

 U.S. Department of Transportation National Highway Traffic Safety Administration		INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
OWNER INFORMATION (Type or Print)		Date Received NOV 19 2012 28-SEP-2012		Repository ☐ Reference No. 10477382	
Name [REDACTED]		Daytime Telephone Number [REDACTED]		E-mail Address [REDACTED]	
Address [REDACTED]		Evening Telephone Number [REDACTED]			
City BROOKLYN		State NY		Zip Code [REDACTED]	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1N4AL11D25C [REDACTED]		Make NISSAN		Model ALTIMA	
				Model Year 2005	
Date Purchased 8/2004		Dealer's Name and Telephone Number NISSAN OF QUEENS 718-835-8300		Engine: 2.5L No: Cylinders 4	
Original Owner ☒		Dealer's City OZONE PARK		Fuel Type: Gas	
Transmission Type Auto		☐ Antilock Brakes ☒ Cruise Control		Powertrain Multiple Failure: (2) transmissions	
				Incident Date(s) 3/5/10 -05 MAY 2010 9/25/12	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 100000 POWER TRAIN				113892 Failure Mileage 113800 73549	
				Failure Speed 20	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured 0	
				Number of Deaths 0	
				Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2005 NISSAN ALTIMA. WHILE DRIVING APPROXIMATELY 20 MPH, A LOUD BANGING NOISE EMITTED FROM THE TRANSMISSION AS THE GEARS FAILED TO SHIFT PROPERLY. THE VEHICLE WAS TAKEN TO AN AUTHORIZED DEALER WHO REPLACED THE DEFECTIVE TRANSMISSION. TWO YEARS LATER, THE FAILURE RECURRED. THE VEHICLE WAS TAKEN TO A TRANSMISSION AUTO CENTER WHERE THE TRANSMISSION WAS BEING REBUILT. THE MANUFACTURER WAS NOTIFIED OF THE DEFECT. THE APPROXIMATE FAILURE MILEAGE WAS 113,800.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

U83225673

PRINTED WITH
No. 128725
AAMCO FOCUS

CUSTOMER SERVICE MGR (LAST)		(FIRST)		DATE	
CINDY				9/25/12	17:36
ADDRESS		CITY	STATE/PROV.	ZIP/POSTAL CODE	MILEAGE
		BROOKLYN	NY	113892	RE4F04A
YEAR	MAKE	MODEL	COLOR	VEHICLE IDENTIFICATION NUMBER (VIN)	LIC. PLATE NO./STATE
2005	NISSAN	ALTIMA	CHAMPAIG	1N4AL11D25C	
WARRANTY CLAIM INFORMATION	ORIGINAL CENTER	ORIGINAL RO	ORIGINAL MILES	ORIGINAL DELIVERY DATE	PROD. DATE
					ENGINE SIZE
					2.5L
HAT NUMBER		EMAIL ADDRESS			

3613

Trancare Inc.
2900 Atlantic Ave.
Brooklyn, NY 11207
718-277-8080

REG. #
7081537

INTERNATIONAL
CUSTOMER SERVICE
201 Gibraltar Road
Horsham, PA 19044
Call toll-free: (800) 523-0401



**TOTAL
CAR CARE
EXPERTS**

An independently owned and operated AAMCO Center

INTERNAL
USE ONLY

SC	WC	SERVICE DESCRIPTION	PRICE
----	----	---------------------	-------

DESCRIPTION OF PROBLEM-- AT 5000 RPM IT DROP 200RPM AND IT BAND , DONT GO NO WHERE

AAMCO MULTI-POINT INSPECTION

AUTHORIZATION: BY: CINDY DATE: 9/25/2012 TIME: 3:36:27 PM FROM: CUSTOMER

SECOND PERSON AUTHORIZATION: _____ PHONE: _____

THE MULTI-POINT INSPECTION REVEALED THAT THE TRANSMISSION FLUID LEVEL IS OK AND THE CONDITION IS CONTAMINATED. SLIPPING THE FOLLOWING SERVICE(S) IS RECOMMENDED: INTERNAL SERVICE

CAUSE OF FAILURE-- REVERSE INPUT DRUM**SERVICE RECOMMENDATION**

AAMCO MAY OPERATE THIS VEHICLE FOR THE PURPOSE OF TESTING AND DELIVERY AT MY OWN RISK. I UNDERSTAND THAT IF A TORQUE CONVERTER AND/OR HARD PARTS ARE REQUIRED, THE COST WILL BE IN ADDITION TO THE BASE PRICE OF \$1915.2. I HAVE THE RIGHT TO AUTHORIZE THE ADDITIONAL COST, OR TO REQUEST REASSEMBLY AND REINSTALLATION OF THE UNSERVICED TRANSMISSION FOR A LABOR CHARGE OF \$950 WHICH INCLUDES THE COST OF DISASSEMBLY AND EXAMINATION.

