

OCT - 2 2012

NVS-200
SEPT 12/12

INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) 2-10479022-8113

DEAR SIRS:

I AM WRITING TO YOU ON WHAT I THINK IS A BIG SAFETY PROBLEM WITH GENERAL MOTORS CARS WINDSHIELD WIPERS, I HAVE HAD A BIG PROBLEM WHERE AS WE ARE IN THE SNOW BELT BUT ALSO ARMS THAT COME LOOSE EVEN IN THE RAIN, THE WORST ONE IS ON MY DAUGHTER'S 2003 BUICK REGAL I WOULD SAY IN THE LAST 2 WINTERS I HAVE TAKEN IT TO A GM GARAGE 3 OR 4 TIMES, THE LAST TIME I HAD NEW ARMS & BLADES PUT ON, 5 MONTHS AGO WE JUST HAD A RAIN WHERE THE DRIVERS SIDE BLADE FARM. CAME LOOSE. HER 10 YEAR OLD SON TIGHTENED IT AND I CAME LOOSE AGAIN MY HEALTH IS BAD, SO MY WIFE TOOK IT TO A B.P. STATION AND THEY TIGHTENED IT AGAIN I DON'T KNOW WHAT IT WILL DO IN THE NEXT RAIN OR SNOW IF IT COMES LOOSE WILL SHE EVEN BE ABLE TO GET IT OFF ROAD BEFORE HITTING SOMETHING OR SOMEONE ??? OR INJURING HERSELF OR HER CHILDREN, I KNOW OVER LAST 10 YEARS OF ALL OF THE GM CARS I HAVE OWNED, A LOT OF TIGHTENING HAS BEEN DONE BY MYSELF ON ALL OF THEM, I WOULD HOPE YOU WOULD CONSIDER A RECALL ON ALL GM CARS THAT HAVE THIS PROBLEM BECAUSE THEY DONT ALWAYS COME LOOSE IN YOUR OWN DRIVWAY

- CARS I HAVE HAD PROBLEMS WITH
- 94 CAVALIER (DAUGHTERS) 2 OR 3 TIMES
- 96 POPT GRANDAM 2 OR 3
- 97 CHEV LUMINA 5 OR 6 TIMES
- 99 CHEV S-16 2 OR 3
- 2001 CHEV S-16 (DAUGHTERS) 3 OR 4 TIMES
- 2002 BUICK REGAL 2 TIMES
- 2003 BUICK REGAL 10 OR 12 TIMES
- 1 TIME EVEN AFTER NEW ARMS & BLADES PUT ON

NAME
10212
THW



Rock Creek Ohio

A COPY OF THIS HAS BEEN SENT TO CHEVROLET MOTOR DIVISION

P.S. I SPENT 32 1/2 YEARS OF MY LIFE INSPECTING CARS TRUCKS, SEMI TRAILERS, CHURCH BUSES AND MOTOR VEHICLES AS A MOTOR VEHICLE INSPECTOR WITH THE OHIO STATE PATROL



Rock Creek, OH 18



POSTAGE WILL BE PAID BY ADDRESSEE

25 SEP 2012 PM 5:1



ADMINISTRATOR NHTSA
400 SEVENTH STREET SW.
WASHINGTON DC. 20590

20590

