

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline				FOR AGENCY USE ONLY 100148	
				Date Received 06-AUG-2012 SEP 10 2012	Repository ☐ Reference No. 10469298
OWNER INFORMATION (Type or Print) Name: [REDACTED] Address: [REDACTED] City: JEFFERSON CITY State: MT Zip Code: [REDACTED]				Daytime Telephone Number: [REDACTED] Evening Telephone Number: [REDACTED] E-mail Address: [REDACTED]	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 5B4MP67G773 [REDACTED]			Make WORKHORSE B.I.L	Model W22	Model Year 2007 2008
Date Purchased 04 JAN 08	Dealer's Name and Telephone Number Pretz Rite Marine 406-34-4800		Engine: No: Cylinders 8	Fuel Type: GAS	
Original Owner ☒	Dealer's City MISSOULA MT. 59808	State MT	Zip Code 59808		
Transmission Type ALLISON	☐ Antilock Brakes ☒ Cruise Control	Powertrain workhorse	Multiple Failure: Brakes	Incident Date(s) 06-JUL-2011	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: BRAKES (PWS)			Failure Mileage 20000	Failure Speed 60	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15) 22.5		
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location: 9.9 miles east MISSOULA MT.			
Tire Component Code			Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION					
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available). TL* THE CONTACT OWNS A 2007 WORKHORSE CHASSIS W22 EQUIPPED ON A 2008 FLEETWOOD PACE ARROW RV. THE CONTACT WAS DRIVING APPROXIMATELY 60 MPH WITH THE CRUISE CONTROL ACTIVATED WHEN THE VEHICLE CAME TO A COMPLETE STOP, BUT THE ENGINE DID NOT STALL. THE FAILURE RECURRED SEVEN TIMES. THE VEHICLE WAS TAKEN TO AN AUTHORIZED DEALER WHO REPLACED THE CALIPERS AND BRAKE FLUID. THE SAME DAY THE VEHICLE WAS REPAIRED THE FAILURE RECURRED. THE VEHICLE WAS IN THE PROCESS OF BEING REPAIRED FOR THE MOST RECENT FAILURE. THE CONTACT STATED THE VEHICLE WAS PREVIOUSLY REPAIRED IN 2009 UNDER NHTSA CAMPAIGN ID NUMBER 09V110000 (SERVICE BRAKES, HYDRAULIC). THE MANUFACTURER WAS NOTIFIED OF THE PROBLEM. THE APPROXIMATE FAILURE MILEAGE WAS 20,000. THE VIN WAS NOT AVAILABLE.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

warranties, and any implied warranty of merchantability or fitness for a particular purpose.

8. ALL USED VEHICLES ARE SOLD:

_____ AS IS: No express warranties are given and no affirmation by seller, by words or actions will constitute a warranty. The vehicle being sold is sold on an "AS IS" basis. THE ENTIRE RISK AS TO THE QUALITY AND PERFORMANCE OF THE VEHICLE IS WITH THE BUYER. SHOULD THE VEHICLE PROVE DEFECTIVE FOLLOWING ITS PURCHASE, THE BUYER AND NOT BRETZ RV & MARINE ASSUMES THE ENTIRE COST OF ALL NECESSARY SERVICING OR REPAIR.

_____ APPLIANCE CHECK: I understand that this vehicle is being sold "AS IS," as described above, with the exception that certain listed items will be in operational order. I have received a copy of the items that will be operational and understand that no other systems, or functions will be guaranteed.

_____ 30 DAY LIMITED WARRANTY: I understand that this vehicle is being sold "AS IS," as described above, with the exception that certain listed items will be in operational order at delivery and will be guaranteed to continue to be operational for 30 (thirty) days, or 1,000 (one thousand) miles, whichever comes first. I understand a deductible applies to the repairs of these listed items under this 30 day warranty. 50% deductible per visit. I understand that repairs must be performed at Bretz RV & Marine or pre-authorized in the event of the repair needing to be completed at an alternate location.

9. _____ I understand that I am responsible for any difference in the actual payoff of my trade and the amount allowed for payoff on my security agreement. I also understand that the pay-off on my trade will be paid within 10 days of the date that BRETZ RV & MARINE has received the funds on my new purchase.