AUTHORIZATION: BY: _____ DATE: 9/26/2012 TIME: 4:21:36 PM FROM: _____ VERIFICATION: SIGNED

RECONDITIONED SERVICE \$1915.2 / HARD PARTS AND OTHER COMPONENTS ADDITIONAL COST (AS NEEDED)
TORQUE CONVERTER (ADDITIONAL COST IF REQUIRED) \$379

TRANSMISSION SERVICE

AAMCO RECONDITIONED TRANSMISSION WITH AN EXCHANGED REBUILT TORQUE CONVERTER WITH AAMCO 12 MONTH /12,000 MILE LIMITED WARRANTY. NINETY (90) DAYS OR 4000 MILES WARRANTY ON ELECTRICAL PARTS SUPPLIES BY US

1	NEW - ASSEMBLY KIT PRICE-GUIDE #GE1BNR (B)	470.00
1	NEW - FILTER (B)	31.50
1	NEW - BAND (B)	85.20
1	NEW - BAND (B)	65.00
10	NEW - TRANS FLUID (B)	665.00
7	LABOR TO REMOVE AND REINSTALL	598.50
6.3	LABOR TO REBUILD	-100.00
1	INTERNET COUPON	123.63
1	NEW - STEEL KIT	180.00
1	NEW - REVERSE INPUT DRUM	379.00
1	RECONDITIONED - TORQUE CONVERTOR	122.58
1	NEW - SHIFT KIT	388.80
1	NEW - SOLENOID PACK	179.00
1	NEW - EXTERNAL COOLER	102.63
1	NEW - HIGH DRUM PRESSURE PLATE	-102.50
1	LABOR DISCOUNT	
1	CREDIT - TRANSCAN	

AUTHORIZATION: BY: _____ DATE: 9/27/2012 TIME: 4:21:58 PM FROM: _____ VERIFICATION: SIGNED
RECONDITIONED SERVICE \$1915.2 / HARD PARTS & OTHER COMPONENTS \$894.14 / TORQUE CONVERTER \$379

I HAVE BEEN OFFERED A 36 MONTH/36,000 MILE EXTENDED WARRANTY (\$637.67) AND CHOSEN TO DECLINE____(INITIALS)
I HAVE BEEN OFFERED A LIFETIME EXTENDED WARRANTY (\$1275.34) AND CHOSEN TO DECLINE____(INITIALS)

CUSTOMER SERVICE MGR (LAST)		(FIRST)		DATE		PRINTED WITH	
CINDY				9/25/12		17:36	
ADDRESS		CITY		STATE/PROV. ZIP/POSTAL CODE		MILEAGE	
		BROOKLYN		NY		113892	
YEAR MAKE		MODEL		COLOR		TRANSMISSION TYPE	
2005 NISSAN		ALTIMA		CHAMPAIG		RE4F04A	
VEHICLE IDENTIFICATION NUMBER (VIN)		LIC. PLATE NO./STATE		BUSINESS PHONE			
1N4AL11D25C							
WARRANTY CLAIM INFORMATION		ORIGINAL CENTER		ORIGINAL RO		ORIGINAL MILES	
						2.5L	
HAT NUMBER		EMAIL ADDRESS					

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Call toll-free: (800) 523-0401



