

From: [Wells, Cynthia CTR \(NHTSA\)](#)
To: [Nelson, Carla CTR \(NHTSA\)](#)
Subject: FW: Complaint #10477024
Date: Monday, October 15, 2012 1:44:11 PM
Attachments: [scan0001.pdf](#)

From: Williams, Maritza CTR (NHTSA) **On Behalf Of** DataQuality, DataQuality (NHTSA)
Sent: Monday, October 15, 2012 12:24 PM
To: Wells, Cynthia CTR (NHTSA)
Subject: FW: Complaint #10477024

And another questionnaire

Maritza L. Marshall-Williams
BLF Technologies Inc.
on assignment with National Highway Traffic
Safety Administration, Dept. Of Transportation
W48-204
maritza.williams.ctr@dot.gov
Ph: 202-493-0317
Fax: 202-366-3081

From: [REDACTED]
Sent: Sunday, October 14, 2012 7:14 PM
To: DataQuality, DataQuality (NHTSA)
Subject: Complaint #10477024



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

25-SEP-2012

Repository Reference No.
10477024**OWNER INFORMATION (Type or Print)**

Name

Address

City BOSCOBEL

State WI

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1D4PU4GX8BWMake
DODGEModel
NITROModel Year
2011Date Purchased
8/2011Dealer's Name and Telephone Number
Van Horn DodgeEngine:
No; Cylinders
6Fuel Type:
GasOriginal Owner
Dealer's City
PlymouthState
WZZip Code
53073Transmission Type
Auto Antilock Brakes
 Cruise ControlPowertrain
4x4Multiple Failure:
YesIncident Date(s)
01-OCT-2011**FAILED COMPONENT(S)/PART(S) INFORMATION**

Vehicle Component Code: 110000 ELECTRICAL SYSTEM

Failure Mileage
5000Failure Speed
55**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

 Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

 Yes No

Fire

 Yes NoNumber of Persons Injured
0Number of Deaths
0Reported to Police
N**Narrative Description of Incident(S), Crash(es), and Injury(ies).**

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2011 DODGE NITRO HEAT. THE CONTACT STATED THAT WHILE DRIVING 55 MPH, THE WINDSHIELD WIPERS ACTIVATED AND THE INSTRUMENT PANEL GAUGES FAILED SIMULTANEOUSLY. THE VEHICLE WAS TAKEN TO DEALER HOWEVER, THE FAILURE WAS NOT PRESENT AND THE DEALER WAS UNABLE TO PERFORM A DIAGNOSTIC. THE FAILURE RECURRED LATER HOWEVER THE CAUSE OF FAILURE REMAINED UNKNOWN. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE AND ADVISED THE CONTACT TO TAKE THE VEHICLE FOR INSPECTION WHEN IT RECURRED. THE APPROXIMATE FAILURE MILEAGE WAS 5,000. THE CURRENT MILEAGE WAS 17,300.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.