

 U.S. Department of Transportation National Highway Traffic Safety Administration	DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline			FOR AGENCY USE ONLY 100148	
	Date Received OCT 10 2012 10-AUG-2012		Repository <input type="checkbox"/> Reference No. 10470125		
OWNER INFORMATION (Type or Print)					
Name			Daytime Telephone Number		E-mail Address
Address			Evening Telephone Number		N/A
City	State	Zip Code	SAME		
ARUNDEL	ME				
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located on the bottom of windshield on driver's side		Make	Model	Model Year	
SN PET 48C 24A		HYUNDAI	SONATA	2006	
Date Purchased	Dealer's Name and Telephone Number		Engine:	Fuel Type:	
JAN 2010	ARUNDEL Auto 207-282-1504		No: Cylinders 6	GAS	
Original Owner <input type="checkbox"/>	Dealer's City	State	Zip Code		
	ARUNDEL	ME	04041		
Transmission Type	<input checked="" type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:		Incident Date(s)
	<input checked="" type="checkbox"/> Cruise Control		Head lights elect. system		MAR 2012 07-MAY-2012
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 110000 ELECTRICAL SYSTEM			Failure Mileage	Failure Speed	
			79011	N/A	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair		Failure Location:		
Tire Component Code			Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:	Date Manufactured:	Model No./Name:			
Seat Type:	Installation System:				
Child Seat Component Code:	Failed Part:				
APPLICABLE INCIDENT INFORMATION <i>(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)</i>					
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2006 HYUNDAI SONATA. THE CONTACT STATED THAT THE VEHICLE WAS HARD TO START AND ONCE STARTED, IT WAS RESISTANT TO BE TURNED OFF. THE CONTACT TOOK THE VEHICLE TO THE DEALER AND WAS TOLD THAT A FUSE IN THE JUNCTION BOX WITHIN THE STEERING WHEEL HAD BLOWN AND NEEDED TO BE REPLACED. THE DEALER COULD NOT REPLACE THE FAILED FUSE AND HAD TO REPLACE THE ENTIRE JUNCTION BOX. THE MANUFACTURER ADVISED THE CONTACT THAT THE JUNCTION BOX WAS NOT UNDER WARRANTY AND PROVIDED NO ASSISTANCE. THE VIN WAS NOT AVAILABLE. THE FAILURE MILEAGE WAS UNKNOWN, BUT THE CURRENT MILEAGE WAS 85,000. <i>FOR SEVERAL DAY I had problems turning off head lights</i> <i>last TIME it failed I took it back to Dealer Invoice enclosed</i>					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.			ATTACH ADDITIONAL SHEETS IF NECESSARY		
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

After several failures I felt this was a
hazardous safety hazard that is why I called
your Department.



ATTACH ADDITIONAL SHEETS IF NECESSARY.

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

50. MAINE P00C 411

20 SEP 2012 PM 2 L

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC
POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle
has a safety defect?



If so:
Use the enclosed
form to file a report.

or visit:
www.safercar.gov

or call:
Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration



HOLDAN 100-100-100-100

MATERIALS ADDITIONAL

FOR LABOR ONLY

ESTIMATES ARE

20431	1	91950-31050 Junction	36431
FROM BACK - (USE ADDITIONAL PAGES)			
TOTAL PARTS			36431
OUTSIDE - SUBLET REPAIRS			
TOTAL SUBLET REPAIRS			
TIRE ACCESSORIES			
SHOP SUPPLIES			
TOTAL SUPPLIES & TIRES			

ARUNDEL AUTO SERVICE, INC.

642 Elm Street
BIDDEFORD, MAINE 04005
207-282-1504 or 1505

23130

DATE: 3/14/12

PLATE: 90466

VEHICLE MAKE: 06-Hyundai

VEHICLE MODEL: Sonata

DESCRIPTION OF REPAIR	AMOUNT
Chk Eye Parking Lights	
Stamping on	
Test System Junction Block	
15 Amp	
Reasonable Drash +	
Install new BSA	

CUSTOMER'S ACKNOWLEDGEMENT

I hereby authorize the above repair work to be performed on my vehicle and agree to pay for the same. I understand that the amount of repair work on above vehicle is shown the amount of repair work on above vehicle for which I shall be liable in the event of damage to the vehicle or its contents caused by theft, fire, vandalism or other cause.

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Thank You

TOTAL LABOR	140.00
TOTAL PARTS	364.31
TOTAL SUPPLIES & TIRES	
DISPOSAL CHARGES	
TAX	
TOTAL	504.31
PAID	18.21
BALANCE DUE	512.52