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INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)

McKinney, TX

August 14, 2012

AUG 21 2012

Ford Motor Company
PO Box 6251
Dearborn, MI 48121-6251
Attention: Safety Recall Notice 11S25 / NHTSA Recall 12V-006

CL-10473404-9115

Ladies and Gentlemen:

I am submitting my original receipt for reimbursement for the replacement torque converter in compliance with the safety recall from Ford Motor Company and the National Highway Traffic Safety Administration. In June of 2011, I replaced the torque converter in my 2005 Ford Freestar van VIN 2FTZA54655B [REDACTED] for \$715.23, respectively. I do not have the towing charge receipt, since it was a cash transaction.

I want to thank you for your honesty and integrity concerning this recall. I must say that in all my dealing with car manufacturers and their respective dealers, the Ford Motor Company has never ceased to amaze me in the manner that it conducts its business. Always above board and fair with the consumer, and I hope that they always retain this quality. I will always remain a loyal and faithful customer whether I purchase new or used vehicles. The fact that you did not take the government handouts and remained a strong and potent company will be rewarded by the American public.

God Bless Ford Motor Company and the Republic.

Enclosure: Invoice and receipt
Cc: National Highway Traffic Safety Administration

Economy Transmission

Invoice

ECONOMY TRANSMISSION
1450 S. McDONALD
MCKINNEY, TX. 75069
(972) 562-8500

1450 S. McDonald
Mckinney, TX 75069-0000
Shop Phone: (972) 562-8500
Fax: (972) 562-8057

30074
Estimate Ref #18,294
Date Printed: 06/01/2011
Printed Time: 6:03 pm

Time Promised:

C O P Y
06/01/2011 18:05:05
Sale:

Transaction # 1
Card Type: UISA
Acc: *****
Entry: Swiped
Total: 715.23

Device ID: 2222
Reference No.: 08115282953
Auth.Code: 500
Respon. AUTH/TXT 500
Merchant number ***8388

2005 FORD FREESTAR V6 3.9L 238CID FI GAS N 6
VIN: 2FTZA54655B

License: Mileage In: 0 Date Written: 05/27/2011
Unit #: Mileage Out: 0 Written By:
DOM: Save Old Parts: No

Description	Technician	Qty	List	Extended
Work Requested - LABOR TO REPLACE TORQUE CONVERTER AND RESEAL TRANSMISSION		5.00	80.00	400.00
Torque Converter		1.00	185.00	185.00
PARTS TO RESEAL TRANSMISSION		1.00	85.00	85.00

CUSTOMER COPY

Includes free local tow (does not include carry out rebuilds), this includes all parts and labor at this shop for
are not warranted beyond that given by respective manufacturers. Customer abuse is not covered by
ade expect as listed on this invoice.

is Property Code

From the person or agent, acting on behalf of the person obligated to pay for the repair of the vehicle is subject to repossession in
accordance with Sec 9.503, Texas Buisness & Commerce Code, if a written payment for repair on the vehicle is stopped, dishonored for
lack of funds or because the maker has no account.

X
NO REFUND ON COUNTER SALES
THERE IS NO WARRANTY ON REPAIR ONLY TRANSMISSION

Payment Date	Type	Method	Amount
6/1/2011	Credit		715.23
Payment Totals:			\$715.23

Parts: \$270.00
Labor: \$400.00
Sublet: \$0.00
Misc: \$0.00

Hazmat: \$14.18
Supplies: \$8.10

Tax Total: \$22.95
Invoice Total: \$715.23
Less Paid: 715.23
Balance Due: \$0.00

I hereby authorize the above repair work to be done along with the necessary material and hereby grant you and/or your employees permission to operate the
car or truck herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby
acknowledged on above car or truck to secure the amount of repairs thereto.

Authorized By: Date: 6/1/11 Time:

Economy Transmission

Invoice

1450 S. McDonald

Mckinney, TX 75069-0000

Shop Phone: (972) 562-8500

Fax: (972) 562-8057

30074

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VIN: 2FTZA54655B

License:

Mileage In: 0

Date Written: 05/27/2011

Unit #:

Mileage Out: 0

Written By:

DOM:

Save Old Parts: No

MCKINNEY, TX

Home:

Cell:

Job Name	Description	Technician	Qty	List	Extended
Job #1					
Note/Title					
TORQUE CONVERTER					
Labor 1	Work Requested - LABOR TO REPLACE TORQUE CONVERTER AND RESEAL TRANSMISSION		5.00	80.00	400.00
Part	Torque Converter		1.00	185.00	185.00
Part	PARTS TO RESEAL TRANSMISSION		1.00	85.00	85.00

This is a local warranty only and includes free local tow (does not include carry out rebuilds), this includes all parts and labor at this shop for 12 months or 12,000 miles. Parts are not warranted beyond that given by respective manufacturers. Customer abuse is not covered by warranty. No other warranties are made except as listed on this invoice.

Notice Pursuant to Sec 70.001 Texas Property Code

I am the person or agent, acting on behalf of the person obligated to pay for the repair of the vehicle is subject to repossession in accordance with Sec 9.503, Texas Business & Commerce Code, if a written payment for repair on the vehicle is stopped, dishonored for lack of funds or because the maker has no account.

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Authorized By

Date

Time

McKinney Tx

NORTH TEXAS TRIPNO
DALLAS TX 750
24 AUG 2012 PM 13-1



National Highway Traffic Safety Administration
1200 New Jersey Ave, S.E.
Washington, D.C. 20590
Safety Recall Notice 11S25/NHTSA Recall 12V-006

20590

