

OCT 22 2012

EQ-10477058-2315

Greetings, as stated in
my email above I would
like to retract my complaint
10477058. As I stated,
in email I've enclosed it
was the engine mount.
I was informed by miss
information to as what the
problem could be. Thanks
to New Bern Nissan I am
back on the road safely.

[REDACTED]

[REDACTED]



Retract complaint ISSUE=483405 PROJ=121 message

NHTSAHotline@telesishq.com <NHTSAHotline@telesishq.com>

Thu, Oct 4, 2012 at 3:56 PM

Reply-To: NHTSAHotline@telesishq.com

To: [REDACTED]

When replying, type your text above this line.

Notification of Case Change (All times are GMT-0400)**Workspace:** NHTSA Hotline Center**Case:** Retract complaint**Case Number:**483405**Date:** 10/04/2012 **Time:** 15:56:10**Creation Date:**10/04/2012 **Creation Time:**14:37:41**Description:***Entered on 10/04/2012 at 15:56:10 EDT (GMT-0400) by M White:*

Thank you for contacting the U.S. Department of Transportation's Vehicle Safety Hotline Information Center.

You can make corrections or additions to your complaint by mailing your information to the Department of Transportation with a printed copy of your complaint.

A copy of your complaint can be printed from the NHTSA web site at www.nhtsa.dot.gov 24 hours after submission on the Vehicle Safety Hotline. The Office of Defect Investigation Number is required to search for your complaint.

Please mail the corrected information to:

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation (NVS-210)
1200 New Jersey Ave, SE
West Building
Washington, DC 20590

We hope that you find this information helpful. However, if you need additional information on our services please feel free to contact us at 1-888-327-4236.

Thank you,

NHTSA.dot.gov Response Team

Disclaimer: "This response is for information purposes only and does not constitute an official communication of the U.S. Department of Transportation. For an official response, please

write U.S. Department of Transportation, National Highway Traffic Safety Administration,
1200 New Jersey Ave, SE, West Building, Washington, DC 20590.

Entered on 10/04/2012 at 14:37:40 EDT (GMT-0400) by nhtsa.webmaster@dot.gov:

Sender Name: [REDACTED]

Sender Email: [REDACTED]

Subject: Retract complaint

Comments: Greetings, I would like to retract my complaint number 10477058. The Nissan dealership in New Bern NC fixed my and got me back on the road. Also call to see of things where going well. I am very please with their service after contacting them. So I would like to retract the complaint for it was a engine mount loose. Which only took them a short time to fix. I was not waiting all day for service either. You may contact me at [REDACTED] or [REDACTED]

Sincerely Yours, [REDACTED]

Trenton, NJ

PAYETTEVILLE NC 283
Coastal Carolina Area
15 OCT 2012 PM 1 T.



U.S. Department of Transportation
National Highway Traffic Safety
Administration
Office of Defects Investigation (NHTSA)
1200 New Jersey Ave, SE
West Building
Washington, DC 20590