

INFORMATION Redacted PURSUANT TO THE FREEDOM OF  
INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)

**From:** [Wells, Cynthia CTR \(NHTSA\)](#)  
**To:** [Nelson, Carla CTR \(NHTSA\)](#)  
**Subject:** FW: FW: NHTSA: Follow up to ODI Complaint: 10472733  
**Date:** Wednesday, October 31, 2012 9:08:36 AM

EQ-10472733-7435

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**From:** [REDACTED]  
**Sent:** Thursday, October 25, 2012 10:27 AM  
**To:** EVOQ (NHTSA)  
**Subject:** RE: FW: NHTSA: Follow up to ODI Complaint: 10472733

Good Morning,

Is it possible to get an update on the research being done on this complaint?

Thanks,  
[REDACTED]

-----Original Message-----

**From:** [REDACTED]  
**Sent:** Sep 20, 2012 2:15 PM  
**To:** [EVOQ@dot.gov](mailto:EVOQ@dot.gov)  
**Subject:** RE: FW: NHTSA: Follow up to ODI Complaint: 10472733

First off, I'd like to make sure the researcher understands this complaint is about tires rather than a vehicle, but those tires were on the trailer listed under vehicle information.

Tire Brand / Size: Carlisle Tire 235 / 85 / R16 AQ10  
Tires Purchased: March 2009  
Dealer Where Purchased: GT Tire - 7257 Broad Street, Pataskala, OH 43062  
Dealer Telephone Number: (740)927-7226  
Original Tire Owner: Me [REDACTED]  
Engine: N/A  
Fuel Type: N/A  
Transmission Type: N/A  
Incident Dates (Multiple - Please See Additional Case Details)  
Approximate Mileage Put on Trailer Per Year: 4000-6000 Miles  
Tire Warranty Expired: March 2011  
Approximate Mileage on Tires: 12,000

**Additional Case Details:**

1. 5/8/11 - Driver Side / Rear Tire flat on interstate 71 North (just north of Cincinnati). Changed tire to spare, but was on traffic side so very dangerous for us as we had heavy / fast traffic right at our backs.
2. 8/3/12 - Passenger Side / Front Tire blew on Interstate 75 in Michigan - same situation as first tire incident. I was able to pull to the side of the road but just barely due to a guardrail. I changed the tire to my spare and made the rest of the trip, but was dangerous because of location.
3. 8/5/12 - Driver Side / Front Tire blew on Interstate 465 which is the outerbelt for Toledo Ohio. Very dangerous location due to heavy traffic with rig shaking everytime a tractor trailer drove by. I had to call US Rider and sit for 1.5 hours waiting for a tire company to come out and replace the blown tire. I, my horses, and the tire person were in peril due to closeness of traffic. Also, when this tire blew, all rubber stripped off the tire and tore out all wiring and caused trailer damage. From this point forward, I had no brake lights, turn signals, or brake control and had an additional 100 miles or more to travel to get home.
4. 8/5/12 - Passenger Side / Rear Tire blew on State Route 23 just south of Marion. I was close to a roadside rest so was able to get off the highway to a safe location, but again sat for

2 hours waiting for a tire company to come replace the bad tire.

Bottom line - I use my trailer 6-8 times a year and am fastidious with care. My trailer is serviced yearly and I check tire pressure before pulling out onto the road - everytime. I even had the tire person at the Toledo blowout check pressure again to ensure I wasn't low before trying to continue the drive home. All four tires went bad or blew for this brand putting me, my horses, my passengers, and all service personnel in danger.

**Please note that I've also done additional internet research on this Carlisle tire brand / size, and have found several stories similar to my own with multiple blowouts in one trip. I appreciate the consideration of a recall on this product, and feel Carlisle should be working with the consumer market on repairs.**

I've also reached out to the tire manufacturer and was denied any restitution for the four replacement tires I had to purchase and the money I had to spend on trailer repairs.

I've got multiple pictures of all tires if needed.

Thank You,

[REDACTED]

-----Original Message-----

From: [EVOQ@dot.gov](mailto:EVOQ@dot.gov)

Sent: Sep 19, 2012 9:55 AM

To [REDACTED]

Subject: RE: FW: NHTSA: Follow up to ODI Complaint: 10472733

Good Morning,

You may either email us with the information that needs to be added or edited, or you may print out the complaint and write in any changes or additions and mail it back to us at:

NHTSA Attn: NVS-216

1200 New Jersey Avenue, SE

Washington, DC 20590

I am very sorry for the inconvenience that you cannot correct or add to the pdf file. Unfortunately that is the only way we can send out the document. Please let me know if you have anymore questions.

Thank you

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**From:** [REDACTED]

**Sent:** Monday, September 17, 2012 10:21 AM

**To:** EVOQ (NHTSA)

**Subject:** Re: FW: NHTSA: Follow up to ODI Complaint: 10472733

Should I be adding info to the Adobe Connect document? The document won't allow me to edit it?

-----Original Message-----

From: [EVOQ@dot.gov](mailto:EVOQ@dot.gov)

Sent: Sep 12, 2012 8:26 AM

To: [REDACTED]

Subject: FW: NHTSA: Follow up to ODI Complaint: 10472733