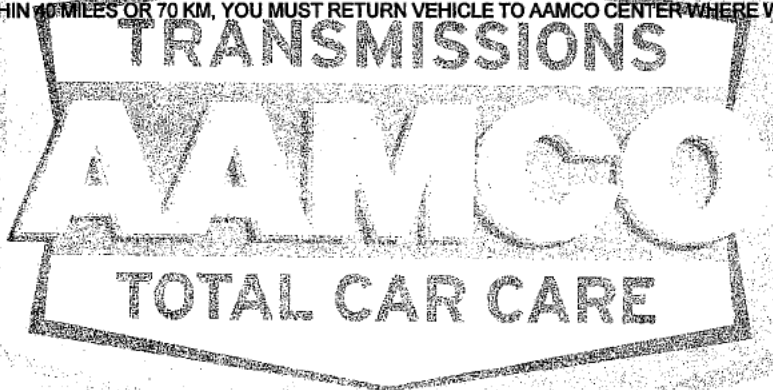
**TOTAL
CAR CARE
EXPERTS**

An independently owned and operated AAMCO Center

SC	WC	SERVICE DESCRIPTION	PRICE
		HEATER PIPE SERVICE	
		AAMCO ADVANTAGE 12 MONTH/12,000 MILES NATIONWIDE LIMITED WARRANTY ON THE FOLLOWING PARTS AND LABOR	
		1 NEW HEATER PIPE	44.00
		1 NEW THERMOSTAT	24.73
		1 NEW UPPER RAD HOSE	33.77
		1 NEW LOWER RAD HOSE	27.40
		1 NEW STEEL CLAMP	10.00
		1 NEW COOLANT SERVICE	35.00
		1.1 LABOR	104.50
		1 LABOR DISCOUNT	-47.50
		1 NEW OIL FILTER LUBE	28.99

AUTHORIZATION: BY: CINDY DATE: 9/27/12 TIME: 11:36 FROM: VERIFICATION: SIGNED

IF YOU ARE WITHIN 40 MILES OR 70 KM, YOU MUST RETURN VEHICLE TO AAMCO CENTER WHERE WARRANTY WAS ISSUED.



PARTS SHOWN AS EXCHANGE ARE NOT RETURNABLE

TRANSMISSION	Total Car Care	TOTAL LABOR	1,218.00
PARTS: 2,027.34	PARTS: 203.89	TOTAL PARTS	2,231.23
LABOR: 1,161.00	LABOR: 57.00	SERVICE AGREEMENT	
SUBTOTAL: 3,188.34	SUBTOTAL: 260.89	SUBTOTAL	3,449.23
		TAX	306.13
		TOTAL	3,755.36

ADDITIONAL INFORMATION: CUSTOMER WAS ADVISED MUST COME BACK IN 10 DAYS, 6 MONTH AND 11 1/2 MONTH FOR SAFETY CHECK TO THE TRANSMISSION AT NO CHARGE TO THE CUSTOMER.

CUSTOMER SVC MGR		LAST		FIRST		DATE		PRINTED WITH	
CINDY						9/25/12 17:36		No. 128725 AAMCO FOCUS	
ADDRESS		CITY		STATE/PROV		ZIP CODE		MILEAGE	
		BROOKLYN		NY				RE4F04A	
2005		NISSAN		ALTIMA		1N4AL11D25C		LIC PLATE NO/STATE	
WARRANTY CLAIM INFORMATION		ORIGINAL CENTER		ORIGINAL RO		ORIGINAL MILES		ORIG DELV DATE	
								PROD DATE	
HAT NUMBER		EMAIL ADDRESS				2.5L		CELL PHONE	



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2900 Atlantic Ave.
Brooklyn, NY 11207
718-277-8080

REG. #
7081537

QUOTATION SHEET. NOT A FINAL INVOICE

TRANSMISSION

1 - NEW - BANNER KIT	470.00
1 - NEW - FILTER	31.50
1 - NEW - BAND	85.20
10 - NEW - TRANS FLUID (B)	65.00
7 - - LABOR (RR) (B)	665.00
6.3 - - LABOR (R) (B)	598.50
1 - - INTERNET COUPON	-100.00
1 - NEW - STEEL KIT	123.63
1 - NEW - REVERSE INPUT DRUM	180.00
1 - RECONDITIONED - TORQUE CONVERTOR	379.00
1 - NEW - SHIFT KIT	122.58
1 - NEW - SOLENOID PACK	388.80
1 - NEW - EXTERNAL COOLER	179.00
1 - NEW - HIGH DRUM PRESSURE PLATE	102.63
1 - - LABOR DISCOUNT	-102.50

BASE PARTS 1915.2 TORQUE CONVERTOR 379 HARD PARTS 996.64 ELECTRONIC PARTS 0 MISC. PARTS 0

PARTS TOTAL \$2027.34 LABOR TOTAL \$1161 SUBTOTAL \$3188.34

36 MONTH/36,000 MILE EXTENDED WARRANTY (\$637.67)

LIFETIME EXTENDED WARRANTY (\$1275.34)

