

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received OCT 10 2012 28-AUG-2012	Repository ☐ Reference No. 10472829
OWNER INFORMATION (Type or Print)			
Name [REDACTED]		Daytime Telephone Number [REDACTED]	
Address [REDACTED]		E-mail Address [REDACTED]	
City EXETER	State RI	Zip Code [REDACTED]	Evening Telephone Number SAME
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at both front and rear driver's side 1GTHK29U51E [REDACTED]		Make GMC	Model 2500 SIERRA
Model Year 2001		Engine: No: Cylinders 8	Fuel Type: GASOLINE
Date Purchased 5-1-01	Dealer's Name and Telephone Number BANNER GMC NOW PAUL MASSE GMC		
Original Owner ☒	Dealer's City WATERFIELD	State RI	Zip Code 02880
Transmission Type AUTO	☒ Antilock Brakes ☐ Cruise Control	Powertrain 4.1 Gears 4WD	Multiple Failure: BRAKES, STARTER
			Incident Date(s) 26-AUG-2002
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Code: BRAKES (PWS) 4 BRAKE SYSTEM REPAIRS - LINES, CALIPERS, ROTORS IN 21,826 ORIGINAL MILES		Failure Mileage 3999 6200+	Failure Speed 20
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:	
Tire Component Code	Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Deaths 0
		Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).			
TL* THE CONTACT OWNS A 2001 GMC 2500. THE CONTACT STATED THAT WHILE DRIVING 20 MPH THE BRAKES FAILED. THE VEHICLES WAS TAKEN TO A DEALER WHO DIAGNOSE THAT THE BRAKE SYSTEM NEEDED TO BE REPLACED. THE FAILURE RECCURED 3 MORE TIMES AFTERWARDS IN WHICH THE BRAKE SYSTEM WAS REPLACED. THE FAILURE MILEAGE WAS 3,999 AND THE CURRENT MILEAGE WAS 22,000. THE VIN WAS NOT AVAILABLE. SEVERE BRAKE LINE QUALITY ISSUES. I HAVE 50S AND 60 EARS IN MY COLLECTION, BOUGHT THEM NEW, AND STILL HAVE THE ORIGINAL BRAKE LINES. TUBE WALL IS TOO THIN!			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.		ATTACH ADDITIONAL SHEETS IF NECESSARY	
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

GM NEEDS TO RADICALLY INCREASE THE BRAKE LINE
TUBING WALL THICKNESS AND PLATE THE LINES WITH ZINC.
ALSO, ANTI-SIZE NEEDS TO BE USED ON BRAKE MASTER
BLEEDERS TO PRECLUDE RUSTING IN PLACE.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

PROVIDENCE
RI 029

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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



Think your vehicle
has a safety defect?



If so:
Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236

NHTSA