

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) DOT Auto Safety Hotline				FOR AGENCY USE ONLY 100148	
U.S. Department of Transportation National Highway Traffic Safety Administration				Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline	
				Date Received NOV - 6 2012 07-SEP-2012	
OWNER INFORMATION (Type or Print) Name [REDACTED] Address [REDACTED] City KENOSHA State WI Zip Code [REDACTED]				Repository ☐	
				Reference No. 10474188	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).				Daytime Telephone Number [REDACTED]	
				E-mail Address [REDACTED]	
Evening Telephone Number [REDACTED]				Incident Date(s) 31-AUG-2012	
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side WVWDA7AJ8BW [REDACTED]				Make VOLKSWAGEN	
Model GOLF				Model Year 2011	
Date Purchased 10-2010		Dealer's Name and Telephone Number Boucher Auto 262-886-2886		Engine: No: Cylinders 5	
Original Owner ☒		Dealer's City Racine		Fuel Type: [REDACTED]	
Transmission Type ☒ Antilock Brakes		Powertrain ☒ Cruise Control		Multiple Failure: [REDACTED]	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 140000 AIR BAGS				Failure Mileage 9000	
				Failure Speed 5	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM9ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION <i>(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)</i>					
Crash ☒ Yes ☐ No		Fire ☐ Yes ☒ No		Number of Persons Injured 1	
				Number of Deaths 0	
				Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2011 VOLKSWAGEN GOLF. WHILE DRIVING APPROXIMATELY 5 MPH, ANOTHER VEHICLE CRASHED INTO THE FRONT PASSENGER SIDE OF THE CONTACT'S VEHICLE. THE AIR BAGS DEPLOYED SEVERAL MINUTES AFTER THE ACTUAL IMPACT AND NOT DURING. THE CONTACT SUSTAINED A CHEST CONTUSION, MULTIPLE BRUISES TO HER BODY AND FACE, A SPRAINED LEFT FOOT AND BURNS TO THE CHEST AND RIGHT HAND FROM THE AIR BAG DEPLOYMENT. THE POLICE REPORTED TO THE SCENE AND A REPORT WAS FILED. THE VEHICLE WAS TOWED TO AN AUTO BODY SHOP AND WAS NOT REPAIRED. THE APPROXIMATE FAILURE MILEAGE WAS 9,000.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.					
ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Jantz Tow.

You Are Notified to Appear

Appearance Required:

NO

KENOSHA CITY MUNICIPAL COURT
625 52ND ST RM 95
KENOSHA, WI 53140

Date
SEP-20-2012

Time
08:30 AM

Form No. and Version CTL CITATION NO.

MV4017

0901

R930465

4

Estimated Points DEPOSIT

Cash - Card

\$88.80

N N

Court Use

Defendant (Last Name, First, Middle), Street Address, P.O. Box City, State, Zip

Birth Date

Sex

Race

[REDACTED]

[REDACTED]

F

W

[REDACTED]

Telephone Number

HT

WT

Hair

Eyes

KENOSHA, WI

500

140

lbs

BRN

BRN

Driver License/Identification Card Number

State

Exp. Yr.

OPERATING AS:

[REDACTED]

WI

2020

DRIVER

License Plate Number

Plate Type

State

Exp. Yr.

Vehicle Class

Vehicle Endorsements

[REDACTED]

DIS

WI

2012

D

Vehicle Identification Number

US DOT No.

Hazmat No.

Holds CDL

CDL Waiver

WVDA7A78BW

N

Vehicle Year

Make

Type

Color

2011

VOLK

4H

SIL

Plaintiff

Ordinance Violated

Adopting State Statute

CITY OF KENOSHA

7.01

346.18(2)

Violation Description

BAC

Overweight

Agency Space

FAIL/YIELD WHILE MAKING LEFT TURN

V12136208

Week Day

Date

Time

Actual Speed

Legal

Over

FRIDAY

AUG-31-2012

05:36 PM

County

City/Village/Town

KENOSHA - 30

KENOSHA - 52, CITY

ON Hwy No. and/or Street Name

Estimate Distance

HIGHWAY 032 SOUTH / SHERIDAN RD

GPS Coordinates

From/AT Hwy No. and/or Street Name

Minor Passenger

HIGHWAY 142 EAST / WASHINGTON RD

N

Officer Name

Zone: RR - Utility - School - Const

Accident Severity

OFFICER JACOB BERGHUIS

N

N

N

N

INJURY

GNSZNDZ

Officer ID

Department

Date Citation Served,

Method

JB587

KENOSHA POLICE DEPARTMENT

AUG-31-2012

IN PERSON

INSTRUCTIONS - READ CAREFULLY

COURT APPEARANCE REQUIRED - If your citation is checked "yes" following "Appearance Required," you MUST appear in court. The "Court Appearance Not Required" instructions do not apply to you.

COURT APPEARANCE NOT REQUIRED - IF YOU WISH TO DISPUTE THE CITATION, you must either appear in court or enter a "not guilty" plea by mail prior to your court date. Please include a photocopy of your ticket and your correct mailing address OR your correct name and mailing address, citation number, court appearance date listed on the citation, offense, and arresting police agency. These should be mailed to the court address.

Your trial will be before a judge, unless you demand a jury trial in writing within 10 days of the court date on your citation and enclose the proper fee. Make check payable to the Clerk of Court and forward it to the address shown above. Jury demands in Municipal court can only be made for intoxicated driving charges.