AAMCO TOTAL CAR CARE

HEATER PIPE SERVICE

1 NEW HEATER PIPE	44.00
.5 LABOR	47.50
PARTS \$44 LABOR \$47.5 SUBTOTAL \$91.5	

TRANSMISSION

CCC

PARTS: \$2027.34 LABOR: \$1161 SUBTOTAL: \$3188.34

PARTS: \$44 LABOR: \$47.5 SUBTOTAL: \$91.5

This estimate does not reflect shop supply charges that may represent both cost and profits to this service

PARTS	2071.34
LABOR	1208.50
SUBTOTAL	3279.84
TAX	291.09
TOTAL	3570.93

CINDY

PRINTED WITH
No. 128725
9/25/12 17:36 AAMCO FOCUS

BROOKLYN

NY

RE4F04A

2005 NISSAN ALTIMA

1N4AL11D25C

2.5L

3613

Trancare Inc.
2900 Atlantic Ave.
Brooklyn, NY 11207
718-277-8080

REG. #
7081537

DESCRIPTION OF PROBLEM-- AT 5000 RPM IT DROP 200RPM AND IT BAND , DONT GO NO WHERE

AAMCO MULTI-POINT INSPECTION

AUTHORIZATION: BY: CINDY DATE: 9/25/2012 TIME: 5:36:27 PM FROM: CUSTOMER

SECOND PERSON AUTHORIZATION: _____ PHONE: _____

SERVICE RECOMMENDATION

AAMCO MAY OPERATE THIS VEHICLE FOR THE PURPOSE OF TESTING AND DELIVERY AT MY OWN RISK. I UNDERSTAND THAT IF A TORQUE CONVERTER AND/OR HARD PARTS ARE REQUIRED, THE COST WILL BE IN ADDITION TO THE BASE PRICE OF \$1915.2. I HAVE THE RIGHT TO AUTHORIZE THE ADDITIONAL COST, OR TO REQUEST REASSEMBLY AND REINSTALLATION OF THE UNSERVICED TRANSMISSION FOR A LABOR CHARGE OF \$950 WHICH INCLUDES THE COST OF DISASSEMBLY AND EXAMINATION.

AUTHORIZATION: BY: _____ DATE: _____ TIME: _____ FROM: _____

- 1 - NEW - BANNER KIT
- 1 - NEW - FILTER
- 1 - NEW - BAND
- 10 - NEW - TRANS FLUID (B)
- 7 - - LABOR (RR) (B)
- 6.3 - - LABOR (R) (B)
- 1 - INTERNET COUPON

470.00
31.50
85.20
65.00
665.00
598.50
100.00

Service Recommendation

RECONDITIONED SERVICE \$1915.2 HARD PARTS AND OTHER COMPONENTS (AS NEEDED)
TORQUE CONVERTER (ADDITIONAL COST IF REQUIRED) \$379

This estimate does not reflect shop supply charges that may represent both cost and profits to this service center.

Parts Total	551.70
Labor Total	1,263.50
Subtotal	1,815.20



Bay Ridge Nissan

532 65th Street

Brooklyn, New York 11220

Tel: (718) 238-4770

SEP 2012



U.S. POSTAGE



ZIP 11220 \$ 000.32⁰
02 1W
0001376813 SEP. 27. 2012

Place
Stamp
Here

Call one of our
Service Representative today!

1-888-289-9036

Service Hours of Operation

Monday to Friday 7:00 AM - 6:00 PM

Saturday 7:00 AM - 5:00 PM

Sunday Closed



BROOKLYN, NY

*Please ask for
Josephine*



WARRANTY NOTICE

To avoid warranty denial, Nissan is offering a free 27 point check-up. Your car must be maintained in order to obtain Nissan warranty coverage. For more information look in your warranty information booklet on page 7.

