

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline				FOR AGENCY USE ONLY 100148		
U.S. Department of Transportation National Highway Traffic Safety Administration				Date Received AUG 31 2012 30-JUL-2012		Repository ☐
						Reference No. 10468324
OWNER INFORMATION (Type or Print)						
Name				Daytime Telephone Number		
Address				E-mail Address		
City KNOXVILLE		State TN	Zip Code		Evening Telephone Number	
<i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i>						
VEHICLE INFORMATION						
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 3FAHP0HG2BR			Make FORD	Model FUSION	Model Year 2011	
Date Purchased 7/2011	Dealer's Name and Telephone Number 865-259-6234			Engine:	Fuel Type:	
Original Owner ☒	Dealer's City Clinton TN		State TN	No: Cylinders		
Transmission Type	☐ Antilock Brakes	Powertrain	Multiple Failure:		Incident Date(s) 28-JUL-2012	
	☐ Cruise Control					
FAILED COMPONENT(S)/PART(S) INFORMATION						
Vehicle Component Code: ENGINE (PWS)				Failure Mileage 23000	Failure Speed 70	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE						
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:		
Tire Component Code				Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE						
Make:		Date Manufactured:		Model No./Name:		
Seat Type:		Installation System:				
Child Seat Component Code:		Failed Part:				
APPLICABLE INCIDENT INFORMATION						
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)						
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N		
Narrative Description of Incident(s), Crash(es), and Injury(ies): Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).						
TL* THE CONTACT OWNS A 2011 FORD FUSION. THE CONTACT STATED THAT WHILE DRIVING 70 MPH, THE WRENCH WARNING LIGHT ILLUMINATED ON THE INSTRUMENT PANEL. THERE WAS ALSO AN INCREASE IN THE ENGINE RPM'S AND THE ENGINE LOST SOME OF ITS POWER. THE CONTACT WAS ABLE TO MANUEVER TO THE SHOULDER AND THE VEHICLE TOWED TO A DEALER. THE DEALER WAS ABLE TO START THE VEHICLE AND PERFORM A TEST DRIVE. THE DEALER INFORMED THE CONTACT THAT THERE WAS NOTHING WRONG WITH THE VEHICLE. THE FAILURE AND CURRENT MILEAGES WERE 23,000.						
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY						
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.						

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The car duplicated the Failure on Aug 2 @ 2350 miles
Returned car to dealership in Knoxville. They replaced
the Throttle body and problem has not reoccured.

ATTACH ADDITIONAL SHEETS IF NECESSARY

US Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

KNOXVILLE TN 379

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL

PERMIT NO. 1888

WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle
has a safety defect?

If so:
Use the enclosed
form to file a report.

or visit:
www.safercar.gov

or call:
Vehicle Safety Hotline
888-327-4236



Vehicle Owners: Call 800-4-A-SAFER
U.S. Department of Transportation
National Highway Traffic Safety Administration