

GEORGE C. JEPSEN
ATTORNEY GENERAL



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July 20, 2012

[REDACTED]
[REDACTED]
[REDACTED]
Darien, CT [REDACTED]

RE: Ford Motor Company
PI # 420256

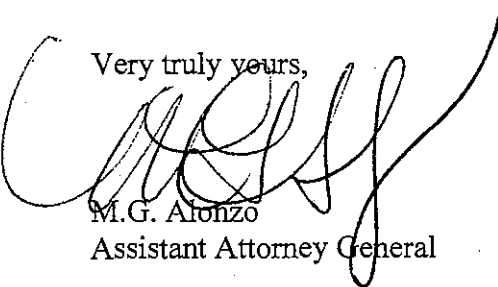
Dear [REDACTED]

This is to acknowledge receipt of your correspondence and to thank you for contacting our Office in connection with the above-captioned matter.

By copy of this letter, we are forwarding your correspondence to the National Highway Traffic Safety Administration. We sincerely apologize for any delay this transfer may cause, but the subject matter of your letter can best be reviewed by that agency. If you have any questions concerning your inquiry, please contact the NHTSA at (888) 327-4236.

Please do not hesitate to contact this Office in the future if we can be of further assistance to you on any other matter.

Very truly yours,


M.G. Alonzo
Assistant Attorney General

MGA/so

cc: NHTSA Headquarters
1200 New Jersey Ave., SE
West Building
Washington, DC 20590

NH
073112
THW

From: [REDACTED]
Sent: Tuesday, April 03, 2012 6:34 PM
To: Attorney General
Subject: Ford Motor Company's 6.0 liter Diesel

To whom it may concern;

I am one of the not so proud owner of a 2006 Ford F550 dump truck with the 6.0 liter diesel motor in it. Most, if not all the trucks Ford put the 6.0 liter diesel motor in has had nothing but major problems.

Ford has put a band-aid on these problems which in Ford's mind will go away once any and all warranties have expired. I am now one of the thousands of owners in that position. As a small business owner the lack of Ford standing behind a truck with major defects I am all but forced to park the truck. I will have to take the insurance off of it and cancel the motor vehicle registration until I can afford to have the truck fixed which will be in the thousands of dollars. Ford will not cover any more repairs or buy the truck back.

This model engine and the F250,350, 450 and 550 trucks have over one thousand Technical Service Notices on them.

Ford knows in detail that there are a great number of problems involving these motors and trucks. The Turbo Chargers blow up and in must cases more than once, I am on my second turbo and I only have 37,000 miles on my truck. The fuel tank lining breaks down and clogs the fuel filters AND clogs the fuel injectors. Ford says the problem with the fuel tank is due to the additives in the Northeast diesel fuel and not the fuel tank. The two Chevy diesel trucks I have never has any problems with the fuel. My fuel tank on the Ford was replaced once with the same exact tank put in and now that the truck is out of warranty I will have to replace the tank again at my own expense with the same exact tank which means I will have the same exact problem in another 2 years.

Ford refuses to make changes to their parts and EVERY truck owner is stuck with nothing but a big lemon for the life of the truck. Ford will not buy them back. No one will take them as a trade and no one privately will buy these God forsaken trucks.

I ask, as the Attorney General of the State of Connecticut that you PLEASE take Ford to task and have Ford cover every fuel and motor related problem for the life of these trucks. My only other option is to take Ford to Small Claims Court each time I have to make repairs and hope the repairs do not exceed five thousand dollars otherwise I will be forced to lay off employee's since I will no longer have the trucks needed to cover the workload.

Thank you.

[REDACTED]
Darien,CT [REDACTED]
[REDACTED]



State of Connecticut

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