



AUG 28 2012

COMMONWEALTH OF KENTUCKY
OFFICE OF THE ATTORNEY GENERALJACK CONWAY
ATTORNEY GENERAL

August 17, 2012

1024 CAPITAL CENTER DRIVE
SUITE 200
FRANKFORT, KENTUCKY 40601National Highway Traffic Safety Adm.
400 7th St., SW
Room 5232
Washington DC 20590**File No:** 26306.
Co Name: American Suzuki Motor Corporation

TO WHOM IT MAY CONCERN:

Enclosed is a letter which the Consumer Protection Division recently received which appears to fall within your agency's jurisdiction and authority.

Pursuant to KRS 367.160, we request that your agency review the complaint to determine if there has been a violation of any of the laws that you enforce and to assist the consumer in achieving a satisfactory resolution. Please notify this Division of the final disposition of this complaint.

By copy of this letter we are notifying the consumer that we have referred the complaint to your agency. Thank you for your cooperation.

Sincerely,

JACK CONWAY
ATTORNEY GENERAL

A handwritten signature in cursive script that reads "Paul M. Wingate".

Paul M. Wingate, Investigator
Consumer Protection Division
1024 Capital Center Drive
Frankfort, KY 40601-8204
(502) 696-5402

PMW/mb

CC: [REDACTED]

Frankfort KY [REDACTED]

17

NM
083112
TGW

RECEIVED

AUG 08 2012

American Suzuki Motor Corporation (ASMC) Automotive Operations HEADQUARTERS
3251 East Imperial Highway, Brea, CA 92821-6722; Phone: (714) 996-7040

CONSUMER PROTECTION DIVISION

Re: 2008 SX4 Hatch Back Suzuki

August 6, 2012

To whom it may concern;

I am writing you this letter in regards to my Suzuki hatch back because I feel that it has major safety issues pertaining to blind spots. I have attached pictures to give you a visual on the areas of concern.

I don't know if there was ever a letter or advertisement for a recall on this problem if so, I did not receive it. I have come VERY close to hitting pedestrians and also a motorcycle rider because of the blind spots. I consider this a very serious problem and would like to know if the company has plans to fix this problem or have a total recall on these vehicles? Also my State Farm Insurance Co has raised my policy due to the fact that my car no longer qualifies for a safety car discount, they said it has nothing to do with me, it's the car.

