

 <p>DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline</p>				<p>FOR AGENCY USE ONLY 100148</p>			
<p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>				<p>Date Received OCT 10 2012</p>		<p>Repository <input type="checkbox"/></p>	
				<p>06-AUG-2012</p>		<p>Reference No. 10469362</p>	
<p>OWNER INFORMATION (Type or Print)</p>							
<p>Name [REDACTED]</p>				<p>Daytime Telephone Number [REDACTED]</p>		<p>E-mail Address [REDACTED]</p>	
<p>Address [REDACTED]</p>				<p>Evening Telephone Number [REDACTED]</p>			
<p>City SPRINGFIELD</p>		<p>State MO</p>		<p>Zip Code [REDACTED]</p>			
<p><i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i></p>							
<p>VEHICLE INFORMATION</p>							
<p>17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1G4HP54K814 [REDACTED]</p>				<p>Make BUICK</p>		<p>Model LESABRE</p>	
				<p>Model Year 2001</p>			
<p>Date Purchased 9/22/01</p>		<p>Dealer's Name and Telephone Number Pinegar</p>				<p>Engine: No: Cylinders 6</p>	
<p>Original Owner <input checked="" type="checkbox"/></p>		<p>Dealer's City Branson</p>		<p>State MO</p>		<p>Zip Code 6</p>	
<p>Transmission Type Auto</p>		<p><input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control</p>		<p>Powertrain</p>		<p>Multiple Failure: transmission - 30,000 mi window motors (3 or 4) dashboard separation</p>	
						<p>Incident Date(s) 17-JUN-2011</p>	
<p>FAILED COMPONENT(S)/PART(S) INFORMATION</p>							
<p>Vehicle Component Code: 162000 STRUCTURE: BODY</p>						<p>Failure Mileage 50000</p>	
						<p>Failure Speed 0</p>	
<p>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</p>							
<p>Tire Make</p>		<p>Tire Model (Name or Number)</p>			<p>Tire Size (Example P215/65R15)</p>		
<p>DOT No. (Example: DOTM19ABC036)</p>		<p><input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair</p>		<p>Failure Location:</p>			
<p>Tire Component Code</p>					<p>Tire Failure Type:</p>		
<p>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</p>							
<p>Make:</p>		<p>Date Manufactured:</p>			<p>Model No./Name:</p>		
<p>Seat Type:</p>		<p>Installation System:</p>					
<p>Child Seat Component Code:</p>		<p>Failed Part:</p>					
<p>APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)</p>							
<p>Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>		<p>Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>		<p>Number of Persons Injured 0</p>		<p>Number of Deaths 0</p>	
						<p>Reported to Police N</p>	
<p>Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).</p>							
<p>TL* THE CONTACT OWNS A 2001 BUICK LESABRE. THE CONTACT STATED THAT THE DASHBOARD HAD BEGUN ^{began} SEPARATING FROM THE STEERING WHEEL. THE VEHICLE WAS TAKEN TO THE DEALER WHO STATED THAT THE FAILURE WAS CAUSED BY THE HEAT AND TEMPERATURE CHANGES, WHICH DETERIORATED THE MATERIAL. THE VEHICLE WAS NOT REPAIRED AND THE DEALER OFFERED NO FURTHER ASSISTANCE. THE MANUFACTURER WAS NOTIFIED WHO STATED THAT THE VEHICLE WAS NOT UNDER WARRANTY AND TO HAVE THE VEHICLE TAKEN BACK TO THE DEALER WHERE THE VEHICLE WAS PURCHASED FOR A DIAGNOSTIC. THE FAILURE MILEAGE WAS 50,000 AND THE CURRENT MILEAGE WAS 61,000.</p> <p><i>Many other LeSabres manufactured between '00 and '03 have the same problem. I have documentation and so do you, Buick will not admit there is a design problem or a problem at the manufacturing facility.</i></p>							
<p>Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.</p>				<p>ATTACH ADDITIONAL SHEETS IF NECESSARY</p>			
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>							

