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 <p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>		<p><b>DOT Auto Safety Hotline</b> <b>Vehicle Owner's Questionnaire</b> To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline</p>		<p>FOR AGENCY USE ONLY 100148</p>	
<p><b>OWNER INFORMATION (Type or Print)</b></p>		<p>Date Received 13-SEP-2012</p>	<p>Repository <input type="checkbox"/> Reference No. 10475338</p>		
<p>Name <span style="background-color: black; color: black;">[REDACTED]</span></p>		<p>Daytime Telephone Number <span style="background-color: black; color: black;">[REDACTED]</span></p>	<p>E-mail Address</p>		
<p>Address <span style="background-color: black; color: black;">[REDACTED]</span></p>		<p>Evening Telephone Number <span style="background-color: black; color: black;">[REDACTED]</span></p>	<p></p>		
<p>City SOMERSET</p>	<p>State WI</p>	<p>Zip Code <span style="background-color: black; color: black;">[REDACTED]</span></p>	<p></p>		
<p>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</p>					
<p><b>VEHICLE INFORMATION</b></p>					
<p>17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 2D8HN54X39R<span style="background-color: black; color: black;">[REDACTED]</span></p>		<p>Make DODGE</p>	<p>Model GRAND CARAVAN</p>	<p>Model Year 2009</p>	
<p>Date Purchased 8-6-09</p>	<p>Dealer's Name and Telephone Number</p>		<p>Engine: No: Cylinders 6</p>	<p>Fuel Type: GAS</p>	
<p>Original Owner <input checked="" type="checkbox"/></p>	<p>Dealer's City</p>	<p>State</p>	<p>Zip Code</p>	<p></p>	
<p>Transmission Type</p>	<p><input type="checkbox"/> Antilock Brakes</p>	<p>Powertrain</p>	<p>Multiple Failure: 3 OUT OF 4 TIRE VALVES</p>	<p>Incident Date(s) 07-SEP-2011</p>	
<p><input type="checkbox"/> Cruise Control</p>	<p></p>				
<p><b>FAILED COMPONENT(S)/PART(S) INFORMATION</b></p>					
<p>Vehicle Component Code: 200000 WHEELS</p>			<p>Failure Mileage 30000</p>	<p>Failure Speed</p>	
<p>TIRE VALVE STEM !!!!!</p>			<p></p>		
<p><b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b></p>					
<p>Tire Make</p>	<p>Tire Model (Name or Number)</p>		<p>Tire Size (Example P215/65R15)</p>		
<p>DOT No. (Example: DOTM1A9ABC036)</p>	<p><input checked="" type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair</p>	<p>Failure Location:</p>			
<p>Tire Component Code</p>			<p>Tire Failure Type:</p>		
<p><b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b></p>					
<p>Make:</p>	<p>Date Manufactured:</p>		<p>Model No./Name:</p>		
<p>Seat Type:</p>	<p>Installation System:</p>				
<p>Child Seat Component Code:</p>	<p>Failed Part:</p>				
<p><b>APPLICABLE INCIDENT INFORMATION</b> (Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)</p>					
<p>Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>	<p>Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>	<p>Number of Persons Injured 0</p>	<p>Number of Deaths 0</p>	<p>Reported to Police N</p>	
<p><b>Narrative Description of Incident(S), Crash(es), and Injury(ies).</b> Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).</p>					
<p>TL* THE CONTACT OWNS A 2009 DODGE GRAND CARAVAN. THE CONTACT STATED THAT THE TIRE CONTINUOUSLY DEFLATED. THE CONTACT MENTIONED THAT WHILE INSPECTING THE VEHICLE, HE NOTICED THAT THE TIRE VALVE STEM WAS CORRODED. THE VEHICLE WAS TAKEN TO THE DEALER WHO CONFIRMED THE FAILURE AND ADVISED THAT THE VALVE STEMS NEEDED TO BE REPLACED. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE VEHICLE WAS REPAIRED. THE FAILURE MILEAGE WAS 30,000 AND THE CURRENT MILEAGE WAS 50,000.</p>					
<p>Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. <span style="float: right;">ATTACH ADDITIONAL SHEETS IF NECESSARY</span></p>					
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The ALUMINUM VALVE STEM LOCKING NUT CORRODED, CRACKED AND DISINTEGRATED. THE VALVE BLEW OUT CAUSING THE TIRE TO GO FLAT IMMEDIATELY, WHEN DRIVING.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382

Official Business  
Penalty for Private Use \$300

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NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATE.

**BUSINESS REPLY MAIL**  
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC  
POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382**



**Think your vehicle has a safety defect?**

**If so:**

**Use the enclosed form to file a report.**

**or visit:**  
**www.safercar.gov**

**or call:**  
**Vehicle Safety Hotline**  
**888-327-4236**

**NHTSA**

NHTSA is a U.S. Department of Transportation agency. For more information, visit www.safercar.gov

RT RR VALVE STEM

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PHOTO ON 10-23-12

FYI NOTE CRACKS

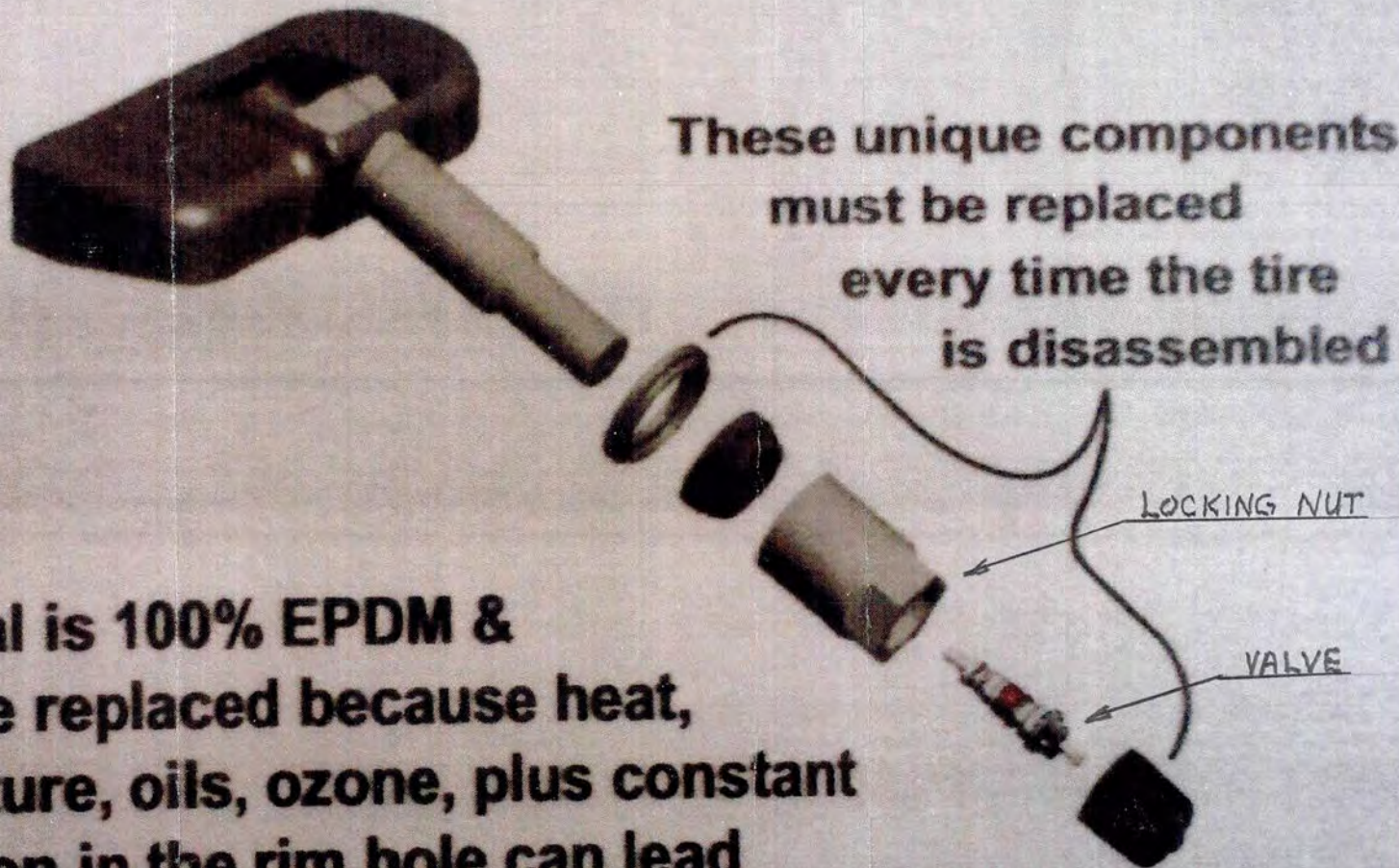
@ 9:00 O'CLOCK,

11:00 " AND

1:00 " AND

3:00





These unique components  
must be replaced  
every time the tire  
is disassembled

LOCKING NUT

VALVE

Rubber seal is 100% EPDM &  
needs to be replaced because heat,  
cold, moisture, oils, ozone, plus constant  
compression in the rim hole can lead  
to slow leaks of air  
from your tire.