10. _____ I understand that the federal certification label on the multi stage manufactured motorhome offered for sale by BRETZ RV & MARINE shows the month and year of the chassis manufacture and the month and year the vehicle was completed. The motorhome manufacturer has designated this vehicle as a 2008 year model.

11. _____ I understand that there are no loaner RV's and/or Boats available.

12. _____ I understand that I must furnish my own insurance to protect this vehicle.

Please do not accept delivery of this vehicle unless all phases of the sale are made completely clear to you. Please do not hesitate to ask if you have any questions.

PURCHASER'S SIGNATURE

PURCHASER'S SIGNATURE

MANAGER



4800 Grant Creek Road
Missoula, MT 59808

01/03/08

CUSTOMER NAME

PHONE

DATE

JEFFERSON CITY

ADDRESS

CITY

STATE

ZIP

IT IS THE SINCERE DESIRE OF OUR DEALERSHIP TO GIVE OUR CUSTOMERS THE FINEST POSSIBLE SERVICE. IT IS ALSO OUR DESIRE TO HAVE NO MISUNDERSTANDING REGARDING ANY PART OF OUR SALES TRANSACTIONS. WE THEREFORE REQUEST THAT YOU, THE CUSTOMER, ANSWER THE FOLLOWING:

INITIALS

1. I have purchased a ^{XX} New ☐ Used ☐
2008 PACE ARROW 36D 20144

YEAR

MAKE

MODEL DESCRIPTION

STOCK #

5B4MP67G773

ID #

I acknowledge that Bretz RV & Marine has not made any representations regarding the accuracy of the length of the vehicle being purchased. I have examined the product and find it suitable for my particular needs. I have relied upon my own judgment and inspection in determining that it is of acceptable quality. If the unit is a special ordered unit, I have relied on my inspection of the display models(s), the brochures and bulletins and/or floor plans provided by the Manufacturer, in making my decision to purchase the unit described.

2. NO COOLING OFF PERIOD

Montana law does not provide for a "cooling off" or other cancellation period for vehicle sales. Therefore, you cannot later cancel the contract simply because you change your mind, decide the vehicle costs too much, or wish you had acquired a different vehicle. You may only cancel this contract with the agreement of the seller or for legal cause, such as fraud, after the purchase agreement has been signed.

3. I understand that no verbal promises can be honored. Everything must be in writing.

4. Has anything been promised to you that is not in writing? Yes ☐ No ☒

5. I understand the agreement that I will be signing requires binding arbitration rather than the use of the traditional legal system.

6. I understand that any work promised that is not complete at the time of delivery of the vehicle must be listed on my "WE OWE." I understand that I have 30 days to get this work completed. I must call the service department for an appointment and I must present my "WE OWE" to the service department at the time the work is to be done.

7. In the case of a new vehicle or chassis, the printed new vehicle warranty delivered to purchaser with such vehicle or chassis shall apply. The seller makes no express

PLEASE RUN
CC ON FILE

BRETZ RV & MARINE
4800 GRANT CR RD
MISSOULA MT
US
59808
406-541-4800

JOB WORK ORDER # 101760

Customer Name: 106909 - [REDACTED] Stock Desc: 20144 2008 PACE ARROW
Address: [REDACTED] Serial#: [REDACTED]
: JEFFERSON CITY, MT Chassis#: 5B4MP67G773 [REDACTED]
Phone#(res): [REDACTED] Miles/Hrs: 26049
Phone#(bus): [REDACTED] Purchased Date: 04 JAN 08
Cell Phone: [REDACTED] Date In: 26 JUL 12
Email: [REDACTED] Author: KEVIN
Promised Date: [REDACTED] Promised Time:
Completed Date: 02 AUG 12 :

JOB 1 Customer Pays

JOB DESC

COMPLAINT: CUSTOMER STATES THAT BREAKS ARE LOCKING
UP WHILE IN TRANSIT YOU DON'T HAVE TO
BE TOUCHING THE BREAK AND THEY LOCK UP
(STATES THAT CALIPER RECALL HAS BEEN
PERFORMED)

