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|  U.S. Department of Transportation National Highway Traffic Safety Administration | | DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline | | FOR AGENCY USE ONLY 100148 | |
| | | Date Received AUG 31 2012 03-AUG-2012 | | Repository <input type="checkbox"/> Reference No. 10469107 | |
| OWNER INFORMATION (Type or Print) | | | | | |
| Name | | Address | | Daytime Telephone Number | |
| City | | State | | Zip Code | |
| ALEXANDRIA | | VA | | | |
| The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004). | | | | | |
| VEHICLE INFORMATION | | | | | |
| 17 digit Vehicle Identification Number Located at bottom of windshield on driver's side | | Make | | Model | |
| 9BWBL61J944 | | VOLKSWAGEN | | GOLF | |
| Model Year | | Engine: | | Fuel Type: | |
| 2004 | | No: Cylinders | | gas | |
| Date Purchased | | Dealer's Name and Telephone Number | | Engine: | |
| 2006 | | VW Alexandria 703 684 8888 | | No: Cylinders | |
| Original Owner | | Dealer's City | | State | |
| <input type="checkbox"/> NO | | Alexandria | | VA | |
| Transmission Type | | Powertrain | | Multiple Failure: | |
| Manual | | | | | |
| <input type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control | | Incident Date(s) | | 23-APR-2012 | |
| FAILED COMPONENT(S)/PART(S) INFORMATION | | | | | |
| Vehicle Component Code: 110000 ELECTRICAL SYSTEM | | | | Failure Mileage | |
| | | | | 65000 | |
| | | | | Failure Speed | |
| | | | | 50 | |
| ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE | | | | | |
| Tire Make | | Tire Model (Name or Number) | | Tire Size (Example P215/65R15) | |
| DOT No. (Example: DOTM19ABC036) | | <input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair | | Failure Location: | |
| Tire Component Code | | Tire Failure Type: | | | |
| ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE | | | | | |
| Make: | | Date Manufactured: | | Model No./Name: | |
| Seat Type: | | Installation System: | | | |
| Child Seat Component Code: | | Failed Part: | | | |
| APPLICABLE INCIDENT INFORMATION | | | | | |
| (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).) | | | | | |
| Crash | | Fire | | Number of Persons Injured | |
| <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | | <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | | 0 | |
| | | | | Number of Deaths | |
| | | | | 0 | |
| | | | | Reported to Police | |
| | | | | N | |
| Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available). | | | | | |
| TL* THE CONTACT OWNS A 2004 VOLKSWAGEN GOLF. THE CONTACT WAS TRAVELING 50 MPH WHEN UNKNOWN WARNING LIGHTS ILLUMINATED AND THE VEHICLE DECELERATED INDEPENDENTLY. THE VEHICLE WAS TOWED TO THE DEALER WHO CONFIRMED THAT THE WIRING FOR THE FUSE BOX NEEDED TO BE REPLACED. THE MANUFACTURER WAS CONTACTED. THE VEHICLE WAS REPAIRED. THE FAILURE MILEAGE WAS 65,000 AND THE CURRENT MILEAGE WAS 70,000. | | | | | |
| The wiring melted that connects to the fuse box that connects to the battery. This problem should be brought to the attention of Volkswagen corporate and a recall should be issued. | | | | | |
| Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY | | | | | |
| The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action. | | | | | |

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The service manager at the Alexandria Volkswagen dealer told he receives about 8 car a month with a similar failure. This is a serious safety issue.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



Think your vehicle has a safety defect?

If so:

Use the enclosed form to file a report.

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**

NHTSA

Vehicle Owners' Description of Defect (VOC) U.S. Department of Transportation National Highway Traffic Safety Administration