

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received OCT 10 2012 06-SEP-2012		Repository ☐ Reference No. 10474123
OWNER INFORMATION (Type or Print)						
Name		Address		Daytime Telephone Number	E-mail Address	
City		State	Zip Code	Evening Telephone Number		
SANDUSKY		OH				
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).						
VEHICLE INFORMATION						
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model	Model Year		
KM H W F 25 S 9 4 A		HYUNDAI	SONATA	2007		
Date Purchased	Dealer's Name and Telephone Number		Engine:	Fuel Type:		
6-25-12	COUNTRY IMPORTED MOTORS		No: Cylinders	GAS		
Original Owner	Dealer's City	State	Zip Code			
☐ NO	SANDUSKY	OH	44870			
Transmission Type	☒ Antilock Brakes	Powertrain	Multiple Failure:	Incident Date(s)		
AUTO	☒ Cruise Control	STANDARD	1	05-SEP-2012		
FAILED COMPONENT(S)/PART(S) INFORMATION						
Vehicle Component Code: 200000 WHEELS			Failure Mileage	Failure Speed		
PRESSURE STEM VALVE			66900	0		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE						
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)			
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment ☐ Prior Repair		Failure Location:			
Tire Component Code			Tire Failure Type:			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE						
Make:	Date Manufactured:	Model No./Name:				
Seat Type:	Installation System:					
Child Seat Component Code:	Failed Part:					
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)						
Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police		
☐ Yes ☒ No	☐ Yes ☒ No	0	0	N		
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).						
TL* THE CONTACT OWNS A 2007 HYUNDAI SONATA. THE CONTACT STATED THAT WHILE HAVING REGULAR MAINTENANCE PERFORMED ON HIS VEHICLE, THE TECHNICIAN NOTIFIED HIM THAT THE TIRE PRESSURE VALVE STEM BROKE. THE VEHICLE WAS TAKEN TO THE DEALER WHO VERIFIED THE FAILURE AND STATED THAT THE VALVE STEM NEEDED TO BE REPLACED. THE VEHICLE WAS REPAIRED. THE MANUFACTURER WAS NOT CONTACTED. THE FAILURE AND THE CURRENT MILEAGE WAS 66,900. THE VIN WAS NOT AVAILABLE.						
SEE ATTACHED SHEETS						
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY						
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.						

← FAILURE



← STEM INSIDE

SALT CORROSION
ALUM STEM
TO STEEL
VALVE CAP.

FROZEN
TWISTED OFF
STEEL VALVE
CAP

CUSTOMER #: 2063545

412959

Baumann Auto Group Norwalk, Inc.

226 Milan Ave., Norwalk, OH. 44857

Phone: (419) 668-3300

www.baumannautogroup.com

INVOICE

SANDUSKY, OH

HOME: CONT:N/A

BUS: CELL:

PAGE 1



SERVICE ADVISOR: 72 JAN SCHLACHTER

BUS: _____

CELL: _____

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
MAROON	04	HYUNDAI SONATA	KMHWF25S94A		67406/67407		
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
01JAN04 IS			17:00 27SEP12			CASH	27SEP12
01JAN04 DL							
R.O. OPENED		READY	OPTIONS: ENG:2.4_LITER				

12:47 27SEP12 13:51 27SEP12

LINE OPCODE TECH TYPE HOURS

LIST

NET

TOTAL

A INSTALL LEFT FRONT TIRE SENSOR AND CHECK ALL TIRE PRESSURES

TIRE TIRE REPAIR

1555 CPH 0.30

14.95 14.95

1 52933-3E000 VALVE-TPMS

63.18 63.18 63.18

PARTS: 63.18 LABOR: 14.95 OTHER: 0.00 TOTAL LINE A: 78.13

EST: 83.60

27SEP12 12:47 SA: 72

APT. TIME 1:00
 WORK DONE 2:47

1:47 Hr For
 REPAIR

PAID

SEP 27 2012

BY: [REDACTED] MT TYPE: Cash

IMPORTANT

THIS FACILITY CHARGES 6% OF THE TOTAL LABOR CHARGES UP TO A MAXIMUM OF \$20.00 FOR SHOP SUPPLIES AND/OR WASTE DISPOSAL.

Thank You!

BAUMANN AUTO GROUP NORWALK, INC.

In the event that you, the customer, authorize commencement but do not authorize completion of a repair or service, a charge will be imposed for disassembly, reassembly or partially completed work. Such charge will be directly related to the actual amount of labor or parts involved in the inspection, repair or service.

GENERAL MOTORS WARRANTS THEIR PARTS AND LABOR FOR 12 MONTH OR 12,000 MILES WHICHEVER OCCURS FIRST ON G.M. INSTALLED PARTS AND LABOR. (A COPY OF THE INVOICE MUST BE PRESENTED)

DISCLAIMER OF WARRANTIES: Any warranty on the products sold hereby are those made by the manufacturer. The seller, BAUMANN AUTO GROUP NORWALK, Inc., hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and BAUMANN AUTO GROUP NORWALK, Inc., neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of the vehicle or said products.

DESCRIPTION	TOTALS
LABOR AMOUNT	14.95
PARTS AMOUNT	63.18
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	78.13
LESS INSURANCE	0.00
SALES TAX	5.47
PLEASE PAY THIS AMOUNT	83.60

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

CUSTOMER SIGNATURE

ALL PARTS ARE NEW OR FACTORY REBUILT UNLESS SPECIFIED OTHERWISE.

CUSTOMER COPY

CUSTOMER #: 2063545

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DISCLAIMER OF WARRANTIES: Any warranty on the products sold hereby are those made by the manufacturer. The seller, BAUMANN AUTO GROUP NORWALK, Inc., hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and BAUMANN AUTO GROUP NORWALK, Inc., neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of the vehicle or said products.

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