)

(Work)

RETIRED MECHANIC

(Cell)

(Other)

(Fax)

Claim / Receipt / ID Number(s)

ODI - 10479617

Explain the issue and agency that you are requesting assistance with:

Vehicle Problem NHTSA
People running out of gas on the highways of our nation,
and being put in compromise situations.
Recently I filed a complaint with NHTSA on my 2001
Chevrolet Silverado pickup for a faulty fuel gauge.
It bounces between Full & Empty all the time.
Through some research I have found there are over 500,000
pickups in US with faulty fuel gauges. My concern is
for the general public running out of fuel on the highway
and being in a dangerous situation. Recently we have had
3 people killed while helping people on our roads. Our was a
highway department. One wanted for a wrecker service.

**Please use additional paper if needed and attach copies of correspondence from the specified federal agency or other relevant information.

I give Congressman Graves and his staff permission under the Privacy Act of 1974, to assist me with my concern(s) and to contact the appropriate government agencies on my behalf.

Signature

Date

10/16/2012

Please return to the Congressman's:

- ☐ Liberty District Office
113 Blue Jay Drive, Suite 100
Liberty, Missouri 64068
Phone: 816-792-3976
Fax: 816-792-0694

Page

I called General Motors and they were no help at all.
I called NHTSA twice and they could not tell me
where they are with this problem.

My QD / # at NHTSA is 10479617, it will
give you a overview of the complaint.

Please! This is going to be a big problem with
people running out of gas on our nations roads.

Also, if people starting trying to fix this
problem, it can open up a other can of worms.
You have to pull the fuel tank out of the truck to
repair it. As a mechanic for 35 years, my
experience it is the most dangerous job you can
do.

Please contact me if you need more assistance

Sincerely Yours



Oct. 17, 2012, 10:16AM
JAMI GRAVES
6TH DISTRICT, MISSOURI

No. 2623 P. 1
113 BLUE JAY DRIVE, SUITE 100
LIBERTY, MO 64068
(816) 792-3976

1415 LONGWORTH HOUSE OFFICE BUILDING
WASHINGTON, DC 20515
(202) 225-7041

Congress of the United States
House of Representatives
Washington, DC 20515-2506

201 SOUTH 8TH STREET, ROOM 330
ST. JOSEPH, MO 64501
(816) 233-9818

Congressman Sam Graves

Representing the People of the Sixth District of Missouri

PHONE: (816) 792-3976 FAX: (816) 792-0694

To: Mr. Robert L. Hearn

Fax Number: 202-344-7346 / 5475

- ☐ Congressman Graves
- ☒ Liberty Office
- ☐ Washington, D.C. Office
- ☐ St. Joseph Office

From:

- ☐ Tom Brown
- ☐ Melissa Roe
- ☐ Alicia Endicott
- ☐ Buffy Smith
- ☐ Jason Klindt
- ☐ Shawna Searcy
- ☐ Sarah Woodward
- ☒ Angela Kreps
- ☐ Josh Hurlbert
- ☐ Matt Barry

Date: 10-17-12 Number of Pages: 4

Comments: Congressional Inq. -

THIS FACSIMILE IS INTENDED ONLY FOR THE INDIVIDUAL OR ENTITY NAMED ABOVE (OR THOSE PROPERLY ENTITLED TO ACCESS THE MESSAGE) AND MAY CONTAIN INFORMATION THAT IS CONFIDENTIAL OR PRIVILEGED. ANY UNAUTHORIZED DISTRIBUTION, DISSEMINATION, OR COPYING OF THIS FACSIMILE IS PROHIBITED. IF THE READER OF THIS FACSIMILE IS NOT THE INTENDED OR AN AUTHORIZED RECIPIENT, PLEASE IMMEDIATELY NOTIFY THE SENDER BY PHONE (816) 792-3976 OR BY FACSIMILE (816) 792-0694 AND THEN DESTROY THE ORIGINAL FACSIMILE AND ANY COPIES.



**2012 House Input Form for Governmental Affairs
Correspondence Control Sheet (I-10), W85-328**



Control Number H - 2012 246

General

Date DOT Received 10/17/2012
Date DOT Entered 10/17/2012
Member's Date 10/17/2012
Member Last Name Graves
Member First Name Sam
Member Organization United States House of Representatives
Address1 113 Blue Jay Drive, Suite 100
Address2
City Liberty
State MO
Zip 64068

Constituents

File Name [REDACTED]
Date 10/17/2012
Subject Chevrolet pickup truck
Action Office NHTSA
Action Code
Due Date 11/9 /2012

Contacts

Member Contact Angela Kreps
Phone (816) 792-3976
Pending ☒
Closed Date
Remarks
DOT Contact Maria Harrison at (202) 366-4573

Notes:

EXECUTIVE SECRETARIAT
2012 OCT 19 P 1:58
RECEIVED