

 <b>INFORMATION ACT (FOIA) 5 U.S.C. 552(B)(6)</b> U.S. Department of Transportation National Highway Traffic Safety Administration		FOR AGENCY USE ONLY 100148 Date Received <b>NOV 27 2012</b> 05-OCT-2012		Repository <input type="checkbox"/> Reference No. 10478772
<b>Vehicle Owner's Questionnaire</b> To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline				
<b>OWNER INFORMATION (Type or Print)</b>				
Name		Daytime Telephone Number		E-mail Address
Address		Evening Telephone Number		
City	State	Zip Code		
PENSACOLA	FL			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).				
<b>VEHICLE INFORMATION</b>				
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model	Model Year
4UZAB2BS19C		TIFFIN	PHAETON	2009
Date Purchased	Dealer's Name and Telephone Number		Engine:	Fuel Type:
5/13/09	COLTON AUTO 716 694 0188		No: Cylinders	
Original Owner <input type="checkbox"/>	Dealer's City	State	Zip Code	
			4	Diesel
Transmission Type	<input checked="" type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:	Incident Date(s)
ALLISON	<input checked="" type="checkbox"/> Cruise Control	Cummins 360		24-SEP-2012
<b>FAILED COMPONENT(S)/PART(S) INFORMATION</b>				
Vehicle Component Code: VISIBILITY/WIPER (PWS)			Failure Mileage	Failure Speed
			29000	50
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b>				
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment	Failure Location:		
	<input type="checkbox"/> Prior Repair			
Tire Component Code			Tire Failure Type:	
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b>				
Make:	Date Manufactured:	Model No./Name:		
Seat Type:	Installation System:			
Child Seat Component Code:		Failed Part:		
<b>APPLICABLE INCIDENT INFORMATION</b> (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)				
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police
		0	0	N
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).				
TL* THE CONTACT OWNS A 2009 TIFFIN PHAETON RV. THE CONTACT STATED THAT WHILE DRIVING 50 MPH IN A RAIN STORM, BOTH WINDSHIELD WIPER BRACKETS BROKE OFF. THE VEHICLE WAS TAKEN TO THE DEALER WHERE THE CONTACT PURCHASES TWO NEW ARM ASSEMBLIES TO REINSTALL THE WINDSHIELD BRACKETS HIMSELF. THE MANUFACTURER WAS NOT NOTIFIED. THE FAILURE MILEAGE WAS 29,000. When purchasing the new arms the sales lady said this happens a lot. They keep a supply because of so many failures.				
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.			ATTACH ADDITIONAL SHEETS IF NECESSARY	
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.				



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US Dept of Transportation  
National Hwy Traffic Safety  
1200 New Jersey Ave SE  
Washington DC 20590

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