If you have a disability and need help in court, please contact the above Clerk of Court's office.

WISCONSIN UNIFORM CITATION
T331 9/2001 WDOT s345.11 Wis. Stats



IF YOU DO NOT WISH TO DISPUTE THE CITATION, mail the "deposit" amount, by your court date, with a photocopy of your citation OR your correct name and address, citation number, court appearance date listed on the citation, offense and arresting police agency.

Make check payable to the Clerk of Court and mail it to the court address. You do not need to appear. The court will find you guilty and keep the "deposit" amount as payment for your citation.

IF YOU DO NOTHING, the court may issue a warrant for your arrest, or may find you guilty and suspend your driver license if you fail to pay your fine.

DEMERIT POINT, SUSPENSION AND REVOCATION INFORMATION - This charge may result in demerit points assessed against you. Accumulating 12 or more points within 12 consecutive months will be cause for suspending your driving privileges. If you have a probationary license, points for the second and subsequent convictions may be doubled. Depending on the circumstances and charge, conviction may result in a suspension or revocation of your driving privileges.

Attending Traffic Safety School prior to conviction may be used to reduce points. For more information, contact the DMV.

PK2011

POLICE # 12-136208

ACCIDENT #

☒ Reportable Accident		☐ On Emergency		☐ Amended		DOT Document Number GNSZNDZ		Document Override Number	
Agency Accident Number				Police Number 12-136208					
4 - Accident Date 08/31/2012		5 - Time of Accident (Military Time) 1700		6 - Total Units 02		7 - Total Injured 01		8 - Total Killed 00	
2 - County KENOSHA - 30		3 - Municipality KENOSHA - 52, CITY				11 - Accident Location INTERSECTION			
14 - On Hwy No. 032		14 - On Street Name SHERIDAN RD			14 - Bus/Front/Rmp		15 - Est. Dist F/Mi		15 - Hwy. Dir
16 - Frnt/Hwy No. 142		16 - From/At Street Name WASHINGTON RD				16 - Business/Frontage/Ramp			
17 - Structure Type		17 - Structure Number		12 - Latitude			13 - Longitude		
80 - First Harmful Event MOTOR VEHICLE IN TRANSPORT				93 - Manner of Collision ANGLE					
112 - Access Control NO CONTROL		113 - Road Curvature STRAIGHT		113 - Road Terrain LEVEL/FLAT		Surface Type CONCRETE - 1			
115 - Traffic Way NOT-PHYSICALLY-DIVIDED-(2-WAY TRAFFIC)									
117 - Relation To Roadway ON-ROADWAY									
114 - Light Condition DAYLIGHT		116 - Road Surface Condition DRY			118 - Weather CLOUDY				
☐ Hit and Run		☐ Government Property		☐ Fire		☐ Photos Taken		☐ Trailer or Towed	
☐ Truck, Bus, or Hazardous Materials		☐ Load Spillage		☐ Construction Zone		☐ Names Exchanged			
101 ☐ Supplemental Reports		102 ☒ Witness Statements			103 ☐ Measurements Taken		79 - E M S Number		

Operator/Pedestrian

Unit Status		81 - Most Harmful Event: Collision With MOTOR VEHICLE IN TRANSPORT		23 - Dir Of Travel SOUTH		24 - Speed Limit 30	
36 - Operating as Classified D CLASS		37 - Endorsements		35 ☐ Operating Commercial Motor Vehicle			
29 - Driver's License Number [REDACTED]		30 - State WI		31 - Expiration Year 2013		34 - On Duty Accident	
25 - Operator/Pedestrian Last Name [REDACTED]		25 - First Name [REDACTED]		25 - Middle Initial [REDACTED]		25 - Suffix	
32 - Date Of Birth [REDACTED]		33 - Sex MALE					
26 - Address Street & Number [REDACTED]						26 - PO Box	
27 - City RACINE		27 - State WI		27 - Zip Code [REDACTED]		28 - Telephone Number [REDACTED]	
39 - Seat Position FRONT-SEAT-LEFT-SIDE-(MC/BIKE DRIVER, TRAIN CONDUCTOR)				40 - Safety Equipment SHOULDER-BELT-AND-LAP-BELT-USED			
38 - Injury Severity N - NO APPARENT INJURY		41 - Airbag NON-DEPLOYED		42 - Ejected NOT-EJECTED		44 ☐ Medical Transport	
43 - Trapped/Extricated NOT-TRAPPED		92 - Pedestrian Location		92 - Pedestrian Action			
119 - What Driver Was Doing GOING-STRAIGHT		120 - Traffic Control TRAFFIC-SIGNAL-OPERATING				62 - No. of Citations Issued 1	
64 - 1st Statute No. 344.62(1)		64 - 2nd Statute No.		64 - 3rd Statute No.		64 - 4th Statute No.	
64 - 5th Statute No.							
122 - Driver Factors NOT-APPLICABLE							
88 - Driver or Pedestrian Cond APPEARED NORMAL		89 - Substance Presence NEITHER-ALCOHOL-NOR-DRUGS-PRESENT					
90 - Alcohol Test TEST NOT GIVEN		90 - Alcohol Content		91 - Drug Test TEST-NOT-GIVEN			

OPERATOR/PEDESTRIAN 01

91 - Drugs Reported

124 - Highway Factors
NOT-APPLICABLE

Vehicle

VEHICLE 01	21 - Unit Type AUTOMOBILE		Vehicle Type PASSENGER-CAR			22 - Total Occupants 2	
	56 - License Plate Number [REDACTED]		57 - Plate Type AUT	58 - State WI	59 - Exp Year 2013	55 - Vehicle Identification Number 3C3EL55H1TT [REDACTED]	
	50 - Year 1996	51 - Make CHRY	52 - Model SEBRING	53 - Body Style CV	54 - Color MAR	100 - Skidmarks to Impact (Ft)	
	94 - Vehicle Damage FRONT						
	95 - Extent Of Damage SEVERE		☒ 96 - Vehicle Towed Due To Damage		97 - Vehicle Removed By JENSEN TOWING		
	123 - Vehicle Factors NOT-APPLICABLE						

Vehicle Owner

VEH OWNER 01	45 ☐ Vehicle Owner Same As Operator					
	46 - Vehicle Owner Last Name [REDACTED]		46 - First Name [REDACTED]		46 - Middle Initial [REDACTED]	46 - Suffix [REDACTED]
	46 - Company Name					
	47 - Address Street & Number [REDACTED]				47 - PO Box	
	48 - City RACINE		48 - State WI	48 - Zip Code [REDACTED]		49 - Telephone Number [REDACTED]

Insurance

INS 01	63 - Liability Insurance Company NONE		60 ☐ Policy Holder Same As Owner	
	61 - Policy Holder Last Name		61 - Policy Holder First Name	
	61 - Policy Holder Company			

School Bus

BUS 01	Bus Travelling to/from ☐ To ☐ From		School Name	Body Make	Seating Capacity
	School District Contracted With				

Operator/Pedestrian

Unit Status		61 - Most Harmful Event: Collision With MOTOR VEHICLE IN TRANSPORT		23 - Dir Of Travel NORTH	24 - Speed Limit 30
36 - Operating as Classified D CLASS		37 - Endorsements		35 ☐ Operating Commercial Motor Vehicle	
29 - Driver's License Number [REDACTED]		30 - State WI	31 - Expiration Year 2020	34 - On Duty Accident	
25 - Operator/Pedestrian Last Name [REDACTED]		25 - First Name [REDACTED]		25 - Middle Initial M	25 - Suffix
32 - Date Of Birth [REDACTED]		33 - Sex FEMALE			

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OPERATOR/PEDESTRIAN 02

26 - Address Street & Number [REDACTED]				26 - PO Box	
27 - City KENOSHA		27 - State WI	27 - Zip Code [REDACTED]	28 - Telephone Number	
39 - Seat Position FRONT-SEAT-LEFT-SIDE-(MC/BIKE DRIVER, TRAIN CONDUCTOR)			40 - Safety Equipment SHOULDER-BELT-AND-LAP-BELT-USED		
38 - Injury Severity B - NON-INCAPACITATING INJURY		41 - Airbag DEPLOYED	42 - Ejected NOT-EJECTED	44 ☒ Medical Transport	
43 - Trapped/Extricated NOT-TRAPPED		92 - Pedestrian Location		92 - Pedestrian Action	
119 - What Driver Was Doing MAKING-LEFT-TURN		120 - Traffic Control TRAFFIC-SIGNAL-OPERATING		62 - No. of Citations Issued 1	
64 - 1st Statute No. 346.18(2)	64 - 2nd Statute No.	64 - 3rd Statute No.	64 - 4th Statute No.	64 - 5th Statute No.	
122 - Driver Factors FAIL-TO-YIELD-RIGHT-OF-WAY					
88 - Driver or Pedestrian Cond APPEARED NORMAL		89 - Substance Presence NEITHER-ALCOHOL-NOR-DRUGS-PRESENT			
90 - Alcohol Test TEST NOT GIVEN		90 - Alcohol Content		91 - Drug Test TEST-NOT-GIVEN	
91 - Drugs Reported					
124 - Highway Factors NOT-APPLICABLE					

Vehicle

VEHICLE 02

21 - Unit Type AUTOMOBILE		Vehicle Type PASSENGER-CAR			22 - Total Occupants 1
66 - License Plate Number [REDACTED]		57 - Plate Type DIS	58 - State WI	59 - Exp Year 2012	65 - Vehicle Identification Number WVWDA7AJ8BW [REDACTED]
50 - Year 2011	51 - Make VOLK	52 - Model GOLF	53 - Body Style 4H	54 - Color SIL	100 - Skidmarks to Impact (Ft)
94 - Vehicle Damage FRONT, FRONT PASSENGER SIDE					
95 - Extent Of Damage MODERATE		96 ☒ Vehicle Towed Due To Damage		97 - Vehicle Removed By JANTZ	
123 - Vehicle Factors NOT-APPLICABLE					

Vehicle Owner

VEH OWNER 02

45 ☒ Vehicle Owner Same As Operator					
46 - Vehicle Owner Last Name [REDACTED]		46 - First Name [REDACTED]		46 - Middle Initial [REDACTED]	46 - Suffix [REDACTED]
46 - Company Name					
47 - Address Street & Number [REDACTED]				47 - PO Box	
48 - City KENOSHA		48 - State WI	48 - Zip Code [REDACTED]	49 - Telephone Number [REDACTED] EXT.	