WE SCHEDULE YOUR WARRANTY MAINTENANCE

Date: 10/17/12
Time: 1:00 PM

Mon Tues Wed Thur Fri Sat Sun
PLEASE CALL OR EMAIL TO CONFIRM
OR RESCHEDULE

Bay Ridge Nissan

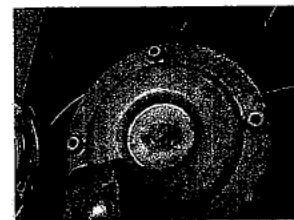
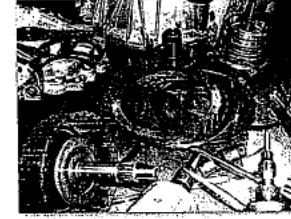
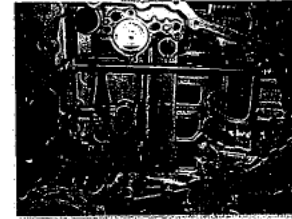
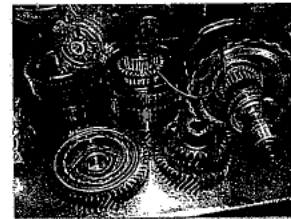
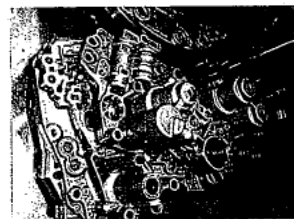
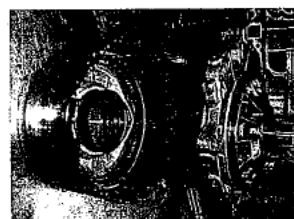
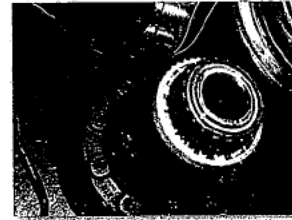
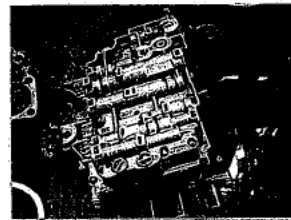
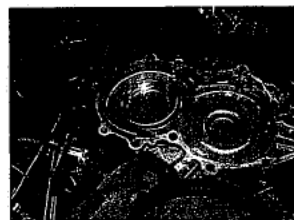
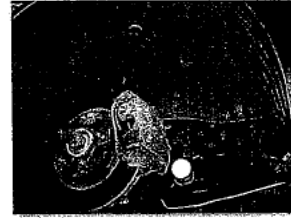
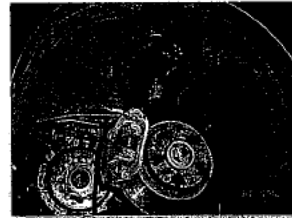
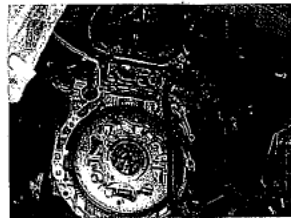
532 65th Street Brooklyn NY 11220

CALL: **888-289-9036**

email: bayridgenissan@bayridgenissan.com

2012-09-27

17 images, September 2012





INITIATIVE LEGAL GROUP APC

MATT PROCTOR
310.785.2230 Direct
MProctor@InitiativeLegal.com

September 28, 2012

VIA U. S. MAIL

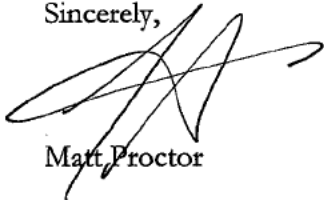
[REDACTED]
Brooklyn, NY [REDACTED]

Subject: SASE enclosed for sending repair orders

Dear [REDACTED]

Please find a self-addressed, stamped envelope enclosed for the documents you are sending to Liana Beneli. Please feel free to call me at (310) 556-5637 or on my direct line at (310) 712-8027 if you have any questions or I can be of further assistance. Thank you for your time and consideration.

Sincerely,



Matt Proctor

Enclosure



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

Dear Consumer:

NVS-216rr

As a follow-up to your report to the Vehicle Safety Hotline (VSH), we have recorded your information on the enclosed Vehicle Owner's Questionnaire (VOQ) form. Please review the form and make changes, additions and corrections as necessary. Additionally, please provide a more detailed description of the failure(s) you reported that you believe relevant to safety. Also, if available, include copies of repair invoices, letters to the manufacturer, or any other document related to the problem(s) you reported. If a crash or fire occurred, include a copy of the police or fire department report.

It is helpful to be as thorough as possible in your report so that our ability to use your report will be maximized. If you do not have the information, it is not necessary to complete all the boxes. However, it is very difficult to identify the scope of a vehicle problem unless the vehicle identification number (VIN) is known. The VIN is located inside the vehicle on the dashboard adjacent to the left (driver's side) of the windshield pillar and on the drivers' door or the driver's door jam. It may also be listed on a dealer repair invoice or your insurance or registration cards. When reporting a tire problem, the brand name, tire line and complete tire size should be included. Be certain to provide the DOT tire identification number. It is usually located near the rim flange of the tire on either side of the tire.

We do not make your personal information (name, address, phone numbers, etc.) available to the general public. However, if we open an investigation that involves your vehicle, we will provide the manufacturer of your vehicle with a complete copy of your report. The information you provide may assist the manufacturer and NHTSA in determining if a safety-related defect exists.

Any information provided is entirely voluntary. There is no consequence or penalty of any kind if you do not wish to provide it. We seek this information to develop both statistical and investigative evidence that will help identify potential safety related problems in vehicles or vehicle equipment, e.g., tires, child safety seats, jacks, etc.

When completed, please fold and staple or tape the form so that the pre-addressed portion of the form is on the outside. If a larger envelope is used, tape the VOQ form to the larger envelope so that the pre-addressed portion of the form is showing.

If further assistance is needed, please contact the VSH at their toll-free number, 1-888-327-4236.

Thank you for your cooperation.

Sincerely,

Randy Reid Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement

Enclosure: VOQ

FILE COPY

359955

BAY RIDGE NISSAN, INC.

532 - 65TH ST.

BROOKLYN, NEW YORK 11220

718-238-4770

INVOICE

BROOKLYN, NY

HOME

CONT:

BUS:

CELL:

PAGE 1

NYS * DLR. LIC. NO.

NISSAN

NYC * C/A LIC. NO.

SERVICE ADVISOR: 8482 DONNA ARGENTO

SUB. CELL. SERVICE ADVISOR: 6482 DONNA HENRI

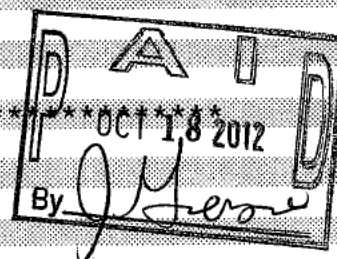
COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	05	NISSAN ALTIMA	1N4AL11D250		114626/114626	T5064	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
01MAR04 DD		01MAR2004	WAIT 18OCT12		105.00	CASH	18OCT12
R.O. OPENED		READY	OPTIONS: DLR:3403 ENG:2.5_Liter_Gas				
18OCT12		18OCT12					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A	BDC1	FREE	27	POINT INSPECTION			
	BDC1S	BDC1-SERVICE					
		7933 AYALA, MOISES LIC#: N					
		IS					(N/C)

B	CUST	REQUESTED	27	POINT FREE INSPECTION			
		27P CUST REQUESTED 27 POINT FREE INSPECTION					
		7933 AYALA, MOISES LIC#: N					
		IS					(N/C)
		114626 0.30 OIL CHANGE					

C**	CUSTOMER STATES	REPLACE HOOD PROP CLIP					
		0 MISC REPAIRS					
		7933 AYALA, MOISES LIC#: N					
		CN				0.00	0.00
		1 65722-8J000 CLAMP-ROD HOOD			9.25	8.00	8.00
		1 65773-8J02A GROMMET-ROD			12.13	12.13	12.13
		114626 0.30 REPLACED HOOD PROP CLIPS					

D**	\$29.95	TRUCKS/SUVS SLIGHTLY HINGER					
		LOF \$29.95 TRUCKS/SUVS SLIGHTLY HINGER					
		7933 AYALA, MOISES LIC#: N					
		CN				0.00	0.00
		1 15208-9F600 OIL FILTER			8.53	8.53	8.53
		6 A7002 5W-30/MOTOR-OIL			2.25	2.25	13.50
		114626 0.30 OIL CHANGE					



C** CUSTOMER STATES REPLACE HOOD PROP CLIP
0 MISC REPAIRS

7933 AYALA, MOISES LIC#: N
CN

1 65722-8J000 CLAMP-ROD HOOD

1 65773-8J02A GROMMET-ROD

114626 0.30 REPLACED HOOD PROP CLIPS

D** \$29.95 TRUCKS/SUVS SLIGHTLY HINGER

LOF \$29.95 TRUCKS/SUVS SLIGHTLY HINGER

7933 AYALA, MOISES LIC#: N

CN

1 15208-9F600 OIL FILTER

6 A7002 5W-30/MOTOR-OIL

114626 0.30 OIL CHANGE

** FOR YOUR CONVENIENCE WE HAVE EXTENDED **

** OUR HOURS TO MON-THU 7AM TO 7 PM **

** FRI 7AM TO 6 PM **

** SAT 7AM TO 6 PM **

** THANK YOU, WE APPRECIATE YOUR BUSINESS **

A Service Charge will apply if a balance is not paid within 30 days of billing. Said charges are computed by a periodic rate of 1.5% per month which is an annual percentage rate of 18% applied to the unpaid balance after deducting current payments and/or credits appearing on each statement from the previous balance. The undersigned further agrees and understands that they will be held responsible for any collection fees and reasonable attorney's fees in the event that payments are not maintained in accordance with this agreement such action would be deemed necessary to remedy a default of credit terms.

NO CARS RELEASED AFTER 5:30 P.M. STORAGE CHARGE - \$50.00 PER DAY, 24 HOURS AFTER WORK COMPLETION OR IF NO WORK IS DONE THEN FROM DATE OF RECEIPT.

CUSTOMER'S INVOICE

THESE REPAIRS ARE COVERED BY A LIMITED WARRANTY. LABOR AND PARTS FOR 90 DAYS OR 4000 MILES, WHICHEVER COMES FIRST. WARRANTY REPAIRS TO BE PERFORMED AT SELLER'S PLACE OF BUSINESS. SELLER HEREBY LIMITS IMPLIED WARRANTIES TO THE PERIOD STATED. WARRANTY DETAILS AVAILABLE.

ALL PARTS INSTALLED ARE NEW OR FACTORY REBUILT UNLESS SPECIFIED OTHERWISE.

SERVICE * PARTS * COLLISION REPAIRS.

I HEREBY AUTHORIZED THE REPAIR WORK HEREIN SET FORTH TO BE DONE ALONG WITH THE NECESSARY MATERIAL. I ALSO AGREED THAT YOU WERE NOT RESPONSIBLE FOR LOSS OR DAMAGE TO VEHICLE OR ARTICLES LEFT IN VEHICLE IN CASE OF FIRE, THEFT OR ANY OTHER CAUSE BEYOND YOUR CONTROL OR FOR ANY DELAYS CAUSED BY UNAVAILABILITY OF PARTS OR DELAYS IN PARTS SHIPMENTS BY THE SUPPLIER OR TRANSPORTER. I HEREBY GRANTED YOU AND/OR YOUR EMPLOYEES PERMISSION TO OPERATE THE VEHICLE HEREIN DESCRIBED ON STREETS, HIGHWAYS OR ELSEWHERE FOR PURPOSE OF TESTING, AND/OR INSPECTION. AN EXPRESS MECHANIC'S LIEN WAS HEREBY ACKNOWLEDGED ON VEHICLE TO SECURE THE AMOUNT OF REPAIRS THERETO.

CUSTOMER SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	42.16
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	42.16
LESS INSURANCE	0.00
SALES TAX	3.74
PLEASE PAY THIS AMOUNT	45.90

PAYMENT ACCEPTED BY: CREDIT CARD, CHECKS, CASH

RDH Repair Document Archive

RO# 287515 --- CUSTOMER ---
Opened 03/05/10 # 5C [REDACTED]
Closed 03/12/10 [REDACTED]
SWR# 8482 [REDACTED]
Type CP 1N4AL11D25C2 [REDACTED]
HAT# T2571 05 ALTIMA
Mileage 73549 NISSAN

	CP	WA	INT
Labor :	672	0	0
Parts :	2064	0	0
Sublet :	30	0	0
Misc :	0	0	0
Tax :	27	0	0
TOTAL :	2794	0	0

LINE Service Request

A CUSTOMER STATES WHEN TURNING LEFT AND RIGHT IT IS VERY ROUGH
CN Customer Pay
B I _____ HEREBY AUTHORIZE THE RE
CN Customer Pay
C CUSTOMER STATES THE WHEN DRIVING THE RPMS FLUCTUATES ENGINE
CN Customer Pay
D RENTAL
CNSP Customer Pay
E THROTTLE BODY AND INJECTOR CLEANING
CN Customer Pay
F WHEEL ALIGNMENT
CN Customer Pay

(F)orward (B)ack (S)croll Detail (M)isc/Sublet/Shop Chg (E)xit:

PORT 6009

LOGON BAYN-S

COMPANY BAYRIDGE NISSAN INC.

