

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

SEP 20 2012

11

Lincoln, NE

CL-10477684-7901

September 14, 2012

Administrator, NHTSA
400 Seventh Street, SW
Washington D.C. 20590

REG: 2008 GMC Denali
VIN # 1GKFK6388J

To Whom It May Concern:

We purchased this vehicle new in April 2008 and have had no major mechanical problems until the last year or more. The problems we are having are with the doors and locks.

- Starting in June 2011 we had to replace the driver's door lock /actuator.

- Then we had to replace the door behind the drivers in May 2012.

- Now the door lock on front (the rider's side) has failed August 2012.

I travel with grandchildren under 5 years of age and find this very dangerous. We are unable to open these mal functioning doors unless we reach and manually pull the lock up. Children 5 and under would not be able to do this; especially when they are in the car seat. If an emergency should occur and they need to get out of the vehicle and the other doors are blocked to an accident and etc, this could be life threatening.

I am asking General Motors to recall this 2008 line of vehicles. I see on the internet and I heard from our mechanic at Husker Auto Group in Lincoln, NE., that these failures are happening all the time and can happen repeatedly to the same doors.

I would say that my average of 3 out of four door locks failing proves this mal function.

I am also asking General Motors to refund us for the door actuators we have replaced and will need to replace.

Your consideration in this matter would be appreciated.

Thank You.

Cc: GMC Customer Assistance Center

P.O. Box 33172

Detroit, MI 48232-5172

[REDACTED]
Lincoln, NE [REDACTED]

LINCOLN NE 685

14 SEP 2012 PM 12 L



Administrator, NHTSA
400 Seventh Street, SW
Washington D.C. 20590