CAUSE: TAKE COACH ON 30 MILE TEST DRIVE AND
WAS ABLE TO DUPLICATE COMPLAINT
CALIPERS HANGING UP NEED ADDITIONAL 2.0
HRS TO PULL WHEELS AND CALIPERS AND
INSPECT SLIDE PINS

CORRECTION: REPLACE ALL 4 CALIPERS REMOVE CLEAN AND
INSPECT ALL CALIPER SLIDE PINS ALL OK
LUBE AND REINSTALL LUBE AND TEST
OPERATION OF HYDRO BOOST LINKAGE FLUSH
OUT AND REFILL BRAKE FLUID ON COMPLETE
SYSTEM TAKE ON 30 MILE TEST DRIVE WHEN
COMPLETED NO PROBLEM FOUND HAD JAMES
TAKE ON ANOTHER TEST DRIVE FOR QC NO
PROBLEM FOUND JOB COMPLETED

LABOR

Z999	DIAGNOSTICS	873	-N/C-
Z999	DIAGNOSTICS	873	-N/C-
Z999	DIAGNOSTICS	873	-N/C-
Z999	DIAGNOSTICS	873	-N/C-
Z999	DIAGNOSTICS	873	-N/C-
Z999	DIAGNOSTICS	873	-N/C-
Z999	DIAGNOSTICS	873	-N/C-
Z990	R&R BREAK CALIPERS	873	-N/C-
Z990	R&R BREAK CALIPERS	873	-N/C-
Z990	R&R BREAK CALIPERS	873	-N/C-
Z990	R&R BREAK CALIPERS	873	-N/C-

Subtotal Labor

-N/C-

PARTS

1	ea SILICONE GLYDE LUBE	-N/C-
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REPAIR ORDER #101760

PAGE: 2

2	ea	CALIPER KIT	-N/C-
2	ea	BRAKE CLEANER	-N/C-
Subtotal Parts			-N/C-
Job 1	Subtotal		-N/C-

JOB 2 Customer Pays

JOB DESC

COMPLAINT: CUSTOMER STATES THE PASSINGER SIDE
MIRROR SHAKES WHILE IN TRANSIST OR
WHILE AT REST

CAUSE: TEST DRIVE VERRIFY COMPLAINT MIRROR
SHAKES IN HOUSIG AND IS URESPONSIVE TO
REMOTE UP AND LEFT MOVEMENT VERIFY
SIGNAL TO MIRROR OK REPLACE MIRROR
COMPLET E MIRROR HAS CAMERA TO TRANSFER
1.7HRS PARTS CARD FILLED OUT

CORRECTION: CUSTOMER DECLINED REPAIR

LABOR

Z999	DIAGNOSTICS	873	\$35.70
Subtotal Labor			\$35.70

PARTS

0	ea	P/S MIRROR W/CAM. BLK	\$0.00	\$0.00
Subtotal Parts				\$0.00

EXTRAS

SERVICE SUPPLIES CUSTOMER		\$29.98
Subtotal Extras		\$29.98

Job 2 Subtotal \$65.68

JOB 3 Customer Pays

JOB DESC

COMPLAINT: CUSTOMER STATES THE RIGHT FRONT PASS
SIDE ABOVE THE WHEEL WELL CUSTOMER HAS
HEARD LOUD BANGING NOISE WHILE TURNING
A CORNER

CAUSE: TEST DRIVE COACH FOR NOISE TIRE IS
HITTING MUD FLAP IN WHEEL WELL WHEN
TURNING REPOSITION MUD FLAP AND
RESECURE .8

CORRECTION: CUSTOMER DECLINED REPAIR

LABOR

Z999	DIAGNOSTICS	873	\$35.70
Subtotal Labor			\$35.70

Job 3 Subtotal \$35.70

JOB 4 Customer Pays

JOB DESC

Continued on Page 3

REPAIR ORDER #101760

PAGE: 3

COMPLAINT: CUSTOMER STATES THAT DRIVERS DOOR HAS
WINDNOISE AND IS LOOSE AND RATTLES
CAUSE: TEST DRIVE COACH VERIFY COMPLAINT
GASKET FOR POWER WINDOW IS WORN AND
FALLING OUT OF WINDOW FRAME REPLACE
GASKET 1.3 ADD WEATHERSTRIPPING ALONG
DOOR JAMB ON TOP AND DOWN HINDGE SIDE
TO PREVENT WIND NOISE .8HRS PARTS CARD
FILLED OUT

