

INFORMATION Redacted PURSUANT TO THE FREEDOM OF



U.S. Department of Transportation  
National Highway Traffic Safety Administration

DOT Auto Safety Hotline  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received OCT - 1 2012 06-SEP-2012	Repository <input type="checkbox"/>
	Reference No. 10474101

**OWNER INFORMATION (Type or Print)**

Name: [REDACTED]

Address: [REDACTED]

City: ESCANABA State: MI Zip Code: [REDACTED]

Daytime Telephone Number: [REDACTED] E-mail Address: [REDACTED]

Evening Telephone Number: [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 4S2DM58W5Y4 [REDACTED]		Make ISUZU	Model RODEO	Model Year 2000
Date Purchased	Dealer's Name and Telephone Number		Engine: No: Cylinders	Fuel Type:
Original Owner <input type="checkbox"/>	Dealer's City	State	Zip Code	
Transmission Type <input type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control	Powertrain	Multiple Failure:		Incident Date(s) 05-SEP-2012

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Vehicle Component Codes: 020000 SUSPENSION, 162000 STRUCTURE: BODY	Failure Mileage 150000	Failure Speed
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**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N
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**Narrative Description of Incident(S), Crash(es), and Injury(ies).**  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL\* THE CONTACT OWNS A 2000 ISUZU RODEO. THE CONTACT STATED THAT WHILE PERFORMING REGULAR SERVICE, THE MECHANIC TEST DROVE THE VEHICLE AND NOTICED THAT THE REAR END WAS SHAKING. THE VEHICLE WAS INSPECTED AND THE MECHANIC DETERMINED THAT THE REAR FRAME AND STABILIZER BAR WERE CORRODED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS ~~NOT~~ MADE AWARE OF THE FAILURE. THE APPROXIMATE FAILURE AND CURRENT MILEAGE WAS 150,000.

*The stabilizer bar bracket and frame rusted bad do to premature corrosion. Called Isuzu Public Relations and was told my problem was not part of the recall (10V-436) and they will not do anything about it.*

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

IMG\_0710 (960x720x16M jpeg)



IMG\_0709 (960x720x16M jpeg)



IMG\_0694 (640x480x16M jpeg)



rusted car 006 (4608x3456x16M jpeg)



IMG\_0700 (960x720x16M jpeg)



January 28, 2011

**ISUZU**  
DET-11-030

Ms. Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigation  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue, SE  
Washington, DC 20590

Re: Recall 10V-436; Additional Supplement to Isuzu's Part 573 Report

Dear Ms. Timian:

Consistent with our recent discussions, Isuzu Manufacturing Services of America, Inc. ("Isuzu"), is providing an amendment to the defect information report ("Part 573 report") provided to the Office of Defects Investigation ("ODI") in connection with Recall 10V-436, which addresses excessive corrosion in the vicinity of the forward mounting point brackets for the left or right rear suspension lower link in certain model year ("MY") 1998-2002 Isuzu Rodeo/Honda Passport vehicles and certain MY 2002 Isuzu Axiom vehicles. Specifically, in its description of the recall program pursuant to 49 CFR 573.6(c)(8), Isuzu stated that for vehicles in which little or no corrosion is observed in the area of the rear suspension lower link brackets at the time of the inspection, the areas will be treated with an anti-corrosion compound to reduce the likelihood of additional corrosion in those areas in the future. For vehicles in which corrosion has damaged either of the subject rear suspension lower link brackets and affected its connection to the vehicle's frame, reinforcement brackets will be installed on both sides of the vehicle. In addition, Isuzu advised ODI that in the rare event the corrosion in the vicinity of the subject brackets is so severe that the reinforcement bracket remedy would not be appropriate; Isuzu and Honda would develop an appropriate remedy.

Isuzu wishes to clarify that the "appropriate remedy" referred to above (i.e., the remedy applicable in the rare event that a reinforcement bracket cannot be installed or would not satisfactorily remedy the excessive corrosion in the area of the rear suspension lower link bracket), will be an offer to repurchase the vehicle at the Kelley Blue Book "Private Party" price. This is consistent with 49 U.S.C. § 30120(a)(1)(A)(iii), which specifies that a vehicle manufacturer may remedy a defect "by refunding the purchase price, less a reasonable allowance for depreciation. The actual price will vary, depending on the model year of the vehicle, its mileage, its trim level, and its overall condition (unrelated to any corrosion that may exist in the area of the rear suspension lower link brackets).

Consistent with the limitation specified in Isuzu's initial Part 573 report, for vehicles that were more than ten years old at the time of that report, which are not entitled to a free remedy under the statute, this repurchase remedy will only apply to vehicles presented to an Isuzu service facility or a Honda dealer, as applicable, within twelve (12) months of the date of mailing of the original owner notification letters.

Finally, because there appears to be some confusion on the part of some owners of vehicles covered by this recall, Isuzu wishes to take this opportunity to reiterate that this recall only addresses excessive corrosion in the vicinity of the forward mounting point brackets for the left or right rear suspension lower link in the covered vehicles. It does not address corrosion that may exist in other parts of the vehicle, and neither Isuzu nor Honda will provide a remedy for any such corrosion.

If you have any questions or require additional information, please contact me at 734-582-9262 or Scott Crafard of my staff at 734-582-9250.

Sincerely,

A handwritten signature in black ink, appearing to read "Jeffery A. Marsee". The signature is fluid and cursive, with a long horizontal stroke extending to the right.

Jeffery A. Marsee  
Vehicle Compliance  
Isuzu Manufacturing Services America, Inc.

[Redacted]  
Escanaba, MI  
[Redacted]

IRON MOUNTAIN MI 498

25 SEP 2012 PM 1 T



National Highway Traffic Safety Administration  
Office of Defects Investigations  
1200 New Jersey Avenue SE  
Washington, DC 20590

