

CL-10476084-9585

[REDACTED]
New York, New York [REDACTED]
September 4, 2012

SEP 10 2012

BMW of North America, LLC
300 Chestnut Ridge Road
Woodcliff Lake, NJ 07677-7731

To whom it may concern:

I am currently leasing a 2011 BMW 328i series (vin # WBAPK5C52BA [REDACTED]) from BMW Manhattan. I had noticed my odometer was off when I leased the car, as a trip I take every weekend, which was 103.4 miles in my Audi became 106.1 miles in my BMW. I thought it was just my car, and felt it wasn't worth the effort to report it to my BMW dealer.

However, on NPR's Car Watch (The Tappert Brothers) --August 18th show-- a scientist from Montana called about his 328i series 2011 BMW. He and his wife, also a scientist, had conducted a study on their car, as they also noticed that their odometer was fast --by 5.4 percent. I realized that this might be a system-wide design flaw of the BMW series 328i.

If this is indeed the case, I believe that both BMW of North America needs to take immediate action. I am cc'ing the NHTSA as I believe they should be made aware of this anomaly as well.

[REDACTED]

cc:
Auto Complaint Division
NHTSA Headquarters
1200 New Jersey Avenue, SE
West Building
Washington, DC 20590

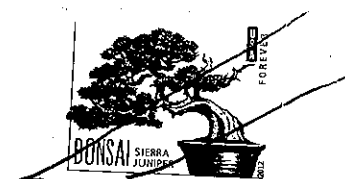
BMW Manhattan
555 West 57th Street
New York, New York 10019

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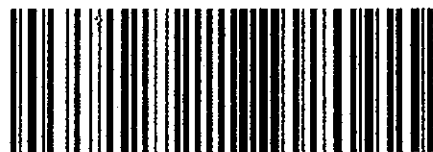


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(Burroughs)

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PLACE STICKER AT TOP OF ENVELOPE TO THE RIGHT
OF THE RETURN ADDRESS, FOLD AT DOTTED LINE
CERTIFIED MAIL™



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West Bldg.
Washington, DC 20590