CORRECTION: CUSTOMER DECLINED REPAIR

LABOR

Z999	DIAGNOSTICS	873	\$59.50
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		Subtotal Labor	\$59.50
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PARTS

0	ft WINDOW GASKET	\$0.00	\$0.00
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		Subtotal Parts	\$0.00
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Job 4	Subtotal	\$59.50
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JOB 5 Customer Pays

JOB DESC

COMPLAINT: CUSTOMER STATES THAT MAIN ENTRY DOOR
OPENS IN TRANSIT AND WILL NOT SHUT
PROPERLY

CAUSE: ADJ STRIKER BOLT AND DOOR LOCK PULL
LINKAGE AND TEST DRIVE JOB COMPLETED

CORRECTION: CUSTOMER DECLINED REPAIR

LABOR

Z999	DIAGNOSTICS	873	\$1.19
Z999	DIAGNOSTICS	873	\$58.31

		Subtotal Labor	\$59.50
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Job 5	Subtotal	\$59.50
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JOB 6 Customer Pays

JOB DESC

COMPLAINT: CUSTOMER STATES THE WATER PUMP SWITCH
AT BATHROOM & CONTROL PANNEL, OUTSIDE
COMPARTMENT WATER CONNECTION AREA ARE
NOT WORKING FOR THE PUMP ITS SELF
CAUSE: THERE IS A SHORT IN WIRE HARNESS FOR
WATER PUMP AND AM UNABLE TO FIND IT RUN
NEW WIRES TO 3 SWITCHES FRONT OVERHEAD
MID BATHROOM AND EXT WATER COMPARTMENT
8.0HRS TO MAKE ALL SWITCHES WORK WITH
INDICATOR LIGHTS ON SWITCHES OR I CAN
MAKE ALL SWITCHES FUNCTIONAL WITHOUT
INDICATOR LIGHTS ON SWITCHES WORKING
FOR 2.0 NO PARTS ONLY WIRE

CORRECTION: RUN NEW WIRES TO 3 SWITCHES ABOVE PASS

Continued on Page 4

REPAIR ORDER #101760

PAGE: 4

SEAT, FRONT BATHROOM AND DUMP STATION

LABOR

Z999	DIAGNOSTICS	873	-N/C-
Z999	DIAGNOSTICS	873	-N/C-
Z999	DIAGNOSTICS	873	-N/C-
Z999	DIAGNOSTICS	873	-N/C-
Z990	CUSTOMER PAY LABOR	873	-N/C-
Z990	CUSTOMER PAY LABOR	873	-N/C-
Z990	CUSTOMER PAY LABOR	873	-N/C-
Z990	CUSTOMER PAY LABOR	873	-N/C-
Z990	CUSTOMER PAY LABOR	873	-N/C-
Z990	CUSTOMER PAY LABOR	873	-N/C-

Subtotal Labor	-N/C-
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Job 6	Subtotal	-N/C-
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JOB 7 Customer Pays

JOB DESC

COMPLAINT: CUSTOMER STATES THE DRAIN VALVE HANDLE
FOR FRESH WATER TANK HAS FAILED

CAUSE: REPLUMB WATER DRAIN PLUMBING IN SMALL
COMPARTMENTAND ALSO OVER FLOW PLUMBING
TIED INTO DRAIN PLUMBING COMPLETE 1.7
HRS 80.00\$ PARTS

CORRECTION: CUTOUT BALLVALVE AND T TO FRESH TANK
DRAIN AND REPLUMB FILL TANK AND TEST
FOR LEAKS JOB COMPLETED

LABOR

Z999	DIAGNOSTICS	873	-N/C-
Z999	DIAGNOSTICS	873	-N/C-
Z990	CUSTOMER PAY LABOR	873	-N/C-
Z990	CUSTOMER PAY LABOR	873	-N/C-
Z990	CUSTOMER PAY LABOR	873	-N/C-

