

 <p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>		<p>INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) DOT Auto Safety Hotline</p> <p>Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline</p>		<p>FOR AGENCY USE ONLY 100148</p>	
<p>Date Received: Oct 10 2012</p>		<p>Repository <input type="checkbox"/></p>		<p>Reference No. 10471792</p>	
<p>21-AUG-2012</p>		<p>Daytime Telephone Number</p>		<p>E-mail Address</p>	
<p>Evening Telephone Number</p>		<p>OWNER INFORMATION (Type or Print)</p>			
<p>Name</p>		<p>Address</p>		<p>City SAINT PETERS State MO Zip Code</p>	
<p>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</p>					
<p>VEHICLE INFORMATION</p>					
<p>17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1G2AL15F877</p>		<p>Make PONTIAC</p>	<p>Model G5</p>	<p>Model Year 2007</p>	
<p>Date Purchased May/2007</p>	<p>Dealer's Name and Telephone Number SUNTRUP BUICK GMC 636-939-0800</p>		<p>Engine: No: Cylinders</p>	<p>Fuel Type: UNLEADED</p>	
<p>Original Owner <input checked="" type="checkbox"/></p>	<p>Dealer's City ST PETERS</p>	<p>State MO</p>	<p>Zip Code 63376</p>		
<p>Transmission Type</p>	<p><input type="checkbox"/> Antilock Brakes</p>	<p>Powertrain</p>	<p>Multiple Failure:</p>	<p>Incident Date(s) 10-JUL-2012</p>	
<p><input type="checkbox"/> Cruise Control</p>					
<p>FAILED COMPONENT(S)/PART(S) INFORMATION</p>					
<p>Vehicle Component Code: FUEL/PROPULSION SYSTEM (PWS)</p>			<p>Failure Mileage 73000</p>	<p>Failure Speed</p>	
<p>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</p>					
<p>Tire Make</p>		<p>Tire Model (Name or Number)</p>		<p>Tire Size (Example P215/65R15)</p>	
<p>DOT No. (Example: DOTM9ABC036)</p>		<p><input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair</p>	<p>Failure Location:</p>		
<p>Tire Component Code</p>			<p>Tire Failure Type:</p>		
<p>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</p>					
<p>Make:</p>		<p>Date Manufactured:</p>		<p>Model No./Name:</p>	
<p>Seat Type:</p>		<p>Installation System:</p>			
<p>Child Seat Component Code:</p>		<p>Failed Part:</p>			
<p>APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)</p>					
<p>Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>	<p>Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>	<p>Number of Persons Injured 0</p>	<p>Number of Deaths 0</p>	<p>Reported to Police N</p>	
<p>Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).</p>					
<p>TL* THE CONTACT OWNS A 2007 PONTIAC G5. THE CONTACT STATED THAT THE OWNER OF THE VEHICLE WOULD SMELL GASOLINE ABNORMALLY FROM THE INTERIOR OF THE VEHICLE. THE OWNER TOOK THE VEHICLE TO A REPAIR SHOP TO GET INSPECTED WHERE THEY STATED THAT THE FUEL PUMP MODULE NEEDED TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOTIFIED AND STATED THAT THE VEHICLE WOULD NOT BE REPAIRED UNDER NHTSA CAMPAIGN ID NUMBER: 09V419000 (FUEL SYSTEM, GASOLINE:DELIVERY:FUEL PUMP). THE FAILURE MILEAGE WAS 73,000.</p>					
<p>Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.</p>			<p>ATTACH ADDITIONAL SHEETS IF NECESSARY</p>		
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I had been smelling gas in my car as I drove. We had a long heat wave in St Louis. The shop I go to found that there was a recall; however, it was for vehicles in certain states (southern). The dealer told them to bring it in but was then told the recall did not apply in Missouri. My mechanic brought my car back to his shop and made the repairs and cheaper too.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE. Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

SAINT LOUIS, MO 63103
03 OCT 2012 PM 7:11

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



Think your vehicle has a safety defect?



**If so:
Use the enclosed form to file a report.**

**or visit:
www.safercar.gov**

**or call:
Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration



ALL PARTS INSTALLED ARE NEW UNLESS SPECIFIED OTHERWISE

DNK AUTOMOTIVE, LLC

96 Harvest Dr.
ST. PETERS, MO 63304
636-244-3446

004370

P.1

636-244-3447

Oct 03 12 12:27P
PRINTED IN U.S.A.

QUAN.	PART NO.	DESCRIPTION	SALE AMOUNT
2	265-1633	LINK PINS	10812
1	27082	FILTER	500
4	5W30	ENG. OIL	1396
	265-1633	LINK PINS	
1	3980	Fuel filter	3026
1	ACPMU1970	Fuel pump module ASSM	33306

pd. # 300⁰⁰ 8-26-12 VISA
pd # 200⁰⁰ 9-17-12 VISA

NAME: [REDACTED] DATE: 8-18-12

ADDRESS: [REDACTED]

CITY: [REDACTED] PHONE WHEN READY? [REDACTED]

YEAR: 07 TYPE OR MODEL: Pontiac G5 MOTOR NO: 1G2AL15F877 SERIAL NUMBER: [REDACTED] LICENSE NUMBER: [REDACTED] ODOMETER: 74527

OPER. NO.	REPAIR ORDER - LABOR INSTRUCTIONS	ORDER WRITTEN BY
	LUBRICATE <input type="checkbox"/> CHANGE OIL <input type="checkbox"/> FLUSH TRANS. <input type="checkbox"/> FLUSH DIFF. <input type="checkbox"/> WASH <input type="checkbox"/> POLISH <input type="checkbox"/>	
	- CK. vibration at 60 mph LOF	500
	- CK. clunking in front + rear	
	- CK. GAS smell - drop tank down Alignment	N/C
	- Replace front sway bar links	4500
	- Replace fuel pump ASSM. + fuel filter	15000

TOTAL PARTS		49040
ESTIMATE AMOUNT	PARTS LABOR	
ADD'L AUTH. AMT.	TIME	BY
ADD'L AUTH. AMT.		
ADD'L AUTH. AMT.		
ESTIMATE TOTAL		

I HEREBY AUTHORIZE THE ABOVE REPAIR WORK TO BE DONE, ALONG WITH NECESSARY MATERIALS. YOU AND YOUR EMPLOYEES MAY OPERATE ABOVE VEHICLE FOR PURPOSES OF TESTING, INSPECTION OR DELIVERY AT MY RISK. AN EXPRESS MECHANIC'S LIEN IS ACKNOWLEDGED ON ABOVE VEHICLE TO SECURE THE AMOUNT OF REPAIRS THERETO. YOU WILL NOT BE HELD RESPONSIBLE FOR LOSS OR DAMAGE TO VEHICLE OR ARTICLES LEFT IN VEHICLE IN CASE OF FIRE, THEFT, ACCIDENT OR ANY OTHER CAUSE BEYOND YOUR CONTROL.

AUTHORIZED BY: [REDACTED]
RECEIVED BY: [REDACTED]

GAL. GASOLINE @
QTS. OIL @
LBS. GREASE @

TOTAL GAS - OIL - GREASE

TOTAL LABOR	200 00
TOTAL PARTS	490 40
GAS, OIL, GREASE	
SPECIAL REPAIRS	
ENVIRONMENTAL CHARGES	
STATE TAX	3703
TOTAL AMOUNT	71743

Unless otherwise provided by law, the seller (above named dealership) hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products.