

From: [Wells, Cynthia CTR \(NHTSA\)](#)
To: [Johnson, Lajuan CTR \(NHTSA\)](#)
Subject: FW: NHTSA: Follow up to ODI Complaint: 10478616--Corrections to report errors. . .
Date: Thursday, October 25, 2012 9:39:57 AM
Attachments: [10478616.pdf](#)

From: Williams, Maritza CTR (NHTSA) **On Behalf Of** DataQuality, DataQuality (NHTSA)
Sent: Thursday, October 25, 2012 9:38 AM
To: Wells, Cynthia CTR (NHTSA)
Subject: FW: NHTSA: Follow up to ODI Complaint: 10478616--Corrections to report errors. . .

From: [REDACTED]
Sent: Wednesday, October 24, 2012 12:40 PM
To: DataQuality, DataQuality (NHTSA)
Subject: NHTSA: Follow up to ODI Complaint: 10478616--Corrections to report errors. . .

To WHOM it May Concern:

I do not own a version of Adobe Acrobat software which would enable me to enter corrections to the PDF document you attached; however, there are several corrections/additions which are necessary. I've typed the corrected narrative info below; please enter this corrected into my report.

Thank you.

[REDACTED]

Note:
Original Report Taker was Renaldo

CORRECTIONS ARE AS FOLLOWS:

Name: (Include my middle initial [REDACTED]) [REDACTED]
MAKE: WINNEBAGO VIEW on Dodge Sprinter Chassis
MODEL: **WD524J**--This vehicle has nothing to do with a Voyager and I never mentioned "Voyager" to the call taker.
ENGINE: 6 cyl, Mercedes 3500

This RV has ANTILOCK brakes and CRUISE CONTROL.

I am the second owner who purchased this vehicle from the original owner. I can provide the original purchase information if requested.

The InService date reported to me by my repair shop for the Mercedes 5-year emissions engine warranty coverage was August 1, 2008.

INCIDENT DATES with Emissions Warranty repairs (ALL under the Emissions Warranty) as follows:

August 14, 2012, replaced EGR Valve August 23

August 31, 2012 replaced Boost Pressure Sensor on Tuesday, Sept. 4

October 2, 2012, Lost power again; Sat in one place until 10/11/12 when it was return to shop, left overnight and 10/12/12 repair completed with replaced Turbo and Exhaust Manifold

FUEL Type: Diesel

COMPONENT FAILURE: Turbo ENGINE/Emissions (Should not say "power train")

The contact owns a 2008 Winnebago View RV, built on a Dodge Sprinter Chassis, with a Mercedes 3500 Diesel automatic, tip-shift transmission. The vehicle decelerated repeatedly when driving at 50 mph on the highway; speed would drop to 20 mph if attempting to climb an incline; attempts to accelerate with pedal to the floor would result in no increase in power or speed on a highway with 45 mph speed limit. Speed/power would continue to drop. Original failure mileage occurred at 18,500; the EGR valve was replaced under the Mercedes emissions warranty on August 23, 2012. Another power loss failure occurred on August 31, 2012; the Boost Pressure Sensor was replaced on Tuesday, September 4, 2012. Third loss of power occurred on October 2, 2012; the RV was parked until October 11, 2012 when a shop appointment was next available; the RV was left overnight and the Turbo and Exhaust Manifold (replacement caused by rusted/broken bolts during the turbo replacement) were replaced. Current mileage at time of report was 19,800.

On October 4, 2012, I reported this power failure issue to Winnebago Industries and Mercedes.

Old parts were returned to Mercedes distributor for warranty credit.

Attached is the original complaint form you returned to me which requires corrections:

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

04-OCT-2012

Repository ☐Reference No.
10478616**OWNER INFORMATION (Type or Print)**

Name [REDACTED]

Address [REDACTED]

City GLEN BURNIE

State MD

Zip Code [REDACTED]

Daytime Telephone Number

[REDACTED]

E-mail Address

[REDACTED]

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

WDXPF445979 [REDACTED]

Make

WINNEBAGO

Model

VOYAGE

Model Year

2008

Date Purchased

Dealer's Name and Telephone Number

Engine:

No: Cylinders

Fuel Type:

Original Owner

☐

Dealer's City

State

Zip Code

Transmission Type

☐ Antilock Brakes

Powertrain

Multiple Failure:

Incident Date(s)

15-AUG-2012

☐ Cruise Control
FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 100000 POWER TRAIN

Failure Mileage
18500Failure Speed
50**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2008 WINNEBAGO VOYAGE. THE CONTACT STATED THAT WHILE TRAVELING 50 MPH ON AN INCLINE, THE VEHICLE DECELERATED ABNORMALLY, DESPITE THE ACCELERATOR BEING DEPRESSED. THE VEHICLE WAS TAKEN TO A LOCAL REPAIR SHOP AND THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS 18,500 AND THE CURRENT MILEAGE WAS 19,800.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.