Subtotal Labor	-N/C-
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PARTS

1	ea	PVC PIPE	-N/C-
1	ea	1" PVC SCH 40 TEE	-N/C-
1	ea	1" PVC BALL VALVE	-N/C-
2	ea	1" SCH40 COUPLING	-N/C-
1	ea	RED HOT GLUE	-N/C-

Subtotal Parts	-N/C-
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Job 7	Subtotal	-N/C-
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JOB 8 Customer Pays

JOB DESC

COMPLAINT: CUSTOMER STATES THE LEVELING JACKS SHOW
LEVEL BUT ONE JACK DOES NOT GO TO GROUND

CAUSE: RUN DOWN JACKS MANUALY AND RECALIBRATE
JACK POSITION SENSORS OPERATE JACKS

Continued on Page 5

BRETZ RV & MARINE
4800 GRANT CR RD
MISSOULA MT
US
59808
406-541-4800

JOB WORK ORDER # 78121

Customer Name:	106909 - [REDACTED]	Stock Desc:	20144 2008 PACE ARROW
Address:	[REDACTED]	Serial#:	[REDACTED]
	: JEFFERSON CITY, MT [REDACTED]	Chassis#:	5B4MP67G773 [REDACTED]
Phone#(res):	[REDACTED]	Miles/Hrs:	7345
Phone#(bus):		Purchased Date:	04 JAN 08
Cell Phone:		Date In:	02 AUG 08
:		Author:	CG

JOB 1 Internal - No Charge

JOB DESC

COMPLAINT: PLEASE CHECK THE OPERATION OF THE JACKS, CUST STATES THAT ONE WILL COME DOWN THEN THE PAD JUST STARTS FLASHING AND BEEPING, BUT SOMETIMES IT SEEMS TO WORK OK BUT NOT OFTEN. ST TO 1.0 I/A.

CAUSE:

CORRECTION: PLEASE SEE RO.

LABOR

Z992	WARRANTY LABOR	517	-N/C-
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Subtotal Labor	-N/C-
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Job 1	Subtotal	-N/C-
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JOB 2 Warranty WORKHORSE CUSTOM CHASSIS

JOB DESC

THE CUST STATES THAT THE LEFT FRONT WHEEL SEAL IS THROWING GREASE AND LEAKING. VERIFIED COMPLAINT. CAUSED FROM COMPONENT FAILURE OF THE WHEEL SEAL. R&R WHEEL SEAL. FILL FLUID. TEST DRIVE AND CHECK FLUID LEVEL. OK. NO LEAKS FOUND. (E2281) .6

LABOR

Z992	WARRANTY LABOR	517	Warranty
Z992	WARRANTY LABOR	719	-N/C-
Z992	WARRANTY LABOR	719	Warranty
Z992	WARRANTY LABOR	719	-N/C-

Subtotal Labor	Warranty
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PARTS

1	ea	GEAR OIL	Warranty
1	ea	WHEEL SEAL	Warranty

Subtotal Parts	Warranty
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Job 2	Subtotal	Warranty
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REPAIR ORDER #101760

PAGE: 5

VERIFY THEY ALL TOUCH GROUND LEVEL
COACH AND RECALIBRATE LEVEL SENSOR
RETRACT ALL JACKS AND AUTO LEVEL COACH
VERIFY ALL JACKS ON GROUND VERIFY COACH
IS LEVEL JOB COMPLETED

LABOR

Z999	DIAGNOSTICS	873	\$38.08
Z999	DIAGNOSTICS	873	\$80.92

Subtotal Labor	\$119.00
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Job 8	Subtotal	\$119.00
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JOB TOTALS

COMMENTS:

PER CUSOMTER NORM @ WORKHORSE IS HIS
CONTACT INFORMED CUSTOMER THAT WE NEED 3
HOURS TO DIAG BREAKS (\$357) AND HE AUTH
TO ADD DIAG 7/27 11:53 KC EXT WARR
CONTRACT#MRVA124471 FIRST EXT WARRANTY
CALLED IN CLAIM FOR AUTH FOR REPAIRS
7/30 KC JOB#1 LABOR AUTH 4.5 (\$535.50)
PARTS 1199.80 JOB#7 LABOR AUTH 2.0
(\$1011.50) LABOR= \$1785
PARTS=\$1279.80 =\$3064.80- 50.0 DEC

