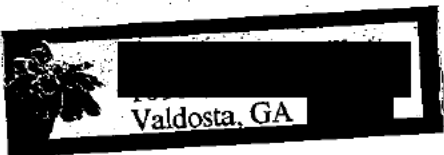
 U.S. Department of Transportation National Highway Traffic Safety Administration	<b>DOT Auto Safety Hotline</b> <b>Vehicle Owner's Questionnaire</b> To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
	Date Received OCT - 3 2012 06-SEP-2012		Repository <input type="checkbox"/> Reference No. 10474031	
<b>OWNER INFORMATION (Type or Print)</b>				
Name		Daytime Telephone Number		E-mail Address
Address		Evening Telephone Number		
City	State	Zip Code		
VALDOSTA	GA			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).				
<b>VEHICLE INFORMATION</b>				
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model	Model Year
2MEFM74W85X		MERCURY	GRAND MARQUIS	2005
Date Purchased	Dealer's Name and Telephone Number		Engine:	Fuel Type:
8-16-10	SWOPE (SAM) 503-499-3700		No: Cylinders	UN
Original Owner	Dealer's City	State	Zip Code	
<input type="checkbox"/>	Louisville Ky	KY	40291	
Transmission Type	<input type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:	Incident Date(s)
Automatic	<input checked="" type="checkbox"/> Cruise Control			06-AUG-2011
<b>FAILED COMPONENT(S)/PART(S) INFORMATION</b>				
Vehicle Component Code: LIGHTING (PWS)			Failure Mileage	Failure Speed
			47000	0
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b>				
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair		Failure Location:	
Tire Component Code	Tire Failure Type:			
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b>				
Make:	Date Manufactured:	Model No./Name:		
Seat Type:	Installation System:			
Child Seat Component Code:	Failed Part:			
<b>APPLICABLE INCIDENT INFORMATION</b> <i>(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)</i>				
Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	0	0	N
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).				
TL* THE CONTACT OWNS A 2005 MERCURY GRAND MARQUIS. THE CONTACT STATED THAT BOTH HEADLIGHTS WOULD FAIL SPORADICALLY OR WOULD NOT ILLUMINATE WHEN ENGAGED. NEITHER THE DEALER NOR THE MANUFACTURER WAS NOTIFIED OF THE ISSUE. THE VEHICLE WAS NOT REPAIRED. THE VIN WAS UNAVAILABLE. THE FAILURE MILEAGE WAS 47,000. Second Owner. Got CAR IN 2010. I AM ALMOST 80 YRS OLD & DID NOT DRIVE IT AT NIGHT UNTIL I MOVED TO GEORGIA IN 2011. THE LIGHTS WOULD WORK SOMETIMES & OTHERS NOT. GOT A NEW BATTERY & THOUGHT IT WAS OK. STARTED NOT WORKING AGAIN.				
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.			<b>ATTACH ADDITIONAL SHEETS IF NECESSARY</b>	
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.				

SAW ON-LINE ABOUT OTHER 2005 GRAND MARQUIS HAVING SAME PROBLEM. CALLED IN. DO NOT HAVE ANY REPAIR MONEY. ON SS.



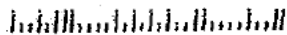
VALDOSTA GA 317

17 SEP 2012 10:00 A.M.



National Highway Traffic Safety Assn.  
1500 New Jersey Ave. SE  
Washington DC.

20590



att: NVS-216