

CAC@CHEVROLET.COM
CONSUMER SUPPORT TEAM
KARINA

ESIS/GM CENTRAL CLAIMS UNIT
INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA) 5 U.S.C. 552(B)(6)
AUG 9 2012

SERVICE REQUEST NO. 71-1088755875

CHEVY FILE NO. 71-895579644

RECALL 12V288 & 12V289, JULY 2012, VIN 1G1PC5SH0B7 [REDACTED]

DEAR KARINA

ON OUR WAY HOME FROM THE CHEVY STORE (20mi) ON 12/2/10
THE QUART OF SPECIALLY FORMULATED CHEVY OIL IN THE BELLY PAN WAS
VAPORIZED INTO THE NEW CRUZE. MY WIFE AND I WERE ENGULFED WITH
POISONOUS TOXIC FUMES FOR 30 MINUTES BEFORE WE REALIZED THE
NEED TO EXIT THE CRUZE.

OUR DOCTOR COULD NOT FIGURE OUT MY ABDOMINAL
DISTRESS PROBLEMS. FOR MONTHS AFTER THIS INCIDENT MY
URINE AND STOOL HAD THE AWFUL ODOR OF DIESEL FUEL. I GOT
PRESCRIPTION MEDICATION TO NO AVAIL, MAY 2011. I ALSO HAD
PROFUSE SWEATING.

ATTACHED IS TABULATION OF TREATMENT AND DATES
FROM HEALTH CARE RECOVERIES OF LOUISVILLE, KY

MY WIFE SUFFERED NERVOUS EXHAUSTION. IN
MARCH 2011 SHE WAS SPITTING BLOODY TISSUE. THE DOCTOR
IN THE HOSPITAL KING WARD OPERATED, REPAIRED HER
ULCERS AND GAVE HER BLOOD TRANSFUSIONS AND MEDICATION
GM/CHEVY SHOT ME OFF VIA phone call 7/28/11 AFTER MONTHS OF WRITTEN
COMMUNICATION.



[REDACTED]
Finleyville, PA [REDACTED]



Finleyville, PA

PITTSBURGH PA 150

03 AUG 2012 PM 7.1



ADMINISTRATOR
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WASHINGTON, DC 20590

20590



To protect the privacy of individuals, NHTSA does not make medical records available to the public without authorization. For this reason, documents falling into this category have not been included in this complaint record.