REPAIR ORDER DETAIL SCROLL 287515 29 SEP 12 04:02PM

A CUSTOMER STATES WHEN TURNING LEFT AND RIGHT IT IS VERY ROUGH
(QA18AA) RPL STEERING LOWER JOINT ASS'Y
TECH# 6677 Flag Hrs= 0.30 Type= CNSP 31.50
(48080-8J000) JOINT ASSY
qty= 1 cost= 73.82 123.03

*** STORY DETAIL *** 03/12/10 07:05AM emp=8482

TECH REPLACED STEERING SHAFT TEST DROVE OK

B I _____ HEREBY AUTHORIZE THE REPAIR WORK
HEREIN SET FORTH TO BE DONE AND I ALSO AGREE THAT I WILL
BE RESPONSIBLE FOR DIAGNOSTIC CHARGES THAT APPLY IF REPAIR
S ARE NOT COVERED AND/OR OF NO REPAIRS ARE MADE.

(DIAG) I _____ HEREBY AUTHORIZE THE REPAIR WORK
HEREIN SET FORTH TO BE DONE AND I ALSO AGREE THAT I WILL
BE RESPONSIBLE FOR DIAGNOSTIC CHARGES THAT APPLY IF REPAIR
S ARE NOT COVERED AND/OR OF NO REPAIRS ARE MADE.

TECH# 6677 Flag Hrs= 0.00 Type= IS 0.00

C CUSTOMER STATES THE WHEN DRIVING THE RPMS FLUCTUATES ENGINE LIGHT W
AS ON CODE WAS P0725.
<RETURN> to continue -or- (E)xit..

REPAIR ORDER DETAIL SCROLL 287515 29 SEP 12 04:02PM

(JC01AA) R&I AUTOMATIC TRANSAXLE ASS'Y
TECH# 6677 Flag Hrs= 3.50 Type= CNSP 367.50
(3102M-89X05RE) REMAN AUTO
qty= 1 cost= 1495.00 1795.00
(999MP-AA100P) AUTO TRANS
qty= 5 cost= 4.49 37.40
(999MP-AM006P) TRANSMISSI
qty= 1 cost= 6.29 10.49

*** STORY DETAIL *** 03/12/10 07:07AM emp=8482

TECH REPLACED TRANSMISSION, FILLED UNIT AND TES
T DROVE OK

(JC021A) COMBINATION: RPL AUTOMATIC TRANSAXLE ASS'Y
TECH# 6677 Flag Hrs= 0.30 Type= CNSP 31.50

*** STORY DETAIL *** 03/12/10 07:07AM emp=8482

TECH REPLACED TRANSMISSION, FILLED UNIT AND TES
T DROVE OK

D RENTAL

(0) SUPPLY ONE DAY RENTAL

<RETURN> to continue -or- (E)xit..

REPAIR ORDER DETAIL SCROLL 287515 29 SEP 12 04:02PM

TECH# 6677 Flag Hrs= 0.00 Type= CNSP 0.00

E THROTTLE BODY AND INJECTOR CLEANING

(TBI) THROTTLE BODY AND INJECTOR CLEANING

TECH# 6677 Flag Hrs= 1.00 Type= CN 105.00

(16546-7S000) TBI

qty= 1 cost= 12.50 44.99

F WHEEL ALIGNMENT

(WA) WHEEL ALIGNMENT

TECH# 6677 Flag Hrs= 1.00 Type= CN 105.00

G CUSTOMER STATES AT TIMES THE CAR CUTS OFF WHEN DRIVING

(DE85AA) RPL CRANKSHAFT POSITION SENSOR (OBD)

TECH# 6677 Flag Hrs= 0.30 Type= CNSP 31.50

(23731-6N21A) CRANKSHAFT

qty= 1 cost= 26.40 53.58

*** STORY DETAIL *** 03/12/10 07:07AM

emp=8482

TECH REPLACED SENSOR RECHECKED OK

<RETURN> to continue -or- (E)xit..

REPAIR ORDER DETAIL SCROLL 287515 29 SEP 12 04:02PM

(D) DEDUCTIBLE FOR EXTENDED WARRANTY

TECH# 6677 Flag Hrs= 0.00 Type= CN 50.00

*** STORY DETAIL *** 03/12/10 07:07AM

emp=8482

TECH REPLACED SENSOR RECHECKED OK

(D) DEDUCTIBLE FOR EXTENDED WARRANTY

TECH# 6677 Flag Hrs= 0.00 Type= CNSP -50.00

*** STORY DETAIL *** 03/12/10 07:07AM

emp=8482

TECH REPLACED SENSOR RECHECKED OK

key RETURN to continue

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Washington, D.C. 20077-9382

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