

 <p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>		<p>DOT Auto Safety Hotline</p> <p>Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline</p>		<p>FOR AGENCY USE ONLY 100148</p>	
<p>OWNER INFORMATION (Type or Print)</p>		<p>Date Received</p> <p>09-OCT-2012</p> <p>NOV 20 2012</p>		<p>Repository <input type="checkbox"/></p> <p>Reference No. 10479346</p>	
<p>Name</p> <p>Address</p> <p>City CLEVELAND State OH Zip Code</p>		<p>Daytime Telephone Number</p> <p>Evening Telephone Number</p>		<p>E-mail Address</p>	
<p><i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i></p>					
<p>VEHICLE INFORMATION</p>					
<p>17 digit Vehicle Identification Number Located at bottom of windshield on driver's side</p> <p>2T1BR32EX7C</p>		<p>Make</p> <p>TOYOTA</p>	<p>Model</p> <p>COROLLA</p>	<p>Model Year</p> <p>2007</p>	
<p>Date Purchased</p> <p>11/3/2006</p>	<p>Dealer's Name and Telephone Number</p> <p>METRO TOYOTA</p>		<p>Engine:</p> <p>No: Cylinders</p> <p>4</p>	<p>Fuel Type:</p> <p>UNLEADED</p>	
<p>Original Owner</p> <p><input type="checkbox"/></p>	<p>Dealer's City</p> <p>CLEVELAND</p>	<p>State</p> <p>OH</p>	<p>Zip Code</p> <p>44142</p>		
<p>Transmission Type</p> <p><input type="checkbox"/> Antiflock Brakes</p> <p><input checked="" type="checkbox"/> Cruise Control</p>	<p>Powertrain</p>	<p>Multiple Failure:</p>		<p>Incident Date(s)</p> <p>15-SEP-2012</p>	
<p>FAILED COMPONENT(S)/PART(S) INFORMATION</p>					
<p>Vehicle Component Codes: 162000 STRUCTURE: BODY, 071120 FUEL SYSTEM, GASOLINE: STORAGE: TANK ASSEMBLY: MOUNTING</p>				<p>Failure Mileage</p> <p>49500</p>	<p>Failure Speed</p>
<p>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</p>					
<p>Tire Make</p>		<p>Tire Model (Name or Number)</p>		<p>Tire Size (Example P215/65R15)</p>	
<p>DOT No. (Example: DOTM19ABC036)</p>		<p><input type="checkbox"/> Original Equipment</p> <p><input type="checkbox"/> Prior Repair</p>	<p>Failure Location:</p>		
<p>Tire Component Code</p>			<p>Tire Failure Type:</p>		
<p>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</p>					
<p>Make:</p>		<p>Date Manufactured:</p>		<p>Model No./Name:</p>	
<p>Seat Type:</p>		<p>Installation System:</p>			
<p>Child Seat Component Code:</p>		<p>Failed Part:</p>			
<p>APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)</p>					
<p>Crash</p> <p><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>	<p>Fire</p> <p><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>	<p>Number of Persons Injured</p> <p>0</p>	<p>Number of Deaths</p> <p>0</p>	<p>Reported to Police</p> <p>N</p>	
<p>Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).</p>					
<p>TL* THE CONTACT OWNS A 2007 TOYOTA COROLLA. THE CONTACT STATED THAT THE STRAPS THAT HOLDS THE FUEL TANK BROKE. AS A RESULT, THE BROKEN STRAP THEN BOUNCED UP AND DOWN ON THE EXHAUST PIPE. THE CONTACT MENTIONED THAT THERE WAS NO FUEL SPILLAGE. THE FAILURE MILEAGE WAS 49,500 AND THE CURRENT MILEAGE WAS 51,000.</p> <p>THE FUEL TANK SHIELD STRAP BROKE, CAUSING THE SHIELD TO BOUNCE ON THE EXHAUST PIPE. THE BOUNCING OF THE SHIELD COULD RUPTURE THE FUEL TANK CAUSING THE FUEL TO LEAK AND RESULT IN A FIRE.</p>					
<p>Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.</p>			<p>ATTACH ADDITIONAL SHEETS IF NECESSARY</p>		
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>					

