



U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

1200 New Jersey Avenue, SE
Washington, DC 20590

September 6, 2012

[REDACTED]
Marshfield, MA [REDACTED]

NVS-216 mec
Ref. No. 10471124

Dear [REDACTED]

Thank you for your correspondence concerning your model year (MY) 2001 Mitsubishi Montero vehicle. Your correspondence was received by the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or motor vehicle equipment when our investigations indicate that they contain safety defects in their design, construction, or performance. We also monitor the adequacy of manufacturers' recall campaigns. In order for the agency to initiate an investigation, we look carefully at the body of consumer complaints and other available data to determine whether a defect trend may exist. We do not have authority to act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

You indicate that the ABS warning light, appeared on the instrument panel of your MY 2001 Mitsubishi Montero vehicle. In addition, you heard a sound that was similar to a horn. Your mechanic advised you that the hydraulic brake booster accumulator was leaking and Mitsubishi has a recall to remedy this problem (NHTSA Safety Recall Campaign No. 01V-254). However, you were told by Mitsubishi Customer Relations department that your vehicle identification number (VIN) was not included in the recall. You are requesting Mitsubishi to cover the cost of repair.

In order for us to assist you further we need the VIN of your MY 2001 Mitsubishi Montero to determine inclusion into the recall. NHTSA Safety Recall Campaign No. 01V-254 involved certain MY 2001 through MY 2002 Mitsubishi Montero vehicles manufactured between December 12, 1999, through June 20, 2001. The recall included 32,020 vehicles, VIN range starting at JA4MW51R1J [REDACTED] ending at VIN JA4MW51R32J [REDACTED]

If your VIN falls within the stated range please complete the enclosed Vehicle Owner's Questionnaire (including your 17 digit VIN) and return it to my attention with any other supporting documentation. The information you provided has been entered into our database and will be considered with future reports to identify any safety defect trends that may require our attention. For your information, the NHTSA investigation and recall process can be found on our web site at www.nhtsa.gov.

Sincerely yours,

A handwritten signature in cursive script that reads "Randy Reid".

Randy Reid, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement