


INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

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|  <p>DOT Auto Safety Hotline</p> <p>Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline</p> | | | FOR AGENCY USE ONLY 100148 | | |
| U.S. Department of Transportation National Highway Traffic Safety Administration | | | Date Received DEC 13 2012 | | Repository <input type="checkbox"/> |
| | | | 10-OCT-2012 | | Reference No. 10479612 |
| OWNER INFORMATION (Type or Print) | | | | | |
| Name | | | Daytime Telephone Number | | E-mail Address |
| Address | | | Evening Telephone Number | | |
| City | State | Zip Code | | | |
| EAST SYRACUSE | NY | | | | |
| The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004). | | | | | |
| VEHICLE INFORMATION | | | | | |
| 17 digit Vehicle Identification Number Located at bottom of windshield on driver's side | | | Make | Model | Model Year |
| KNAFG526687 | | | KIA | RONDO | 2008 |
| Date Purchased | Dealer's Name and Telephone Number | | | Engine: No: Cylinders | Fuel Type: |
| Original Owner <input type="checkbox"/> | Dealer's City | | State | Zip Code | |
| Transmission Type | <input type="checkbox"/> Antilock Brakes | Powertrain | Multiple Failure: | | Incident Date(s) |
| | <input type="checkbox"/> Cruise Control | | | | 06-JUN-201 |
| FAILED COMPONENT(S)/PART(S) INFORMATION | | | | | |
| Vehicle Component Code: 140000 AIR BAGS | | | | Failure Mileage | Failure Speed |
| ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE | | | | | |
| Tire Make | | Tire Model (Name or Number) | | Tire Size (Example P215/65R15) | |
| DOT No. (Example: DOTM9ABC036) | | <input type="checkbox"/> Original Equipment | Failure Location: | | |
| | | <input type="checkbox"/> Prior Repair | | | |
| Tire Component Code | | | | Tire Failure Type: | |
| ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE | | | | | |
| Make: | | Date Manufactured: | | Model No./Name: | |
| Seat Type: | | Installation System: | | | |
| Child Seat Component Code: | | Failed Part: | | | |
| APPLICABLE INCIDENT INFORMATION | | | | | |
| (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).) | | | | | |
| Crash <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No | Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Number of Persons Injured 1 | Number of Deaths 0 | Reported to Police <i>Y report was filed</i> | |
| Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available). | | | | | |
| TL* THE CONTACT OWNS A 2008 KIA RONDO. THE CONTACT WAS SITTING IN THE PARKED VEHICLE WHEN ANOTHER VEHICLE CRASHED INTO THE PASSENGER'S SIDE DOOR OF THE CONTACT'S VEHICLE. THE SECOND VEHICLE WAS TRAVELING AT AN UNKNOWN SPEED UPON IMPACT. THE CONTACT STATED THAT THE AIR BAGS FAILED TO DEPLOY. AS A RESULT, THE CONTACT SUSTAINED HEAD, ARM, NECK AND ANKLE INJURIES. THE VEHICLE WAS TOWED TO A PRIVATE MECHANIC WHERE THE FAILURE COULD NOT BE REPLICATED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS CONTACTED ABOUT THE ISSUE AND ADVISED THE CONTACT TO HAVE THE VEHICLE REPAIRED UNDER NHTSA CAMPAIGN ID NUMBER 12V244000 (AIR BAGS:FRONTAL:SENSOR/CONTROL MODULE). THE MANUFACTURER ALSO ADVISED THAT THEY WOULD CONTACT HER AT A LATER DATE BUT FAILED TO DO SO. THE FAILURE AND CURRENT MILEAGES WERE UNAVAILABLE. THE VIN WAS UNAVAILABLE. KM | | | | | |
| Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY | | | | | |
| The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action. | | | | | |

11-29-12

In response to the Kia Rondo it was repaired at the cost of over 9 thousand dollars (only damage from the accident nothing else) I did not feel safe with the Rondo at that time. I turned the vehicle in to the dealer.

All info and pics were sent to
Consumer Assistance Center
Kia Motors America, Inc.

P.O. Box 52410

Irvine, Ca 92619-2410

1-800-333-4542

As of this date I have a problem with my thought process. Which was not the case before the accident. I am asking some kind of compensation for what me and my family have been thru. Police & fire fighters were on the scene, as I had to be pulled out of the car. Police report was filled