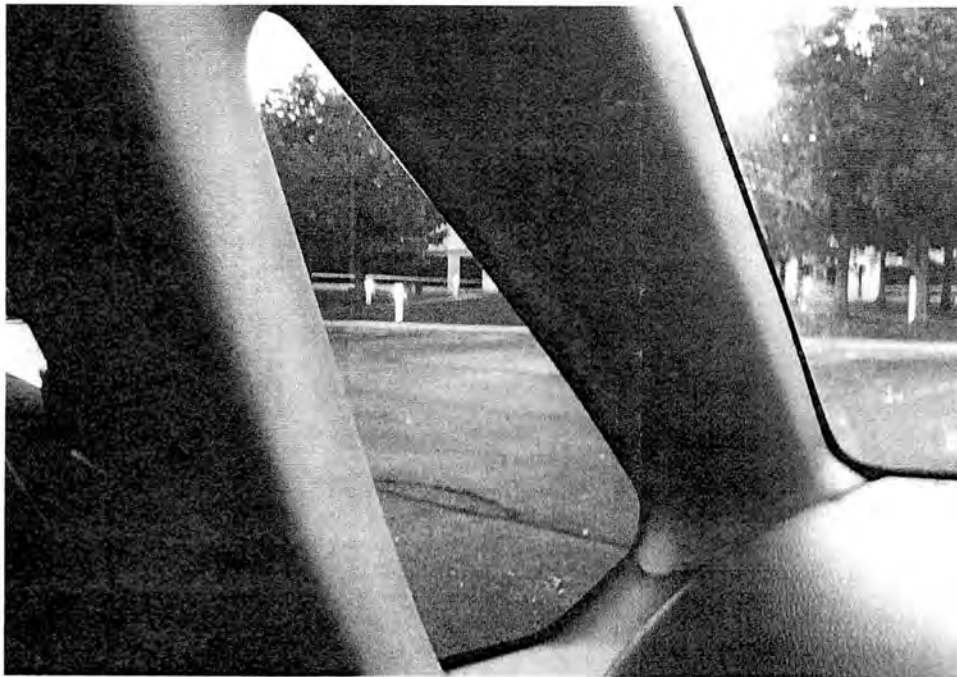
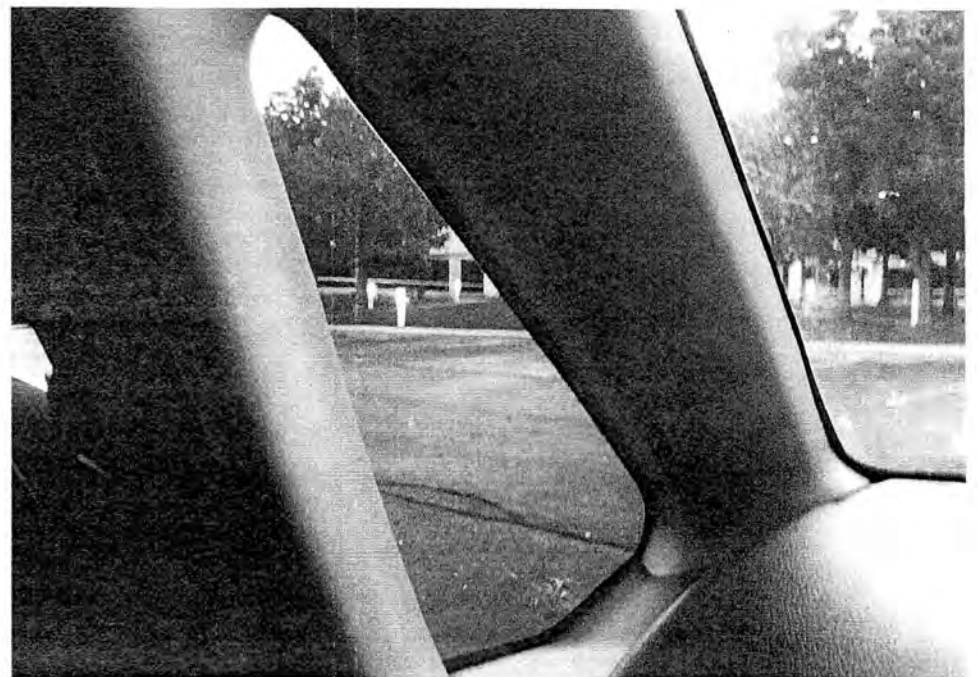
Please give me the courtesy of some feedback on this issue. You can e-mail me at [REDACTED] call me at [REDACTED] or write me at

[REDACTED] Frankfort, Ky [REDACTED]

Thank you and I will be awaiting a response.

Sincerely, [REDACTED]

Copy mailed to Attorney General
Office of the attorney General
700 Capitol Avenue, Suite 118
Frankfort, Ky 40601
502-695-5300
Attorney.general@ag.ky.gov



COMMONWEALTH OF KENTUCKY
OFFICE OF THE ATTORNEY GENERAL
1024 CAPITAL CENTER DRIVE, SUITE 200
FRANKFORT, KENTUCKY 40601-8204

CP/PMW
0100 040 D040 MXBO E251
203

PRESORTED
FIRST CLASS



UNITED STATES POSTAGE
METRY MAILS
02 1R
0006556982
AUG 17 2012
\$ 00.40⁴
MAILED FROM ZIP CODE 40601

National Highway Traffic Safety Adm.
400 7th St., SW
Room 5232
Washington DC 20590

**08-18-12 LOW KY 402

*Defects
pm*

10 GE*QNMF 20024

