



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received: 09-OCT-2012
Repository:
Reference No.: 10479336
NOV 20 2012

OWNER INFORMATION (Type or Print)

Name: [REDACTED]
Address: [REDACTED]
City: CANASTOTA State: NY Zip Code: [REDACTED]

Daytime Telephone Number: [REDACTED] E-mail Address:
Evening Telephone Number: SAME

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: WBAHN83596D [REDACTED]
Make: BMW Model: 750LI Model Year: 2006
Date Purchased: Dealer's Name and Telephone Number: Engine: No: Cylinders: 8 Fuel Type: GAS
Original Owner: Dealer's City: State: Zip Code:
Transmission Type: Antilock Brakes Cruise Control Powertrain: Multiple Failure: Incident Date(s): 05-SEP-2012

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: BRAKES (PWS) Failure Mileage: 100000 Failure Speed: 40

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: Tire Model (Name or Number): Tire Size (Example P215/65R15):
DOT No. (Example: DOTM19ABC036): Original Equipment Prior Repair Failure Location:
Tire Component Code: Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N
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Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2006 BMW 750LI. THE CONTACT STATED THAT WHILE DRIVING 40 MPH, THE CONTACT DEPRESSED THE BRAKE PEDAL BUT THE BRAKE BOOSTER DID NOT ACTIVATE. THE VEHICLE WAS TAKEN TO THE DEALER FOR INSPECTION AND THEY STATED THAT THE VACUUM PUMP AND THE BRAKE BOOSTER FAILED AND NEEDED TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOTIFIED WHO CONFIRMED THAT THE VEHICLE WAS NOT INCLUDED IN RECALL NHTSA CAMPAIGN ID NUMBER: 10V446000 (SERVICE BRAKES, HYDRAULIC: POWER ASSIST: VACUUM). THE FAILURE MILEAGE WAS 100,000.

OVER

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Vacuum pump leaked oil into the vacuum pipe that connects to the brake booster. Oil deteriorated booster diaphragm, resulting in power brake failure.

Enclosed is supporting documentation and receipts for parts needed.

Bmw repair for this was astronomical, engaged a friend who is a certified mechanic to do the repairs. \$700.00 for labor.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation
National Highway Traffic Safety Administration
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382
Official Business
Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES



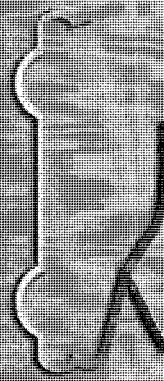
BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



Think your vehicle has a safety defect?



If so:
Use the enclosed form to file a report.

or visit:
www.safercar.gov

or call:
**Vehicle Safety Hotline
888-327-4238**



National Highway Traffic Safety Administration
U.S. Department of Transportation
www.safercar.gov

**BMW Group
U.S. Press Information**

0034910100
1-800-525-7417

WBAHN83596D [REDACTED]

Voluntary Recall of Certain V8 and V12-powered BMW and Rolls-Royce Models.

Woodcliff Lake, NJ – September 30, 2010... BMW of North America is submitting a letter to the National Highway Transportation Safety Administration (NHTSA) this week announcing a voluntary recall of approximately 198,000 V8 and V12-powered BMW 5 Series, 6 Series, 7 Series, and Rolls-Royce Motor Cars models produced between the 2002 and 2010 model years. In the affected vehicles, a leak may develop in the power braking system, potentially causing a vacuum loss and consequent reduction of power braking assistance. Mechanical braking is still available to slow and stop the vehicle. There has been no report of accidents or injuries.

BMW has prepared an inspection and repair procedure and will distribute replacement parts throughout the North American dealer network. Letters will be sent by First Class mail to owners of affected vehicles in the coming weeks, requesting the scheduling of a service appointment with an Authorized BMW Center to check their vehicle.

Drivers who experience reduced power braking assistance should immediately schedule a service appointment with an Authorized BMW Center. Customers with further questions should contact BMW Customer Relations at 1-800-525-7417 or email customer.relations@bmwna.com.