Insurance

PK2011

INS 02	63 - Liability Insurance Company STATE-FARM		60 ☒ Policy Holder Same As Owner
	61 - Policy Holder Last Name [REDACTED]		61 - Policy Holder First Name [REDACTED]
	61 - Policy Holder Company		

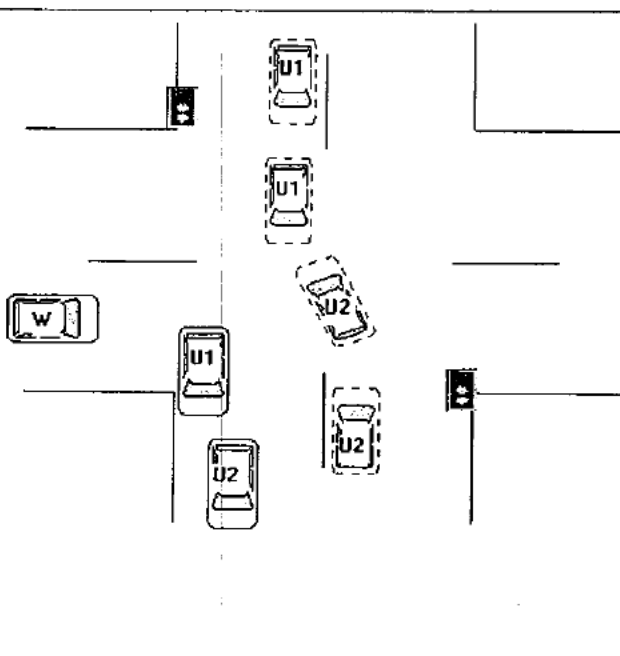
School Bus

BUS 02	Bus Travelling to/from ☐ To ☐ From	School Name	Body Make	Seating Capacity
	School District Contracted With			

Occupant

OCCUPANT 01	☒ Address Same As Operator				
	65 - Unit No 01	66 - Occupant Last Name [REDACTED]	66 - First Name [REDACTED]	68 - Middle Initial [REDACTED]	66 - Suffix
	68 - Address Street & Number [REDACTED]		68 - PO Box		
	68 - City RACINE		68 - State WI		
	67 - Date of Birth [REDACTED]		68 - Zip Code [REDACTED]		
	69 - Sex MALE				
	71 - Seat Position FRONT-SEAT-RIGHT-SIDE-(TRAIN ENGINEER)		72 - Safety Equipment SHOULDER-BELT-AND-LAP-BELT-USED		
	70 - Injury Severity N - NO APPARENT INJURY		73 - Airbag NON-DEPLOYED	75 - Ejected NOT-EJECTED	77 ☐ Medical Transport
76 - Trapped/Extricated NOT-TRAPPED		78 - Agency Space			

Diagram and Narrative

DIAGRAM AND NARRATIVE	105 - PHOTOS BY
	
UNIT 1 WAS TRAVELING SOUTH ON HWY 32. UNIT 2 WAS TRAVELING NORTH ON HWY 32 AND WAS TRYING TO TURN WEST ON WASHINGTON RD (LEFT). UNIT 1 AND A WITNESS STATED THAT UNIT 1 WAS GOING THROUGH THE INTERSECTION SOUTH BOUND THROUGH THE YELLOW LIGHT, AT THE SAME TIME UNIT 2 TURNED WEST AT THE SAME INTERSECTION AT THE SAME TIME CAUSING THE COLLISION. UNIT 2 STATED SHE COULD NOT REMEMBER ANYTHING ABOUT THE ACCIDENT EXCEPT THAT SHE WAS AT HWY 32 AND WASHINGTON RD TURNING WEST. UNIT 1 WAS ISSUED A CITATION FOR NO INSURANCE AND UNIT 2 WAS ISSUED FOR FAILURE TO YIELD RIGHT OF WAY. UNIT	

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2 WAS TRANSPORTED BY AMBULANCE FOR MINOR INJURIES.

Witness

WITNESS 01	107 - Witness Last Name [REDACTED]	107 - First Name [REDACTED]	107 - Middle Initial [REDACTED]
	108 - Address Street & Number [REDACTED]	108 - PO Box	109 - Date of Birth
	110 - City KENOSHA	State WI	111 - Telephone Number [REDACTED] EXT.

Officer Information

OFFICER INFORMATION	125 - Officer Last Name BERGHUIS	125 - First Name JACOB	125 - Middle Initial L	131 - Officer ID JB587
	129 - Law Enforcement Agency No. 052	130 - Law Enforcement Agency Name KENOSHA POLICE DEPARTMENT		
	126 - Law Enforcement Agency Address Street & Number 1000 55TH STREET			
	127 - City KENOSHA	127 - State WI	127 - Zip Code 53140	128 - Telephone Number (262) 605-5202 EXT.
	132 - Date Notified 08/31/2012	133 - Time Notified (Military Time) 1700	134 - Time Arrived (Military Time) 1702	135 - Date Of Report 08/31/2012
	Agency Accident Number	Police Number 12-136208	19 - Special Study	
	18 - Agency Space			

Supplement of Record 1 with Summary**Job Number:**

Vehicle: 2011 VW GOLF 40 H/B 5-2.5L-FI Silver

Estimate based on MOTOR CRASH ESTIMATING GUIDE. Unless otherwise noted all items are derived from the Guide ERA9274, CCC Data Date 9/4/2012, and the parts selected are OEM-parts manufactured by the vehicles Original Equipment Manufacturer. OEM parts are available at OE/Vehicle dealerships. OPT OEM (Optional OEM) or ALT OEM (Alternative OEM) parts are OEM parts that may be provided by or through alternate sources other than the OEM vehicle dealerships. OPT OEM or ALT OEM parts may reflect some specific, special, or unique pricing or discount. OPT OEM or ALT OEM parts may include "Blemished" parts provided by OEM's through OEM vehicle dealerships. Asterisk (*) or Double Asterisk (**) indicates that the parts and/or labor information provided by MOTOR may have been modified or may have come from an alternate data source. Tilde sign (~) items indicate MOTOR Not-Included Labor operations. The symbol (<>) indicates the refinishing operation WILL NOT be performed as a separate procedure from the other panels in the estimate. Non-Original Equipment Manufacturer aftermarket parts are described as AM. Used parts are described as LKQ, RCY, or USED. Reconditioned parts are described as Recond. Recored parts are described as Recore. NAGS Part Numbers and Benchmark Prices are provided by National Auto Glass Specifications. Labor operation times listed on the line with the NAGS information are MOTOR suggested labor operation times. NAGS labor operation times are not included. Pound sign (#) items indicate manual entries.

Some 2012 vehicles contain minor changes from the previous year. For those vehicles, prior to receiving updated data from the vehicle manufacturer, labor and parts data from the previous year may be used. The CCC ONE estimator has a complete list of applicable vehicles. Parts numbers and prices should be confirmed with the local dealership.

The following is a list of additional abbreviations or symbols that may be used to describe work to be done or parts to be repaired or replaced:

SYMBOLS FOLLOWING PART PRICE:

m=MOTOR Mechanical component. s=MOTOR Structural component. T=Miscellaneous Taxed charge category. X=Miscellaneous Non-Taxed charge category.

SYMBOLS FOLLOWING LABOR:

D=Diagnostic labor category. E=Electrical labor category. F=Frame labor category. G=Glass labor category. M=Mechanical labor category. S=Structural labor category. (numbers) 1 through 4=User Defined Labor Categories.

OTHER SYMBOLS AND ABBREVIATIONS:

Adj.=Adjacent. Algn.=Align. ALU=Aluminum. A/M=Aftermarket part. Blend=Blend. BOR=Boron steel. CAPA=Certified Automotive Parts Association. D&R=Disconnect and Reconnect. HSS=High Strength Steel. HYD=Hydroformed Steel. Incl.=Included. LKQ=Like Kind and Quality. LT=Left. MAG=Magnesium. Non-Adj.=Non-Adjacent. NSF=NSF International Certified Part. O/H=Overhaul. Qty=Quantity. Refn=Refinish. Repl=Replace. R&I=Remove and Install. R&R=Remove and Replace. Rpr=Repair. RT=Right. SAS=Sandwiched Steel. Sect=Section. Subl=Sublet. UHS=Ultra High Strength Steel. N=Note(s) associated with the estimate line.

CCC ONE Estimating - A product of CCC Information Services Inc.

The following is a list of abbreviations that may be used in CCC ONE Estimating that are not part of the MOTOR CRASH ESTIMATING GUIDE:

BAR=Bureau of Automotive Repair. EPA=Environmental Protection Agency. NHTSA= National Highway Transportation and Safety Administration. PDR=Paintless Dent Repair. VIN=Vehicle Identification Number.



JAY-BEE COLLISION REPAIR CENTER INC.

5419 WASHINGTON RD, KENOSHA, WI 53144

Phone: (262) 657-8028

FAX: (262) 657-8029

Workfile ID:

125ee0c6

Federal ID:

391285237

Supplement of Record 1 with Summary

Customer: [REDACTED]

Job Number:

Written By: Bob Thomas, 9/10/2012 4:17:16 PM
Adjuster: TEAM RJ ACC CP, (888) 248-6961 Business

Insured:

Policy #:

Claim #:

Type of Loss: COLL-Collision

Date of Loss: 8/31/2012 12:00:00 AM

Days to Repair: 0

Point of Impact: 12 Front

Owner:

Inspection Location:

Insurance Company:

KENOSHA, WI

Jantz Towing

STATE FARM INSURANCE COMPANIES

3405 WASHINGTON RD

WAUKESHA

KENOSHA, WI 53144-1639

2 747 NO. MAYFAIR RD.

Other

P.O. BOX 13368

Evening

(262) 654-0238 Day

MILWAUKEE, WI 53213-0368

Day

(888) 248-6961 Business

Vehicle Drop Off Date: 09/06/2012

VEHICLE

Year: 2011

Body Style: 4D H/B

VIN: WWWDA7AJ8BW [REDACTED]

Mileage In: 10210

Make: VW

Engine: 5-2.5L-FI

License: [REDACTED]

Mileage Out:

Model: GOLF

Production Date:

State: WI

Vehicle Out:

Color: Silver Int:

Condition:

Job #:

TRANSMISSION

Automatic Transmission

Overdrive

Traction Control

SEATS

Bucket Seats

Cloth Seats

Lumbar Adjustment

STEERING

Power Steering

Tilt Wheel

Telescopic Wheel

BRAKES

Power Brakes

4 Wheel Disc Brakes

Anti-Lock Brakes (4)

GLASS

Rear Defogger

Power Windows

Rear Window Wiper

WHEELS

Full Wheel Covers

RADIO

AM Radio

FM Radio

Stereo

Search/Seek

CD Player

INTERIOR

Power Locks

Air Conditioning

Cruise Control

Driver Air Bag

Passenger Air Bag

Front Side Impact Air Bags

Console/Storage

Intermittent Wipers

EXTERIOR

Power Mirrors

Dual Mirrors

Alarm

Keyless Entry

PAINT

Clear Coat Paint

Supplement of Record 1 with Summary



Job Number:

Vehicle: 2011 VW GOLF 4D H/B 5-2.5L FI Silver

Line	Oper	Description	Part Number	Qty	Extended Price \$	Labor	Paint
1	#	TOW BILL		1	290.00		
2		FRONT BUMPER					
3		O/H front bumper				3.1	
4		Repl Bumper cover	5K0807217CFGRU	1	385.00	Incl.	2.6
5		Add for Clear Coat					1.0
6		Repl RT Air grille outer w/o fog lamp	5K0853665A9B9	1	60.50	Incl.	
7		Repl License bracket	5K0807287E9B9	1	59.50	0.2	
8		Repl LT Air grille outer w/o fog lamp	5K0853665A9B9	1	60.50	Incl.	
9		Repl Air grille center w/o chrome strip	5K0853677A9B9	1	79.50	Incl.	
10	S01	Repl RT Side support	5K0807724B	1	16.50	Incl.	
11	S01	Repl Impact bar (HSS)	5K0807109F	1	274.00	Incl.	
12	S01	Repl Spoiler	5K0805903A9B9	1	122.00	Incl.	
13	S01	Repl Spoiler retainer plate	5K08059159B9	1	45.30	Incl.	
14	S01	Repl RT Guide	5K0807228A	1	24.30	Incl.	
15		GRILLE					
16		Repl Grille	5K0853651ALQWA	1	180.00	0.4	
17		FRONT LAMPS					
18	*	Repl RT Headlamp assy	5K0941006C	1	240.00	Incl.	
19		Alm headlamps				0.5	
20		Repl RT Side marker lamp	1K9945072	1	51.90	0.2	
21	S01	Repl LT Headlamp assy	5K0941005C	1	240.00	Incl.	
22		HOOD					
23	*	Rpr Hood	5K0823031G			2.0	2.6
24		Add for Clear Coat					1.0
25		R&I R&I hood assy	5K0823031G			0.7	
26		Repl RT Hinge	1KM823302	1	60.50	0.3	0.3
27		Add for Clear Coat					0.1
28		RADIATOR SUPPORT					
29		Repl Radiator support	5K0805588G	1	325.00	5.5	
30		Evacuate & recharge				m 1.4 M	
31		Refrigerant recovery				m 0.4 M	
32		Repl RT Side support	5K0806930B	1	29.10	0.1	
33		Repl LT Side support	5K0806929B	1	29.10	0.1	
34	S01	Repl Center support	5K0805567A	1	51.90	0.2	
35	S01	Repl Splash shield 2.5 liter	1K0825235AE	1	81.00	Incl.	
36		COOLING					
37		Repl Radiator	1K0121251DF	1	210.00 m	2.1 M	
38		Deduct for Overlap				-3.0 M	
39	#	Repl OIL AND SEALS		1	10.00		
40	S01	Repl Fan shroud	1K0121207BB9B9	1	110.00 m	0.9 M	
41	S01	Repl RT Fan & motor Siemens	1KM959455E	1	85.00 m	Incl. M	
42	S01	Repl Serpentine belt	07K145933E	1	30.00 m	0.7 M	

Supplement of Record 1 with Summary



Job Number:

Vehicle: 2011 VW GOLF 4D H/B 5-2.5L-FI Silver

43	S01	Repl	Belt tensioner serpentine belt	07K903315T	1	79.50 m	0.4 M	
44	AIR CONDITIONER & HEATER							
45	S01	Repl	AC line compressor to condenser 2.5 liter	1K0820721BG	1	118.00 m	0.8 M	
46	*	Repl	LKQ Condenser +35%	1K0820411Q	1	<u>195.75</u> m	0.8 M	
	NOTE: DAVID @ LKQ QUOTE #2995522							
47	FENDER							
48	*	Rpr	RT Apron panel (JMS)	1K0805148C		s	1.0	0.5
49	*	Rpr	LT Fender	5K6821021B			3.0	2.0
50			Overlap Major Adj. Panel					-0.4
51			Add for Clear Coat					0.3
52		Repl	RT Fender	5K6821022B	1	164.00	1.6	2.0
53			Overlap Major Adj. Panel					-0.4
54			Add for Clear Coat					0.3
55			Add for Edging					0.5
56	*	Repl	LKQ RT Fender liner +35%	5K0805978	1	<u>47.25</u>	Incl.	
	NOTE: DAVID @ LKQ QUOTE #2995522							
57	*	Repl	LKQ RT Liner extension	5K0805912E	1	<u>Incl.</u>	<u>Incl.</u>	
	NOTE: DAVID @ LKQ QUOTE #2995522							
58	S01	Repl	RT Front support	5K6821136	1	19.80	0.1	0.2
59	S01		Add for Clear Coat					0.1
60	S01	Repl	LT Liner extension	5K0805911G	1	59.50	0.2	
61	WHEELS							
62	#	Repl	Tire Mount & Balance		1	15.00 T		
63	*	Repl	LKQ RT/Front Wheel, steel +35%	1K0601027T03C	1	<u>54.00</u> m	0.3	
	NOTE: MICK @ JANTZ QUOTE #43466							
64		Repl	RT/Front Wheel cover	5K0601147FVZN	1	60.50		
65	WINDSHIELD							
66	*	Repl	LKQ Washer reservoir +35%	1K0955453S	1	<u>81.00</u>	0.4	
	NOTE: DAVID @ LKQ QUOTE #2995522							
67	*	Repl	LKQ Washer pump	1K6955651	1	<u>Incl.</u>	<u>Incl.</u>	
	NOTE: DAVID @ LKQ QUOTE #2995522							
68	RESTRAINT SYSTEMS							
69		Repl	Cockspring	5K0953549B	1	337.00 m	1.0 M	
70		Repl	Driver air bag w/o balance weight, w/leather w/remote controls	5K0880201Q81U	1	770.00 m	Incl.	
71		Repl	LT Retractor assy 4 door	5K485770SRAA	1	318.00	0.5	
72		Repl	RT Retractor assy 4 door	1K4857706BLRAA	1	270.00	0.5	
73		Repl	RT Buckle end 4 door	1K38577568LYLZ	1	225.00	0.2	
74		Repl	LT Buckle end 4 door	1K3857755AKYLZ	1	110.00	0.2	
75	S01	Repl	Control module w/o r seat air bag	5K0959655G011	1	501.00 m	0.4 M	
76	S01	Repl	RT Ft Impact sensor	5K0959659	1	115.00 m	0.2 M	
77	FRONT DOOR							
78		Blnd	LT Door shell	5K4831055H				1.0

Supplement of Record 1 with Summary



Job Number:

Vehicle: 2011 VW GOLF 4D H/B 5-2.5L-FI Silver

79	*	Rpr	RT Door shell	5K4831056H			3.0	2.0
80			Overlap Major Non-Adj. Panel					-0.2
81			Add for Clear Coat					0.4
82		R&I	LT R&I trim panel	5K4867011BK YDV			0.4	
83		R&I	RT R&I trim panel	5K4867012BK YDV			0.4	
84	*	R&I	LT Belt w/strip	5K4837477D5AP			0.3	
85	*	R&I	RT Belt w/strip	5K4837478D5AP			0.3	
86		R&I	RT R&I mirror	5K0857508AD9B9			0.4	
87		R&I	LT R&I mirror	5K0857507AD9B9			0.4	
88		R&I	LT Handle, outside	1K8837205FGRU			0.3	
89		R&I	RT Handle, outside	1K8837206FGRU			0.3	
90	#	Repl	Flex Additive		1	8.50		
91	#	Repl	Corrosion Protection		1	10.00		0.3
92	#	Subl	Cover Car		1	10.00 T		
93	#	Subl	Hazardous Waste Removal		1	3.00 T		
94	#	Repl	Coolant (per gal)		1	14.99 T		
95	#	Repl	REFRIGERANT		1	24.95		
96	#	Refr	Back Tape Jambes For Over Spray					0.3
97	#	Subl	4 Wheel Alignment		1	94.00 T		
98	TIRES							
99	*	Repl	CONT 195/65R15 XL VAWCO CONTACT 2 BSW 97T	C00194	1	108.60		
100	#	Rpr	PINCH WELD CLAMP MARKS				0.4	0.4
101	#	Repl	Frame/Unibody Set Up & Measure		1	T	2.0	
102	#	Rpr	Pull and Square Unibody				3.0	
103	ENGINE / TRANSAXLE							
104	S01	Repl	Lower oil pan	07K103600A	1	66.67 m	1.2 M	
105	*	S01	Filter bssy	07K115397D	1	261.00	1.0 M	
106	ELECTRICAL							
107	S01	Repl	Battery tray	1K0915333H	1	59.50 s	1.0	
108	INFORMATION LABELS							
109	S01		Rpl information labels				0.3	
110	S01	Repl	AC label	1K0010328J	1	2.20	Incl.	
111	S01	Repl	Info label timing belt	028010757M	1	3.90	Incl.	
112	S01	Repl	Caution label cooling fan	701010492B	1	11.50	Incl.	
113	FRONT SUSPENSION							
114	S01	Repl	RT Control arm	1K0407152BC	1	177.00 m	1.1 M	
115	S01	Repl	RT Strut 2.5 liter	170413031HN	1	148.00 m	1.2 M	
116	S01	Repl	RT Stabilizer link to 8/15/11	1K0411315K	1	60.50 m	0.4 M	
117	S01		Deduct for Overlap				-0.2 M	
SUBTOTALS						7,755.21	44.6	16.9

Supplement of Record 1 with Summary



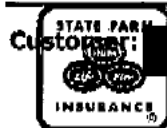
Job Number:

