



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

OCT 31 2012
25-SEP-2012

Repository

Reference No.
10476970

OWNER INFORMATION (Type or Print)

Name: [REDACTED]
Address: [REDACTED]
City: DETROIT State: MI Zip Code: [REDACTED]

Daytime Telephone Number: [REDACTED] E-mail Address:
Evening Telephone Number:

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1G1ZH57B584[REDACTED]
Make: CHEVROLET Model: MALIBU Model Year: 2008
Date Purchased: 2-20-12 Dealer's Name and Telephone Number: SUPERIOR NISSAN & BUICK 313-846-1122 Engine: No: Cylinders: 3:6L - V6 Fuel Type: Reg
Original Owner: [] Dealer's City: Dearborn State: MI Zip Code: 48126
Transmission Type: H Speed Auto TR. Antilock Brakes Powertrain: Multiple Failure: Incident Date(s): 15-JUN-2012
 Cruise Control

FAILURE COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 010000 STEERING Failure Mileage: 69000 Failure Speed: 5

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: DPTIMO Tire Model (Name or Number): P225/50R17 A/S BW Tire Size (Example P215/65R15): P225/50R17 A/S BW
DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location: STEERING wheel pull to left
Tire Component Code: Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash Yes No Fire Yes No
Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2008 CHEVROLET MALIBU. WHILE DRIVING APPROXIMATELY 5 MPH AND MAKING A LEFT TURN, THE CONTACT NOTICED A CLUNKING NOISE AND A JERKING MOTION IN THE STEERING WHEEL. WHILE PARKED, THE STEERING WHEEL WOULD MOVE INDEPENDENTLY. THE VEHICLE WAS TAKEN TO THE DEALER FOR DIAGNOSTIC TESTING THREE TIMES. THE TECHNICIAN WAS UNABLE TO DIAGNOSE THE FAILURE. THE VEHICLE WAS NOT REPAIRED. THE APPROXIMATE FAILURE MILEAGE WAS 69,000.

steering wheel pull to left while driving on Appleton Blvd to left a rack when turning left

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974-Public Law 93-579 This information is being collected pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the information you provide is needed with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Sternal wheel pull to life all of the time and when apples Breakfast pull to life when driving turn to left make a hum noise why set and car running in park sternal wheel be surf

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE. Washington, D.C. 20077-9382

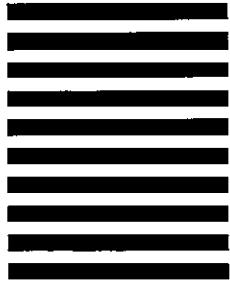
Official Business Penalty for Private Use \$300

METROPLEX MI 480
16 OCT 2012 PM 3:11


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BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC
POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



Think your vehicle has a safety defect?



If so:

Use the enclosed form to file a report.

OR VISIT:

WWW.SAFERCAR.GOV

OR CALL:

Vehicle Safety Hotline

888-327-4236

