

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

 U.S. Department of Transportation National Highway Traffic Safety Administration		INFORMATION ACT (EOIA), 5 U.S.C. 552(B)(6) Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received OCT 17 2012 28-SEP-2012		Repository ☐ Reference No. 10477374	
OWNER INFORMATION (Type or Print)						Daytime Telephone Number Evening Telephone Number	
Name Address City State Zip Code						E-mail Address	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).							
VEHICLE INFORMATION							
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 5XYKTC64D0				Make KIA		Model SORENTO	
Date Purchased 5-24-12		Dealer's Name and Telephone Number NORTH TOWN WORLD AUTO CENTRE 716-839-9600		Engine: No: Cylinders 4		Model Year 2013	
Original Owner ☒		Dealer's City AMHERST NY		State NY		Zip Code 14226	
Transmission Type AUTO		☒ Antilock Brakes ☒ Cruise Control		Powertrain Multiple Failure: ROUGH IDLEING		Incident Date(s) 15-JUN-2012	
FAILED COMPONENT(S)/PART(S) INFORMATION							
Vehicle Component Codes: 010000 STEERING, 980000 UNKNOWN OR OTHER WAITING AT A RED LIGHT WHEN STOPPED OR STOPPED SIGNS IN DRIVE						Failure Mileage 600	
FAILURE SPEED							
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE							
Tire Make		Tire Model (Name or Number)			Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:			
Tire Component Code					Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE							
Make:		Date Manufactured:		Model No./Name:			
Seat Type:		Installation System:					
Child Seat Component Code:		Failed Part:					
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)							
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured 0		Number of Deaths 0	
				Reported to Police N			
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).							
TL* THE CONTACT OWNS A 2013 KIA SORENTO. THE CONTACT STATED THAT WHEN THE VEHICLE WAS IDLING, HE FELT A SHIMMY THROUGH THE STEERING WHEEL. THE VEHICLE WAS TAKEN TO THE DEALER AND THE VEHICLE WAS REPAIRED BUT THE CONTACT WAS UNSURE OF WHAT EXACT REPAIRS WERE COMPLETED. THE MANUFACTURER WAS CONTACTED. THE FAILURE MILEAGE WAS 600 AND THE CURRENT MILEAGE WAS 2,400.							
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY							
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.							