Vehicle: 2011 VW GOLF 4D H/B 5-2.5L-FI Silver

ESTIMATE TOTALS

Category	Basis	Rate	Cost \$
Parts			7,618.22
Body Labor	33.8 hrs @	\$ 52.00 /hr	1,757.60
Paint Labor	16.9 hrs @	\$ 52.00 /hr	878.80
Mechanical Labor	10.8 hrs @	\$ 57.00 /hr	615.60
Paint Supplies			450.00
Miscellaneous			136.99
Subtotal			11,457.21
Sales Tax	\$ 11,457.21 @	5.5000 %	630.15
Grand Total			12,087.36
Deductible			500.00
CUSTOMER PAY			500.00
INSURANCE PAY			11,587.36

Supplement of Record 1 with Summary



Job Number:

Vehicle: 2011 VW GOLF 4D H/B 5-2.5L-FI Silver

SUPPLEMENT SUMMARY

Line	Oper	Description	Part Number	Qty	Extended Price \$	Labor	Paint
Deleted Items							
13	R&I	LT R&I headlamp assy	5K0941005C			-0.3	
Added Items							
10	S01	Repl RT Side support	5K0807724B	1	16.50	Incl.	
11	S01	Repl Impact bar (HSS)	5K0807109F	1	274.00	Incl.	
12	S01	Repl Spoiler	5K0805903A9B9	1	122.00	Incl.	
13	S01	Repl Spoiler retainer plate	5K08059159B9	1	45.30	Incl.	
14	S01	Repl RT Guide	5K0807228A	1	24.30	Incl.	
21	S01	Repl LT Headlamp assy	5K0941005C	1	240.00	Incl.	
34	S01	Repl Center support	5K0805567A	1	51.90	0.2	
35	S01	Repl Splash shield 2.5 liter	1K082523SAE	1	81.00	Incl.	
40	S01	Repl Fan shroud	1K0121207BB9B9	1	110.00 m	0.9 M	
41	S01	Repl RT Fan & motor Siemens	1KM959455E	1	85.00 m	Incl. M	
42	S01	Repl Serpentine belt	07K145933E	1	30.00 m	0.7 M	
43	S01	Repl Belt tensioner serpentine belt	07K903315T	1	79.50 m	0.4 M	
45	S01	Repl AC line compressor to condenser 2.5 liter	1K0820721BG	1	118.00 m	0.8 M	
58	S01	Repl RT Front support	5K6821136	1	19.80	0.1	0.2
59	S01	Add for Clear Coat					0.1
60	S01	Repl LT Liner extension	5K0805911G	1	59.50	0.2	
75	S01	Repl Control module w/o rr seat air bag	5K0959655G011	1	501.00 m	0.4 M	
76	S01	Repl RT Ft impact sensor	5K0959659	1	115.00 m	0.2 M	
103	ENGINE / TRANSAXLE						
104	S01	Repl Lower oil pan	07K103600A	1	66.67 m	1.2 M	
105	*	S01 Repl Filter assy	07K115397D	1	261.00	1.0 M	
106	ELECTRICAL						
107	S01	Repl Battery tray	1K0915333H	1	59.50	1.0	
108	INFORMATION LABELS						
109	S01	Rpl Information labels				0.3	
110	S01	Repl AC label	1K0010328J	1	2.20	Incl.	
111	S01	Repl Info label timing belt	028010757M	1	3.90	Incl.	
112	S01	Repl Caution label cooling fan	701010492B	1	11.50	Incl.	
113	FRONT SUSPENSION						
114	S01	Repl RT Control arm	1K0407152BC	1	177.00 m	1.1 M	
115	S01	Repl RT Strut 2.5 liter	1T0413031HN	1	148.00 m	1.2 M	
116	S01	Repl RT Stabilizer link to 8/15/11	1K0411315K	1	60.50 m	0.4 M	
117	S01	Deduct for Overlap				-0.2 M	
SUBTOTALS					2,763.07	9.6	0.3

Supplement of Record 1 with Summary**Job Number:**

Vehicle: 2011 VW GOLF 4D H/B 5-2.5L-FI Silver

TOTALS SUMMARY

Category	Basis	Rate	Cost \$
Parts			2,763.07
Body Labor	1.5 hrs @	\$ 52.00 /hr	78.00
Paint Labor	0.3 hrs @	\$ 52.00 /hr	15.60
Mechanical Labor	8.1 hrs @	\$ 57.00 /hr	461.70
Paint Supplies	0.3 hrs @	\$ 32.00 /hr	9.60
Additional Supplement Materials/Supplies			-9.60
Subtotal			3,318.37
Sales Tax	\$ 3,318.37 @	5.5000 %	182.51
Total Supplement Amount			3,500.88
NET COST OF SUPPLEMENT			3,500.88

CUMULATIVE EFFECTS OF SUPPLEMENT(S)

Estimate	8,586.48	Bob Thomas
Supplement S01	3,500.88	Bob Thomas
Job Total:	\$ 12,087.36	
CUSTOMER PAY:	\$ 500.00	
INSURANCE PAY:	\$ 11,587.36	

MOTOR VEHICLE REPAIR PRACTICES ARE REGULATED BY CHAPTER ATCP 132, WIS. ADM. CODE, ADMINISTERED BY THE BUREAU OF CONSUMER PROTECTION, WISCONSIN DEPT. OF AGRICULTURE, TRADE AND CONSUMER PROTECTION, P.O. BOX 8911, MADISON, WISCONSIN 53708-8911.

Estimate calculated using a preset user threshold amount for the paint and material cost.