

AUG - 9 2012

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CL-10471045-4081

Administrator
National Highway Traffic Safety Administration,

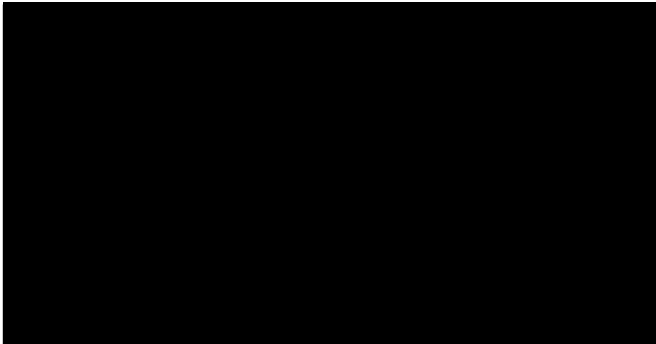


I had my 2005 Toyota Tundra LTD repaired at Maui Toyota on July 20,2012. According to the mechanic's report the secondary air pump, secondary air switching valve, bank 1 and bank 2 no.2 secondary air switching valves were replaced. "All clogged with insulation foam and stuck to valve seats keeping valves open." My secondary air inlet hose was also replaced "due to hose being hard because of heat under intake manifold."

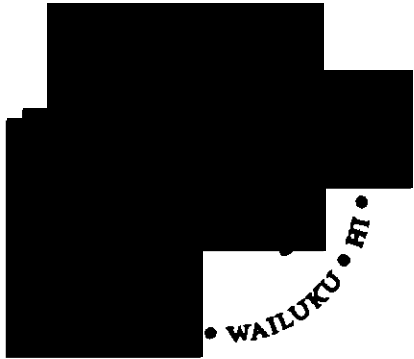
Further research about air induction pump design flaws on Toyota vehicles revealed a nationwide problem affecting Tundras up until the 2010 model. I learned about the warranty offered by Toyota for 2007 to 2010 models and reimbursement (up to \$4,000) for customers who have already had this design flaw repaired. My truck is a 2005 model but I have the same exact problem. It's my understanding that the filter in the air induction pump is made out of foam, which melts over time, causing the hose to become hard, the valves to be stuck open, and the pump to be clogged, all contributing to the engine not being able to cool properly and leading to loss of power and ultimately destroying the engine.

If the design flaw is this destructive, why isn't my model covered? Why weren't all Toyota Tundra owners warned about this safety issue? I feel this is a concern that the National Highway Traffic Safety Administration needs to be aware of. Toyota should be required to recall this defective part in ALL models that are affected. Since this problem has happened to me I have told every Tundra and Sequoia owner I know. I think they have a right to know that they are likely headed for a \$3734 repair (price of mine) so that they can consider the option of selling the vehicle before they are faced with such an expensive repair.

I bought this Toyota because I trusted the Toyota name: it's durability, reliability, and quality. I was stunned to learn of this design flaw and disturbed that I was not covered under the warranty that covers the same problem in other models. I deserve to be reimbursed for the cost of my repair because this problem was Toyota's design flaw and not a result of neglect or lack of servicing. Your assistance in this matter is greatly appreciated.



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