Affected BMW models include:

- 2002-08 BMW 745i/Li, 750i/Li, and 760i/Li
- 2007-08 BMW Alpina B7
- 2004-10 BMW 645i and 650i
- 2004-10 BMW 545i and 550i

800-525-7417

Company
BMW of North America, LLC

BMW Group Company

Mailing address
PO Box 1227
Westwood, NJ
07675-1227

Office address
300 Chestnut Ridge Road
Woodcliff Lake, NJ
07677-7731

Telephone
(201) 307-4000

Fax
(201) 307-

Internet
bmwgroupna.com

BMW Group In America

BMW of North America, LLC has been present in the United States since 1975. Rolls-Royce Motor Cars NA, LLC began distributing vehicles in 2003. The BMW Group in the United States has grown to include marketing, sales, and financial service organizations for the BMW brand of motor vehicles, including motorcycles, the MINI brand, and the Rolls-Royce brand of Motor Cars; DesignworksUSA, a strategic design consultancy in California; a technology office in Silicon Valley and various other operations throughout the country. BMW

4095

- more -



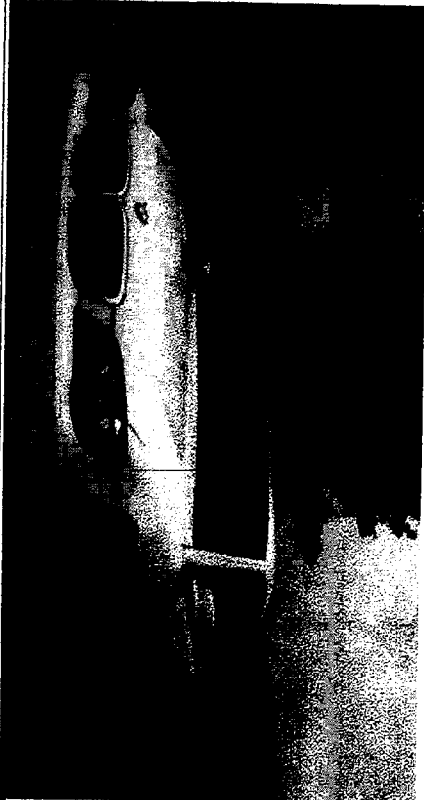
Recall Detail

10-FEB-2012

00 573 Date: 30-SEP-2010 573 Date Rcvd: 01-OCT-2010 Potentially Affected: 198,352 Potentially Defective: 198

UM PUMP
Recall Effect: Crash Avoidance
Remedy Type: Inspect and Replace
NHTSA Inv Num:
Manufacturer: BMW OF NORTH AMERICA, LLC
RP Num:
Influenced by: MFR
Recall Status: CONDUCTING RECALL
FMVSS Num:

ALLING CERTAIN MODEL YEAR 2004-2010 5-SERIES, 6-SERIES, AND MODEL YEAR 2002-2008 7-SERIES VEHICLES. A CHECK VALVE OF THE BRAKE
IP MAY LEAK A SMALL AMOUNT OF LUBRICATING OIL. OVER TIME THIS COULD RESULT IN CONTAMINATION OF THE BRAKE BOOSTER.
ST BRAKING PERFORMANCE COULD BE ADVERSELY AFFECTED. IN EXTREME CASES THERE COULD BE A COMPLETE LOSS OF POWER ASSIST BRAKING.
TED REDUCTION OR LOSS IN POWER BRAKING ASSIST MAY INCREASE THE RISK OF A CRASH.
OTIFY OWNERS AND DEALERS WILL REPAIR THE VEHICLES FREE OF CHARGE. THE SAFETY RECALL BEGAN ON NOVEMBER 24, 2010. OWNERS MAY
W AT 1-800-525-7417.
Y ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153),
& HREF=HTTP://WWW.SAFERCAR.GOV>HTTP://WWW.SAFERCAR.GOV .
Prod Change Dt: Mfr Press Release Dt: NHTSA Press Release Dt:
Regional:
Mfr Toll Free Num: 800-332-4269



NHTSA

1-888-327-4236

Confirmation #
10479336

Case # 2 - 484010



Date:
10/09/2012

Order#:
7952

Additional Information:

Forget to Enter the last 7 of your VIN? You can do so here > D [REDACTED]

Bill To: (Customer ID:#1735)

[REDACTED]
Canastota, NY
United States
[REDACTED]

Ship To:

[REDACTED]
Canastota, NY
United States
[REDACTED]

Payment Method:

Credit Card- MasterCard
[REDACTED]
***** [REDACTED]

Shipping Method:

Flat Rate + 1-2 Business Days In Most Cases

Code	Description	Qty	Price	Total
34326779736E65	BMW E65 7-Series Brake Booster OEM [Select Model:750i 2006-2008]	1	\$199.00	\$199.00
11517586779E65	BMW 750i & 750i Water Pump [Select Model:750i 2006-2008] [Enter the last 7 of your VIN: D [REDACTED]]	1	\$148.95	\$148.95
11667545384E65	BMW E65/E66 7-Series Vacuum Pump for Brake Booster OEM [Select Model:750i 2006-2008] [Enter the last 7 of your VIN: D [REDACTED]]	1	\$299.00	\$299.00

Subtotal: \$646.95

Tax: \$0.00

Shipping & Handling: \$17.50

Grand Total: \$664.45



Burdick



Burdick BMW
 5947 E. Circle Drive
 Cicero, New York 13039
 Telephone # (315) 459-6000

BURDICK BMW
 5947 EAST CIRCLE DRIVE
 CICERO, NY 13039
 (315) 459-6000
 434372359886

Merchant ID: 120000003918
 Term ID: 001

Ref #: 012

Sale

SOLD TO

CANASTOTA, NY

XXXXXXXXXX

VISA

Entry Method: Swipe

10/11/12

12:39:3

Inv #: 673516

Appr Code: 04524

Apprvd: Online

Batch#: 00026

Total:

\$ 116.3

TERMS: Parts returned for credit must be accompanied by invoice and subject to 25% restocking ch

DISCLAIMER OF WARRANTIES: All warranties on the products sold hereby are those made by the manufacturer. The seller, BURDICK BMW, hereby expressly disclaims all warranties, either expressed or implied, including any implied warranty of merchantability or fitness for a particular purpose, and BURDICK BMW, neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. NO RETURNS ON ELECTRICAL PARTS OR SPECIAL ORDERS. NO RETURNS WITHOUT COPY OF THIS INVOICE. NO RETURNS AFTER 31 DAYS. 25% HANDLING ON ALL RETURNS. PARTS ACCEPTABLE FOR RETURN MUST BE IN THEIR ORIGINAL UNDAMAGED CONTAINER

WE ACCEPT DEBIT CARDS

YOUR PURCHASE ORDER		TERMS	INVOICE DATE		INVOICE NUMBER / PG.			
Verbal		Payment Required	10/11/12		673516 1			
SHIP VIA			SALESPERSON NAME					
			BRIAN					
QTY	DESCRIPTION	BIN	LIST	NET	AMOUNT			
1	11 66 7 610 751 : VACUUM PIPE	SPORD	52.29	52.29	52.29			
1	11 61 7 540 610 : Vent pipe	SPORD	55.43	55.43	55.43			
DATE PRINTED			10/11/12	TIME	13:42:21			
PARTS DEPARTMENT HOURS			PARTS					
7:30 a.m. - 7:00 p.m. M - F			FREIGHT					
Saturday 8:00 a.m. - 12:00 p.m.			C.O.D. CHARGE					
<p>Thank You!</p> <p>NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.</p>			SALES TAX OR TAX I.D.				8.62	
			SPECIAL ORDER DEPOSIT					
			TOTAL				116.34	
			Visa/MC/Disc				116.34	

X

[Redacted]

Canastota, NY

[Redacted]

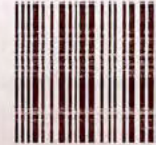
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7012 2210 0001 2331 6449



UNITED STATES
POSTAL SERVICE



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20077

U.S. POSTAGE
PAID
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13037
OCT 31, 12
AMOUNT

\$5.95

00077568-04

NOV 26 2012

W53-401

RETURN TO SENDER

US Dept of Transportation
National Hwy. Traffic Safety Admin.
1200 New Jersey Ave SE
Washington, DC 20590

~~20077-9382~~

2007789382

