


INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received OCT - 3 2012 06-SEP-2012	Repository <input type="checkbox"/>		Reference No. 10474100
OWNER INFORMATION (Type or Print)					
Name	[REDACTED]			Daytime Telephone Number	E-mail Address
Address	[REDACTED]			[REDACTED]	[REDACTED]
City	EASTON	State	MD	Zip Code	[REDACTED]
				Evening Telephone Number	Same as above
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model	Model Year	
1C4HJWEG5CL [REDACTED]		JEEP	WRANGLER	2012	
Date Purchased	Dealer's Name and Telephone Number		Engine:	Fuel Type:	
6-23-2012	Koons of Tysons, Inc. 703-356-0400		No: Cylinders	Reg. Unleaded	
Original Owner	Dealer's City	State	Zip Code		
<input checked="" type="checkbox"/>	Vienna	VA	22182	6	
Transmission Type	<input checked="" type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:		Incident Date(s)
Automatic	<input checked="" type="checkbox"/> Cruise Control				23-JUN-2012
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: ENGINE (PWS)				Failure Mileage	Failure Speed
				125	0
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment	Failure Location:			
	<input type="checkbox"/> Prior Repair				
Tire Component Code			Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:	Date Manufactured:	Model No./Name:			
Seat Type:	Installation System:				
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION					
<i>(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)</i>					
Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police	
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	0	0	N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2012 JEEP WRANGLER. THE CONTACT STATED THAT EXHAUST FUMES WERE EMITTED INTO THE VEHICLE. THE VEHICLE WAS TAKEN TO THE DEALER WHO WAS UNABLE TO DIAGNOSE THE FAILURE. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE WHO STATED THAT THEY WOULD INVESTIGATE FURTHER. THE FAILURE MILEAGE WAS 125 AND THE CURRENT 1,474. I took the vehicle to Fred Frederick Chrysler Jeep in Easton, MD. They stated it was not Exhaust Fumes but a strong odor on 2/6/01 of some type that they just don't know. I am scheduled to take it to a different shop in Salisbury MD per Bryan at Fred Frederick. My Appointment is on 9-28-2012.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.			ATTACH ADDITIONAL SHEETS IF NECESSARY		
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Very strong odor when accelerating to pull out or pass a vehicle. I would like to know what type of chemical smell I'm inhaling? Fred Frederick tried 2 times to find out but didn't have the experience to diagnose. It smells every time you accelerate. Very easy to duplicate.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

22

BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE



US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle has a safety defect?

If so:

Use the enclosed form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236

NHTSA

U.S. DEPARTMENT OF TRANSPORTATION
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
1200 NEW JERSEY AVENUE SE
WASHINGTON, DC 20077-9382

FRED FREDERICK CHRYSLER DODGE JEEP RAM
 8562 OCEAN GATEWAY
 EASTON, MD 21601
 (410) 822-2100
 YOUR FIVE STAR DEALER

89902

1473

EASTON		MD		VEHICLE IDENTIFICATION		MILEAGE OUT		DATE OUT		INVOICE NO.	
				1C4HJWEG5CL		1456		09/05/12		89902	
YEAR		MAKE		MODEL		COLOR		TAG NO.			
12		JEEP		WRANGLER U				00000			
CUST. NO.		LICENSE		HOME PHONE		WORK PHONE		STOCK NO.		PROD. DATE	
										00/00/00	
SERV. ADV.		TERMS		CASH							
CUST. LABOR RATE		DELIV. DATE		DELIV. MILES		MILEAGE IN		DATE IN		IN-SERV DATE	
90.00		00/00/00				1456		09/05/12		00/00/00	

SERVICE HOURS: MONDAY THRU FRIDAY 8AM-5PM
 THANK YOU, WE APPRECIATE YOUR BUSINESS
 THERE IS \$35.00 AND 1% PER MONTH FEE ON RETURNED CHECKS

Genuine Mopar Parts and Accessories Replacement Warranty
 is 12 months or 12,000 miles

LINE	OP. CODE	FAIL-CD	TECH	HOURS/QT	TYPE	AMOUNT
A						
Com Customer States noxious smell after a wot accel						
Cau Test drove, checked the adaptives and sensor reading. opened a star cse						
and a customer care.						
Cor Could not duplicate any abnormalities in any readings.						
0			A54			
Line Total.....						

Warranty Claim Type: W

Authorization Code:

Case #

TOTAL-CUSTOMER

NoCharge

*This was the first Attempt to fix. Bryan said
 to me that they reset the computer! He was
 contacting chrysler and he did smell the noxious smell!
 He told me that the smell was not Exhaust Fumes.*

CUSTOMER COPY - PAGE 01

Printed: 09/05/2012 @ 11:12

STATEMENT OF DISCLAIMER
 The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

 CUSTOMER SIGNATURE

On behalf of servicing dealer, I hereby certify that the information contained hereon is accurate unless otherwise shown. Warranty services described were performed at no charge to owner. There was no indication from the appearance of the vehicle or otherwise, that any part repaired or replaced under this claim had been connected in any way with any accident, negligence or misuse. Records supporting this claim are available for (1) year from the date of payment notification at the servicing dealer for inspection by manufacturer's representative.

 (SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

FRED FREDERICK CHRYSLER DODGE JEEP RAM
 8562 OCEAN GATEWAY
 EASTON, MD 21601
 (410) 822-2100
 YOUR FIVE STAR DEALER

90114

EASTON MD		VEHICLE IDENTIFICATION		MILEAGE OUT	DATE OUT	INVOICE NO.	
		1C4HJWEG5CL		1779	09/20/12	90114	
		YEAR	MAKE	MODEL	COLOR	TAG NO.	
		12	JEEP	WRANGLER U		00000	
CUST. NO.	LICENSE	HOME PHONE	WORK PHONE	STOCK NO.	PROD. DATE	SERV. ADV.	TERMS
					00/00/00	346	CASH
CUST. LABOR RATE	DELIV. DATE	DELIV. MILES	MILEAGE IN	DATE IN	IN-SERV DATE		
90.00	00/00/00		1771	09/20/12	00/00/00		

SERVICE HOURS: MONDAY THRU FRIDAY 8AM-5PM
 THANK YOU, WE APPRECIATE YOUR BUSINESS
 THERE IS \$35.00 AND 1% PER MONTH FEE ON RETURNED CHECKS

Genuine Mopar Parts and Accessories Replacement Warranty
 is 12 months or 12,000 miles

LINE	OP. CODE	FAIL-CD	TECH.	HOURS/QTY	TYPE	AMOUNT
A						
Com Customer States smell comes into the vents after a wot accel. Cau Test drove. Could not confirm any problems at this time. Cor I advised the customer that I would report my findings to chrysler.						
	0		A54			
Line Total.....						

Warranty Claim Type: W

Authorization Code:

TOTAL-CUSTOMER

NoCharge

*This was the second Attempt and all they (3) people
 did was test drive it and Bryan said he thought
 the smell was getting better. It's as if he drives
 this vehicle all the time. He suggested that I
 try another repair shop. I contacted Salisbury JEEP
 dealer and have appointment for 9-28-2012.*

CUSTOMER COPY - PAGE 01

Printed: 09/20/2012 @ 09:29

<p>STATEMENT OF DISCLAIMER</p> <p>The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.</p> <p>_____</p> <p>CUSTOMER SIGNATURE</p>	<p>On behalf of servicing dealer, I hereby certify that the information contained hereon is accurate unless otherwise shown. Warranty services described were performed at no charge to owner. There was no indication from the appearance of the vehicle or otherwise, that any part repaired or replaced under this claim had been connected in any way with any accident, negligence or misuse. Records supporting this claim are available for (1) year from the date of payment notification at the servicing dealer for inspection by manufacturer's representative.</p> <p>_____</p> <p>(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)</p>
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