

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

 U.S. Department of Transportation National Highway Traffic Safety Administration Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline FOR AGENCY USE ONLY 100148			
OWNER INFORMATION (Type or Print) Name: [REDACTED] Address: [REDACTED] City: SOUTHFIED State: MI Zip Code: [REDACTED]		Date Received: NOV 13 2012 05-OCT-2012 Repository: ☐ Reference No.: 10478720	
<i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i>			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 5FNRL18934B [REDACTED]		Make: HONDA	Model: ODYSSEY
Model Year: 2004		Date Purchased: 02/2012	
Dealer's Name and Telephone Number: La Fontaine Honda		Engine: No. Cylinders:	
Original Owner: ☐	Dealer's City:	State:	Zip Code:
Transmission Type: ☒ Antilock Brakes ☐ Cruise Control	Powertrain:	Multiple Failure:	Incident Date(s): 09-JUL-2012
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Code: 110000 ELECTRICAL SYSTEM		Failure Mileage: 108000	Failure Speed:
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make:	Tire Model (Name or Number):	Tire Size (Example P215/65R15):	
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:	
Tire Component Code:		Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:	Child Seat Component Code:	
Failed Part:		Child Seat Component Code:	
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)			
Crash: ☐ Yes ☒ No	Fire: ☐ Yes ☒ No	Number of Persons Injured: 0	Number of Deaths: 0
Reported to Police: N		Reported to Police: N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).			
TL* THE CONTACT OWNS A 2004 HONDA ODYSSEY. THE CONTACT STATED THAT WHEN THE VEHICLE WAS IN DRIVE, THE KEY COULD BE REMOVED FROM THE IGNITION ABNORMALLY. THE VEHICLE HAD NOT BEEN INSPECTED BY THE DEALER OR A MECHANIC. THE FAILURE MILEAGE WAS 108,000 AND THE CURRENT MILEAGE WAS 122,000.			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The key can be taken out of the ignition at any time while in drive. I have stopped the car multiple times, taken the key out and exited the vehicle. Then the car would roll down my drive way with no one in it. I would run after the car, jump in and put the ~~key in~~ car in park to stop it.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

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**U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



safecar.gov

**Think your vehicle
has a safety defect?**



**If so:
Use the enclosed
form to file a report.**

or visit:

www.safecar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owners Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration