

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

 U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
OWNER INFORMATION (Type or Print)		Date Received NOV 13 2012		Repository ☐	
Name [REDACTED]		Daytime Telephone Number [REDACTED]		Reference No. 10478472	
Address [REDACTED]		Evening Telephone Number [REDACTED]			
City PALMDALE	State CA	Zip Code [REDACTED]			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side JT3VN39W9L0 [REDACTED]		Make TOYOTA 601-945-5505	Model 4RUNNER	Model Year 1990	
Date Purchased	Dealer's Name and Telephone Number SERAN Toyota 43301 12th Street West 601-945-5505		Engine: No: Cylinders V6	Fuel Type: GAS	
Original Owner ☐	Dealer's City Lancaster, Ca 93534	State Ca	Zip Code		
Transmission Type manual	☐ Antilock Brakes ☐ Cruise Control	Powertrain 4x4	Multiple Failure: 2x Bracket failure, clutch, Brake Pedals		Incident Date(s) 03-OCT-2011
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: BRAKES (PWS)				Failure Mileage 150000	Failure Speed 0
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment ☐ Prior Repair		Failure Location:		
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL*THE CONTACT OWNS A 1990 TOYOTA 4RUNNER. THE CONTACT STATED THAT THE BRACKET SUB-ASSEMBLY THAT HELD THE CLUTCH AND BRAKE PEDAL WAS FRACTURED. AS A RESULT, THE CONTACT WAS UNABLE TO DEPRESS THE BRAKE PEDAL OR THE CLUTCH. THE DEALER REPAIRED THE FAILURE AT LEAST THREE TIMES IN LESS THAN ONE YEAR. THE MANUFACTURER WAS NOTIFIED OF THE ISSUE WHO OFFERED NO ASSISTANCE. THE FAILURE MILEAGE WAS 150,000.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

this is an on spring problem. Toyota Needs to look At the Design. If this bracket fails while the vehicle is in stop and go traffic this will cause Damage to what ever the vehicle Run into. Poor Manufacture. I have other friends that have Toyota's and We have inspected this bracket on there truck and the All have Cracks on it. With my Vehicle the Toyota Dealer Replaced this bracket and this one failed. This problem Really Needs to be looked at. This is /and should be a Recall. on all Toyota Trucks. I hope no one gets hurt or killed over this problem. I have the old parts. Said Dealer ship, weld up the parts.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



safercar.gov

**Think your vehicle
has a safety defect?**



**If so:
Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



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National Highway Traffic Safety Administration