

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) DOT Auto Safety Hotline		FOR AGENCY USE ONLY 100148	
 U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline	
OWNER INFORMATION (Type or Print)		FOR AGENCY USE ONLY	
Name: [REDACTED]		Date Received: FEB 19 2013 11-SEP-2012	
Address: [REDACTED]		Repository: ☐	
City: HILLSBORO	State: OH	Zip Code: [REDACTED]	Reference No.: 10474601
Daytime Telephone Number: [REDACTED]		E-mail Address:	
Evening Telephone Number:			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1G1AL52F457		Make: CHEVROLET	Model: COBALT
		Model Year: 2005	
Date Purchased: 4/07/05	Dealer's Name and Telephone Number: JERRY HAAG, MOTORS 937-393-1981		Engine:
Original Owner: ☒	Dealer's City: HILLSBORO	State: OH	No. of Cylinders: 4
	Zip Code: 45133	Fuel Type: GAS	
Transmission Type: AUTO	☒ Antilock Brakes	Powertrain: 2.2 L	Incident Date(s): 09-SEP-2012
☒ Cruise Control		Multiple Failure:	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Code: 010000 STEERING		Failure Mileage: 22162	Failure Speed:
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make:	Tire Model (Name or Number):		Tire Size (Example P215/65R15):
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment ☐ Prior Repair		Failure Location:
Tire Component Code:		Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)			
Crash: ☐ Yes ☒ No	Fire: ☐ Yes ☒ No	Number of Persons Injured: 0	Number of Deaths: 0
		Reported to Police: N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).			
TL* THE CONTACT OWNS A 2005 CHEVROLET COBALT. THE CONTACT STARTED THE IGNITION, AND A SUDDEN LOSS IN THE POWER STEERING ASSIST OCCURRED. THE VEHICLE WAS RESTARTED NUMEROUS TIMES BEFORE OPERATING NORMALLY. IN JUNE 2012, THE VEHICLE WAS REPAIRED FOR THE DEFECT UNDER NHTSA CAMPAIGN ID NUMBER: 10V073000 (STEERING: ELECTRIC POWER ASSIST SYSTEM). THE VEHICLE HAD NOT BEEN REPAIRED FOR THE MOST RECENT FAILURE. THE MANUFACTURER WAS NOT NOTIFIED OF THE PROBLEM. THE APPROXIMATE FAILURE MILEAGE WAS 22,162.			
Power assist fails while driving, also. No P.S. WARNING light except when driving OVER			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.			
ATTACH ADDITIONAL SHEETS IF NECESSARY			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Dealer stated no warranty on recall repairs

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



**If so:
Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**

NHTSA

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