INVOICE

DUPLICATE 1

Invoice #: 446720

Tag #: 753



SUNNYSIDE

TOYOTA \ SCION

27000 Lorain Road

NORTH OLMSTED, OHIO 44070

Phone (440) 777-9911

www.sunnysideauto.com

CLEVELAND, OH

HOME: [REDACTED]

CONT: [REDACTED]

CELL: [REDACTED]

EMAIL: email|

Service

Advisor: 758 KEN FRIEDEL

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN	MILEAGE OUT			
	07	TOYOTA COROLLA	2T1BR32EX7C [REDACTED]		49658	49658			
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE	R.O. OPENED	READY
27APR12			WAIT 19SEP12			CASH	19SEP12	09:08 19SEP12	10:57 19SEP12

OPTIONS: DLR:34094 ENG:1.8 Liter DOHC

		LIST	NET	TOTAL
A	A INSTALL TRUE 2 BATTERY, HAS 99.95 COUPON TB INSTALL TOYOTA BATTERY 62 CPT 1 00544-035T2-525 TRUE-2 35	82.78	82.78	17.17 82.78
B	B CHECK TANK SHIELD, CAME LOOSE CUSTOMER HAS WIRED BACK UP. 99 INSTALLED FUEL TANK STRAP 62 CPT 1 77601-12271 BAND SUB-ASSY, FUEL 1 WASHER WASHER	51.40 1.25	51.40 1.25	112.00 51.40 1.25
C**	C** SHIELD HANGING WILL NEED GAS TANK STRAP PS22C VARIABLE DISCOUNT COUPON 62 CPT 49658 REPLACED GAS TANK STRAP			-10.00

CABIN AIR FILTER REPLACEMENT

- Recommended to inspect at least every 15,000 miles
- Heavy or dusty driving conditions may warrant more frequent replacement
- Helps keep your vehicle Allergen FREE
- Filters pollen, dust and other airborne particles

\$39.95 PLUS TAX WITH COUPON

Toyota recommends as part of a scheduled maintenance. Toyota's only. Must present coupon when order is written. Plus tax and shop supplies. Valid only at Your Participating Toyota Dealer. Not valid with any other offer. Price sales excluded. Not valid on Scion models.

Offer Expires: 18Nov12



Thank You!

CAR WASH - RAIN FREE

IMPORTANT- YOU MAY RECEIVE A TOYOTA SURVEY REGARDING YOUR SERVICE EXPERIENCE HERE AT SUNNYSIDE. YOUR FEEDBACK IS VERY IMPORTANT TO US. OUR GOAL IS TO EXCEED YOUR EXPECTATIONS. IF WE HAVE, PLEASE LET TOYOTA KNOW. IF WE HAVE NOT-PLEASE CONTACT ED STEIN-OUR SERVICE MANAGER AT 440-777-9911. THANK YOU.

Because We Care 100% satisfaction guaranteed for 30 days or your money back! If we cannot satisfy you as to the work performed.

For Your Convenience:

- Free local shuttle available
- Free car wash with every service

Service and Parts Dept Hours:

Monday - Friday
7:30 AM - 6:00 PM
Saturday
8:00 AM - 3:00 PM

*SHOP SUPPLIES - A NOMINAL CHARGE IS INCLUDED FOR SUPPLIES USED ON YOUR VEHICLE. APPLICABLE SUPPLY ITEMS ARE NUTS, BOLTS, WASHERS, TAPE, PINS, AERO-SPRAY, SHELLAC, SOLVENT, RAGS, CARBURETOR CLEANER, TOWELS, BATTERY CLEANER, WIRE, ETC.

THE ONLY WARRANTIES APPLYING TO THIS PART(S) ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER. THE SELLING DEALER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF THIS PART(S) AND/OR SERVICE. BUYER SHALL NOT BE ENTITLED TO RECOVER FROM THE SELLING DEALER ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFITS, OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES.

CUSTOMER SIGNATURE

X

ALL PARTS INSTALLED ARE GENUINE FACTORY PARTS UNLESS SPECIFIED OTHERWISE.

LABOR AMOUNT	119.17
PARTS AMOUNT	135.43
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	254.60
DEDUCTIBLE AMOUNT	0.00
SALES TAX	19.74
PLEASE PAY THIS AMOUNT	274.34

www.sunnysideauto.com

THANK YOU!