

AUG 24 2012

August 17, 2012

NHTSA Headquarters
1200 North New Jersey Ave, SE
West Building
Washington, DC 20590

[Redacted]
Norcross, GA [Redacted]

To Who May Assist Me:

I own a 2008 Honda Civic Hybrid and have been trying to work with Honda Dealers and Honda Corporate on a dying IMA battery. I have been attempting to have Honda find a solution since June of 2011. Honda does an update to the battery which works for a few days and then the same loss of charge begins again especially in hot weather. The car loses the IMA charge when going up a hill, on ^{exploration} exploration, and when turning left. If you are on a hill turning left the car slows as low as 5 mpg. This is very dangerous as I my driveway is on a hill and I turn left out of the drive quite often. *I live out a main road.*

Is there anyone ^{or} of a procedure of safety of auto at NHTSA that can offer a solution?

All Honda will do if keep doing fixes. I have suggested Honda put in an IMA battery which is safe.

Thank you for your assistance.

[Redacted]

NM
083112
TGW



Noncross GA



NORTH METRO GA 011

15 JUL 2012 10:11



NHTSA Headquarters
1200 North New Jersey Ave SE
West Building
Washington DC 20590
CT

20590