Labor	\$309.40
Sublet Repairs	\$0.00
Parts	\$0.00
Extras	\$29.98

SUBTOTAL	\$339.38
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Sales Tax	\$0.00
Payments	\$0.00

TOTAL DUE	\$339.38
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BRETZ RV & MARINE
4800 GRANT CR RD
MISSOULA MT
US
59808
406-541-4800

JOB WORK ORDER # 101924

Customer Name: 106909 - [REDACTED] Stock Desc: 20144 2008 PACE ARROW
Address: [REDACTED] Serial#: [REDACTED]
: JEFFERSON CITY, MT Chassis#: 5B4MP67G773 [REDACTED]
Phone#(res): [REDACTED] Miles/Hrs:
Phone#(bus): [REDACTED] Purchased Date: 04 JAN 08
Cell Phone: [REDACTED] Date In: 03 AUG 12
Email: [REDACTED] Author: KEVIN
Promised Date: Promised Time:
Completed Date: :

JOB 1 Internal - No Charge

JOB DESC

COMPLAINT: CUSTOMER STATES THAT BREAKS ARE STILL
LOCKING UP WHILE IN TRANIST (CUSTOMER
DID NOT USE BREAK AND HAD CRUIZE
CONTROL SET WHEN BREAKS LOCKED UP)
CAUSE: HOOKED UP TECH 2 AND CHECKED FOR ABS
CODES. THERE IS A 0074 CODE. EXCESSIVE
ISOLATION TIME. DOWNLOADED THE MANUAL
FROM WORKHORSE. PERFORMED DIAGNOSTICS AS
PER MANUAL. BUT DID NOT FIND ANYTHING
WRONG. ONE OF THE TESTS WAS FOR GROUND
ON THE HYDRAULIC UNIT, AS I WAS
THINKING ABOUT IT, I REALIZED THAT THE
UNIT HAS GOOD GROUND TO THE CHASSIS BUT
NOT NECESSARILY FROM THE CHASSIS TO THE
BATTERY. CHECKED THE BATTERY AND FOUND
THE GROUND CABLE LOOSE. TRIED TO
TIGHTEN IT, BUT BOLT IS THREAD IS
STRIPPED IN BATTERY.
CORRECTION: CUT OFF THE SIDE POLE CONNECTOR FROM
BATTERY CABLE, INSTALLED A TOP POLE
CONNECTOR AND HOOKED IT TO THE TOP POLE
ON THE BATTERY. CLEARED CODE AND TESTED
DROVE. TOOK IT ON SURFACE ROADS TO THE
Y, THEN ON INTERSTATE TO FRENCHTOWN AND
BACK TO HERE>DID NOT HAVE A PROBLEM.
THEN HAD BLOGAN TEST DRIVE IT TO THE Y
AND BACK>NO PROBLEM. COACH SEEMS TO
LACK POWER!? JOB COMPLETED.

LABOR

Z999	DIAGNOSTICS	739	-N/C-
Z999	DIAGNOSTICS	739	-N/C-
Z999	DIAGNOSTICS	739	-N/C-
Z999	DIAGNOSTICS	739	-N/C-
Z999	DIAGNOSTICS	739	-N/C-

Subtotal Labor

-N/C-

REPAIR ORDER #101924

PAGE: 2

SUBLET

BREAKS LOCKING

-N/C-

Subtotal Sublet

-N/C-

PARTS

1 ea BATTERY TERMINAL

-N/C-

Subtotal Parts

-N/C-

EXTRAS

SERVICE SUPPLIES CUSTOMER

-N/C-

SERVICE SUPPLIES INTERNAL

-N/C-

Subtotal Extras

-N/C-

Job 1

Subtotal

-N/C-

JOB TOTALS

COMMENTS:

Labor	\$0.00
Sublet Repairs	\$0.00
Parts	\$0.00
Extras	\$0.00

SUBTOTAL \$0.00

Sales Tax \$0.00

Payments \$0.00

TOTAL DUE \$0.00



Jefferson Cty, MT

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



**NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES**



BUSINESS REPLY MAIL

FIRST-CLASS MAIL

PERMIT NO. 1888

WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**

